



WHAT'S AHEAD

- Local business panel
- Why you need to use the customer journey in your marketing
- The website formula to get leads, bookings and sales for your business
- The importance of email marketing
- The content you need to increase conversions
- What and when to post on social media to get the best results

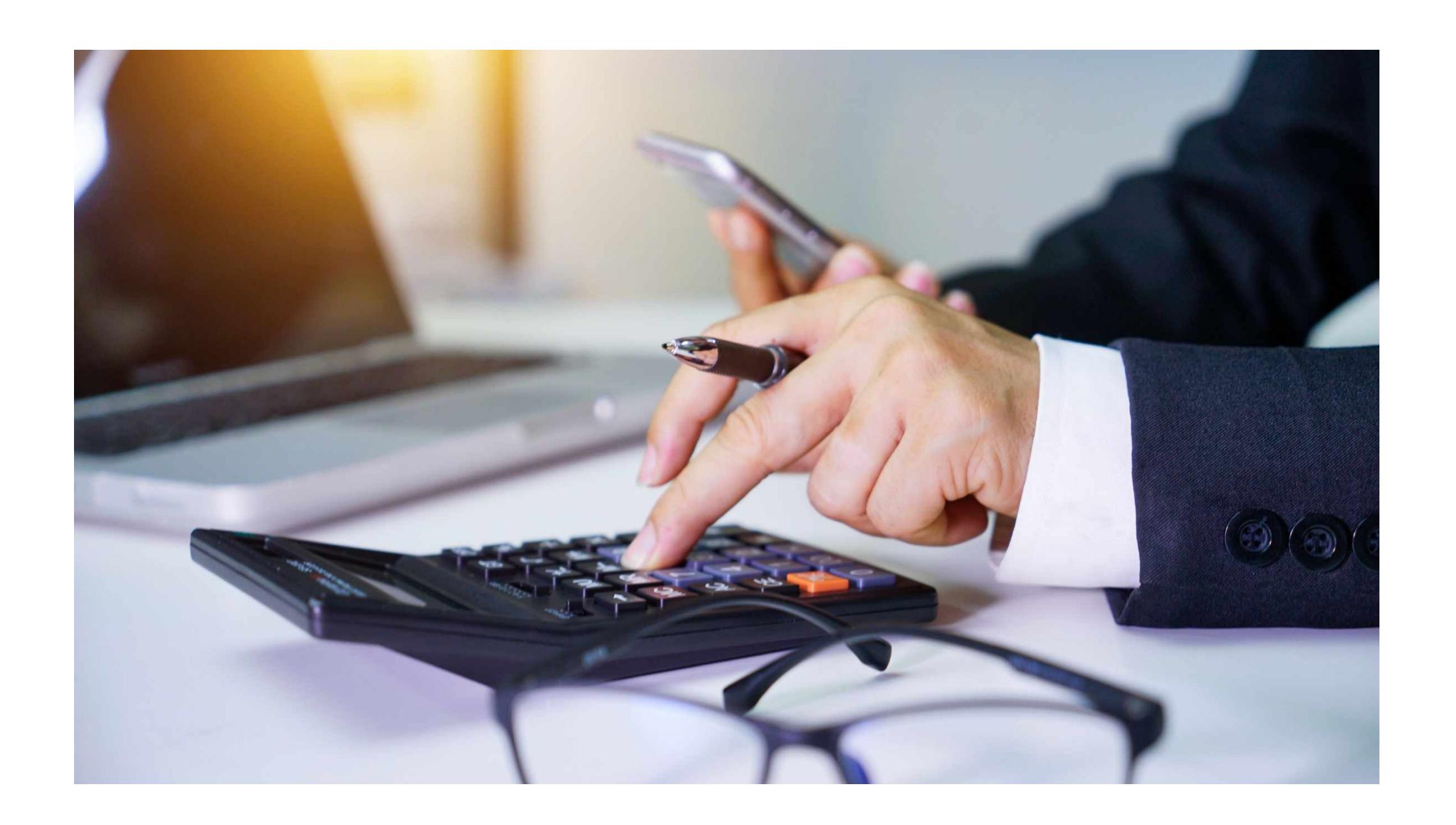




Heather Porter

- Founder of website development and social media marketing company, Website Love
- #1 Amazon kindle bestseller, co-author of 4 business books and host of That Social Media Show on the Bizversity App used in over 100 countries
- 1 of 8 Facebook Community Trainer's in Australia/New Zealand
- Certified media buying professional for Facebook
- Teach of Digital Marketing at the University of Sydney







IGNORING ONLINE MARKETING IS LIKE OPENING A BUSINESS BUT NOT TELLING ANYONE.



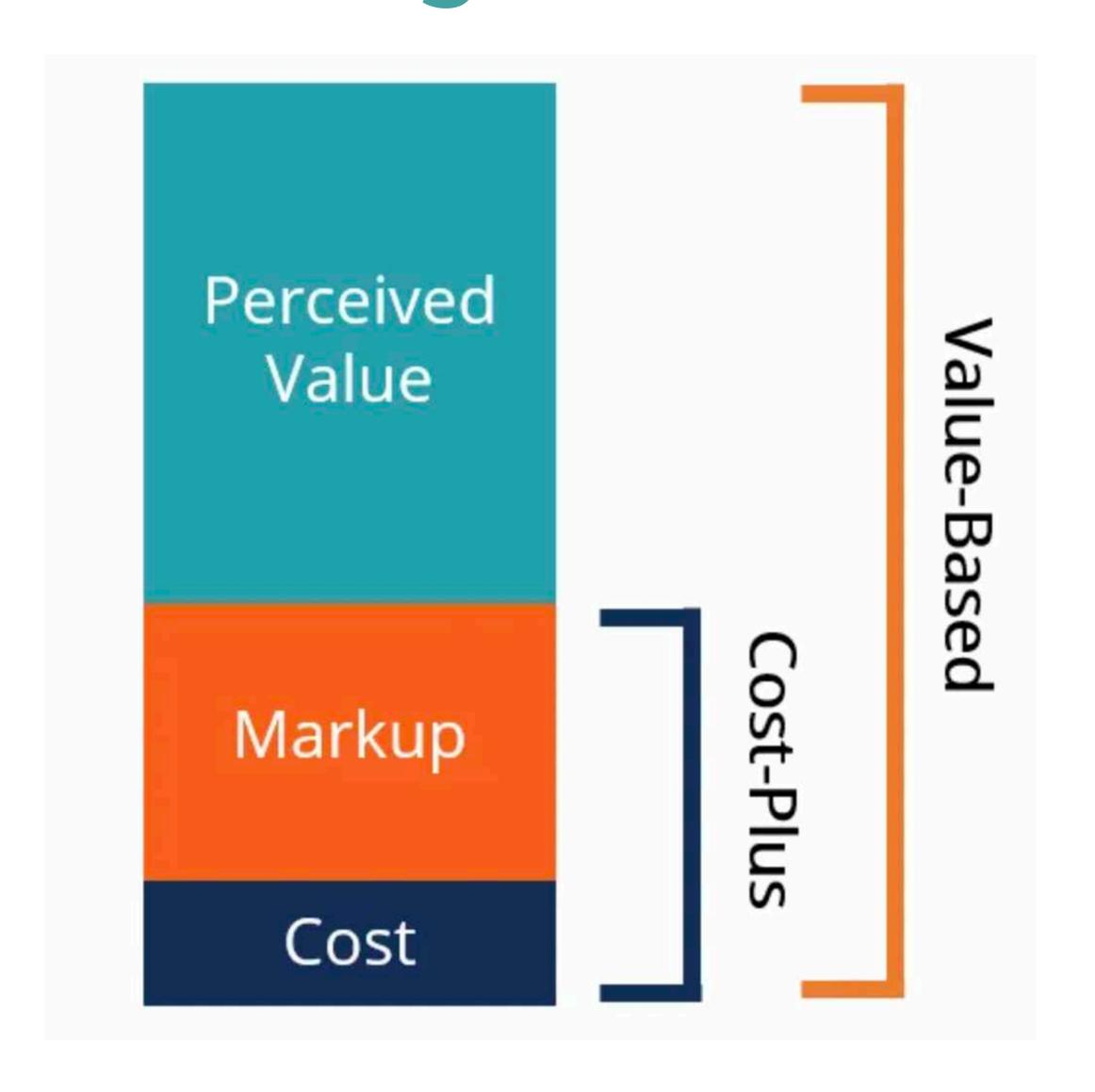


The Customer Journey

Awareness Consideration Purchase Retention Advocacy



When you build a relationship you can charge more!





Awareness

Consideration

Purchase

Rule of 7

(7 touch points to generate a sale)

You need to guide someone through these steps



Purchase

Retention

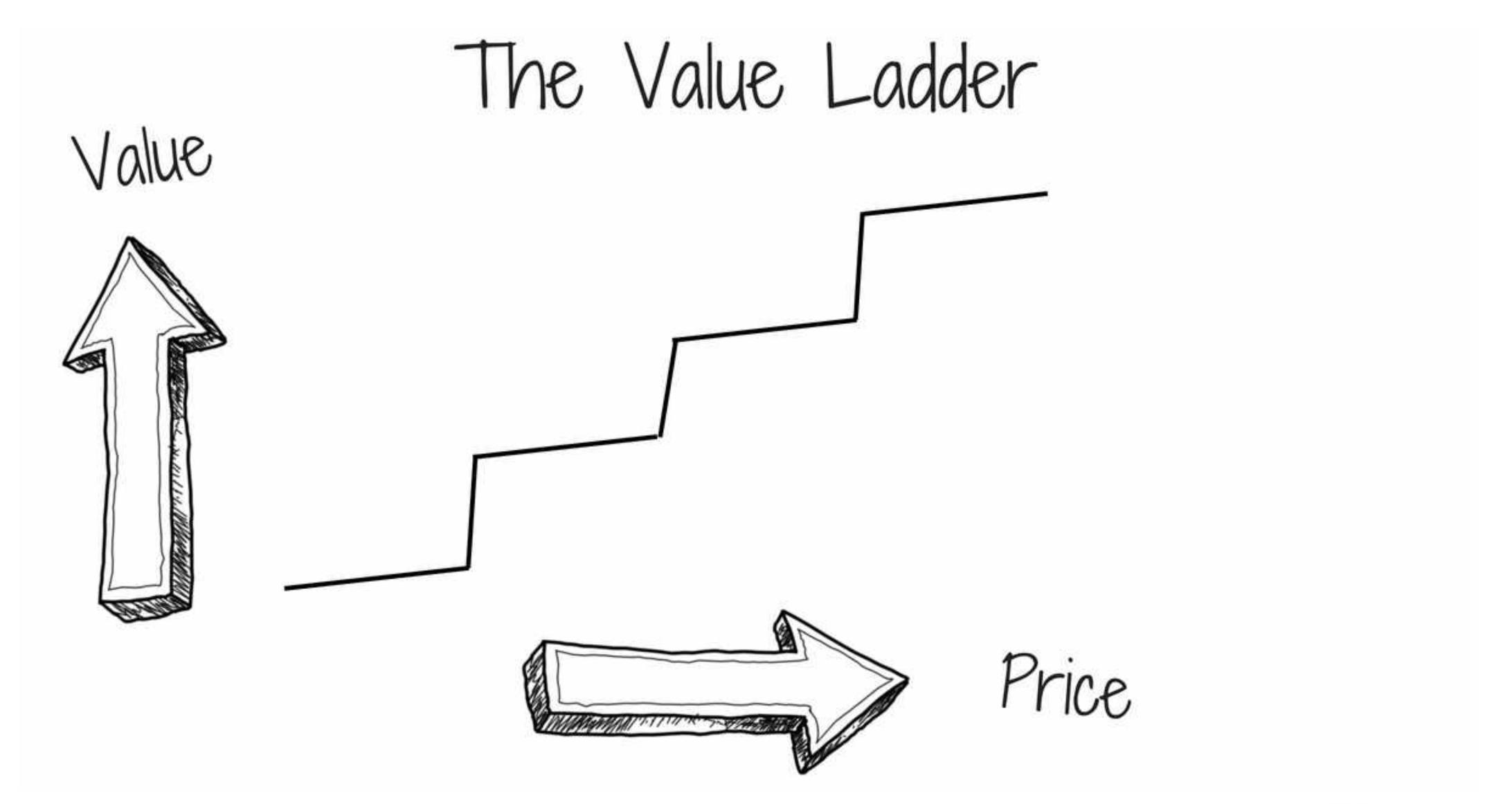
Advocacy

Focus on repeat buyers

Use a value ladder to sell more



Customer Value Ladder/Ascension Plan









That's the average time spent on a website.

It's how long you have to capture someone's attention. (and it is often approx 3 seconds!)

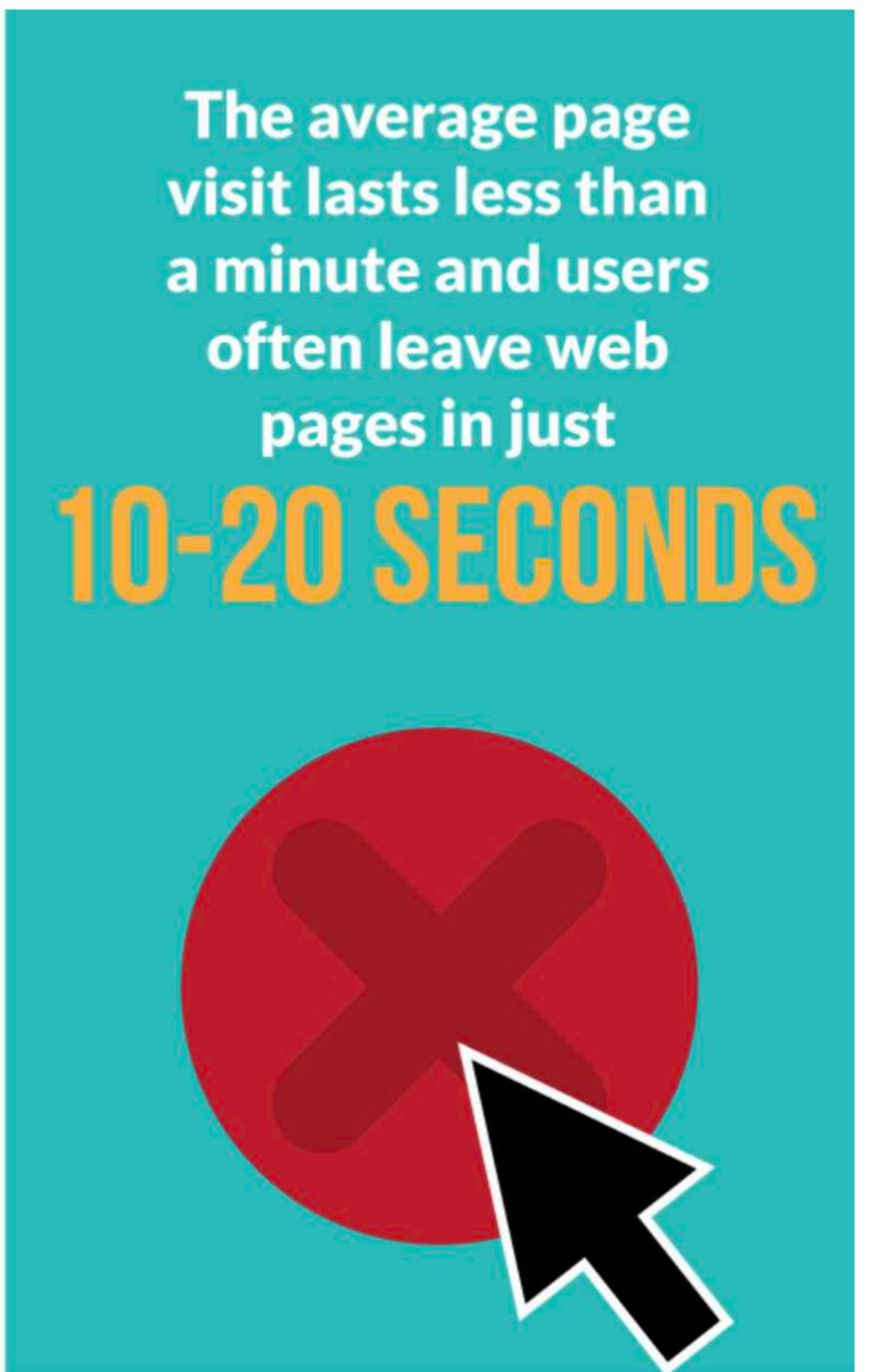


On the average web page, users will read at most

28%

of the words during an average visit; 20% is more likely.

Blah. Blah.



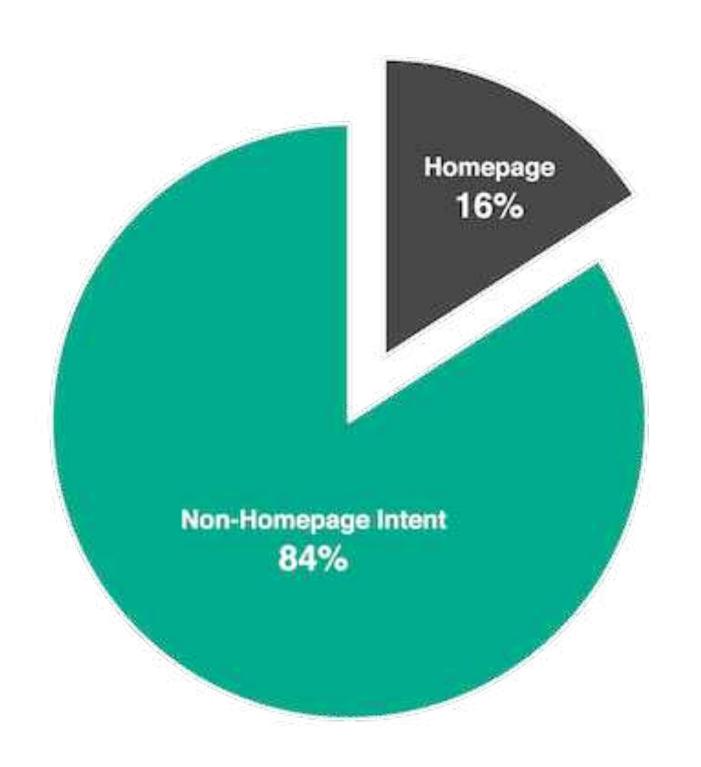




That's the average percentage of return website visitors.

It's why you need to build a plan to capture people's details before they leave.





84% of searchers would rather land on a blog post or landing page than a homepage.

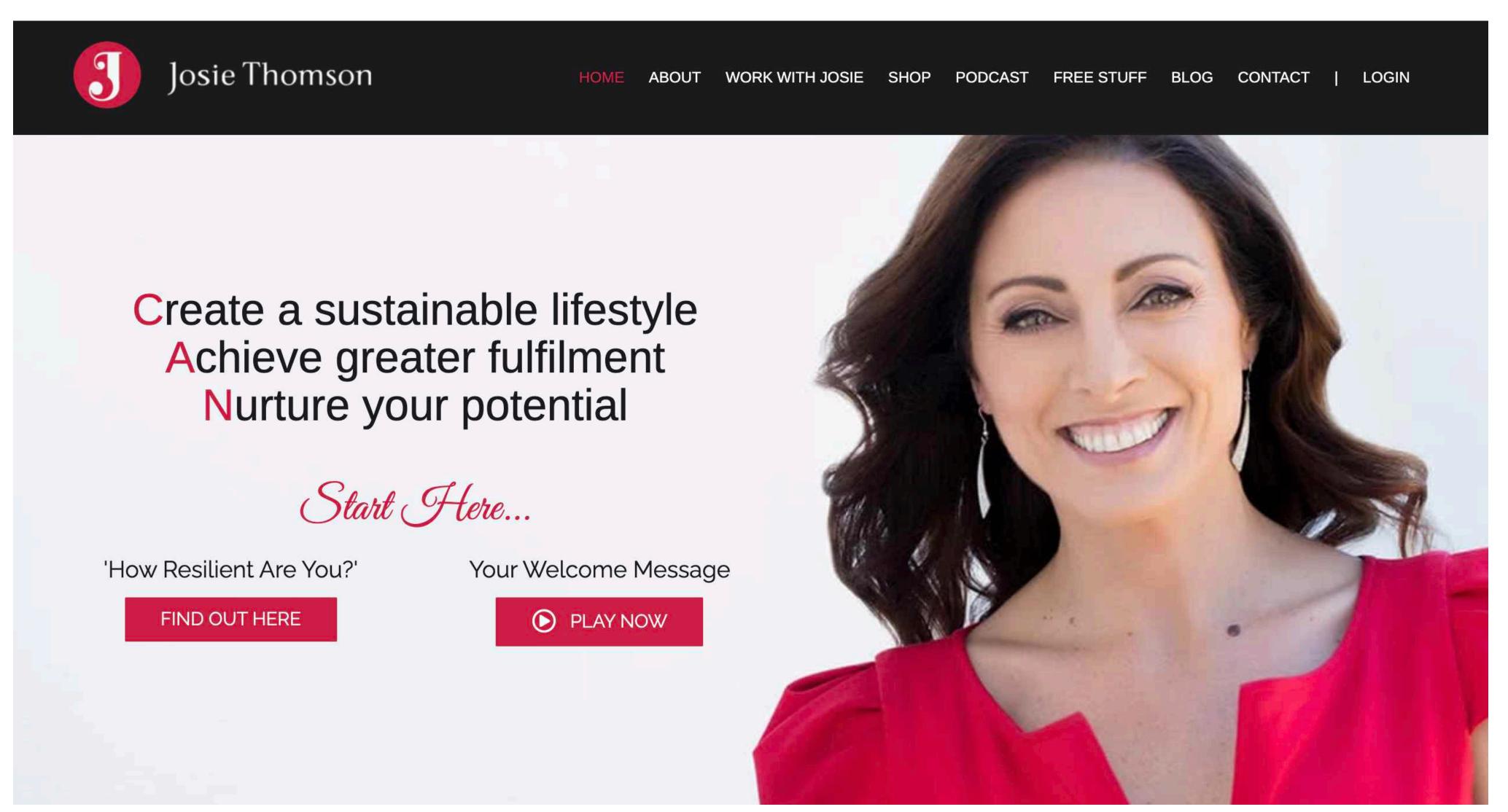
Directing traffic to your landing pages or blog posts – with relevant content – instead of to your homepage can increase conversions.



This is why your website needs to be built using the customer journey

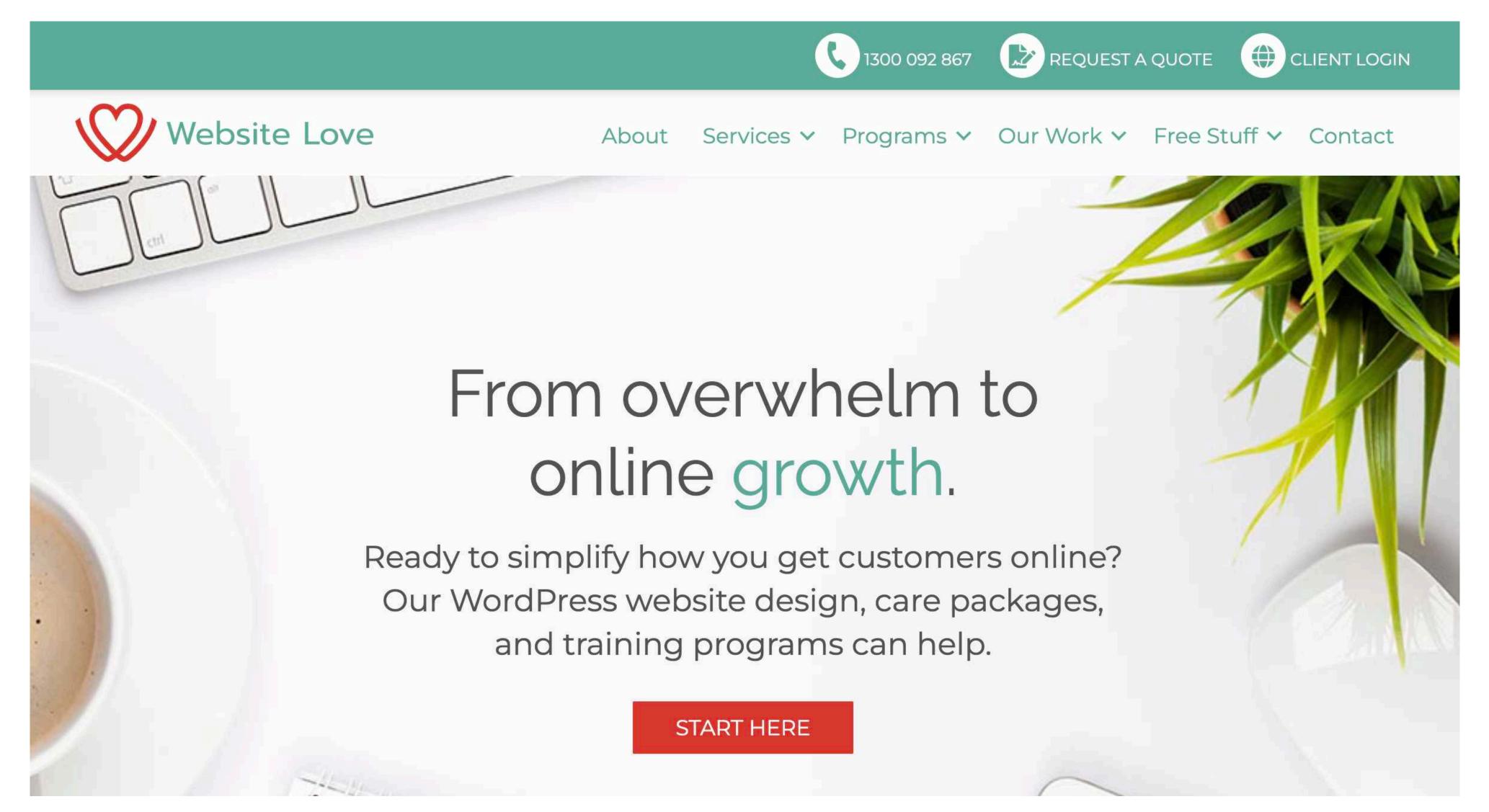


Use "start here" as text, a button or menu item





Use "start here" as text, a button or menu item





Use junction boxes on your home and services pages

1 ON 1 SERVICES



Physiotherapy, Exercise Physiology & Massage

Our one on one services are private consultations for evaluating, treating and/or planning your care. If you have a recent injury, are unsure of what course of treatment or exercise is best for you or even if you haven't had the results you were looking for with other practices our one on one services are the place to start.

Telehealth services available for Physiotherapy and Exercise Physiology. **GROUP SERVICES**



3 Programs Designed to Get You Moving and Feeling Better

RESTORE: Exercise rehabilitation for long term joint pain

MOMENTUM: An exercise group to help you bridge the gap from rehabilitation to performance.

FREEDOM: A small group exercise session designed by our Exercise Physiologists to improve your total wellbeing through structured 60min exercise classes.

ONLINE PROGRAMS



Access MTP Online From Your Home or Office

Want to try out our approach but can't make it into any of our clinic locations or just want to give it a go at home first?

Book in for a Telehealth session or take a course online. We have taken some of our most popular programs and made them available online where you pay once and access them for life!

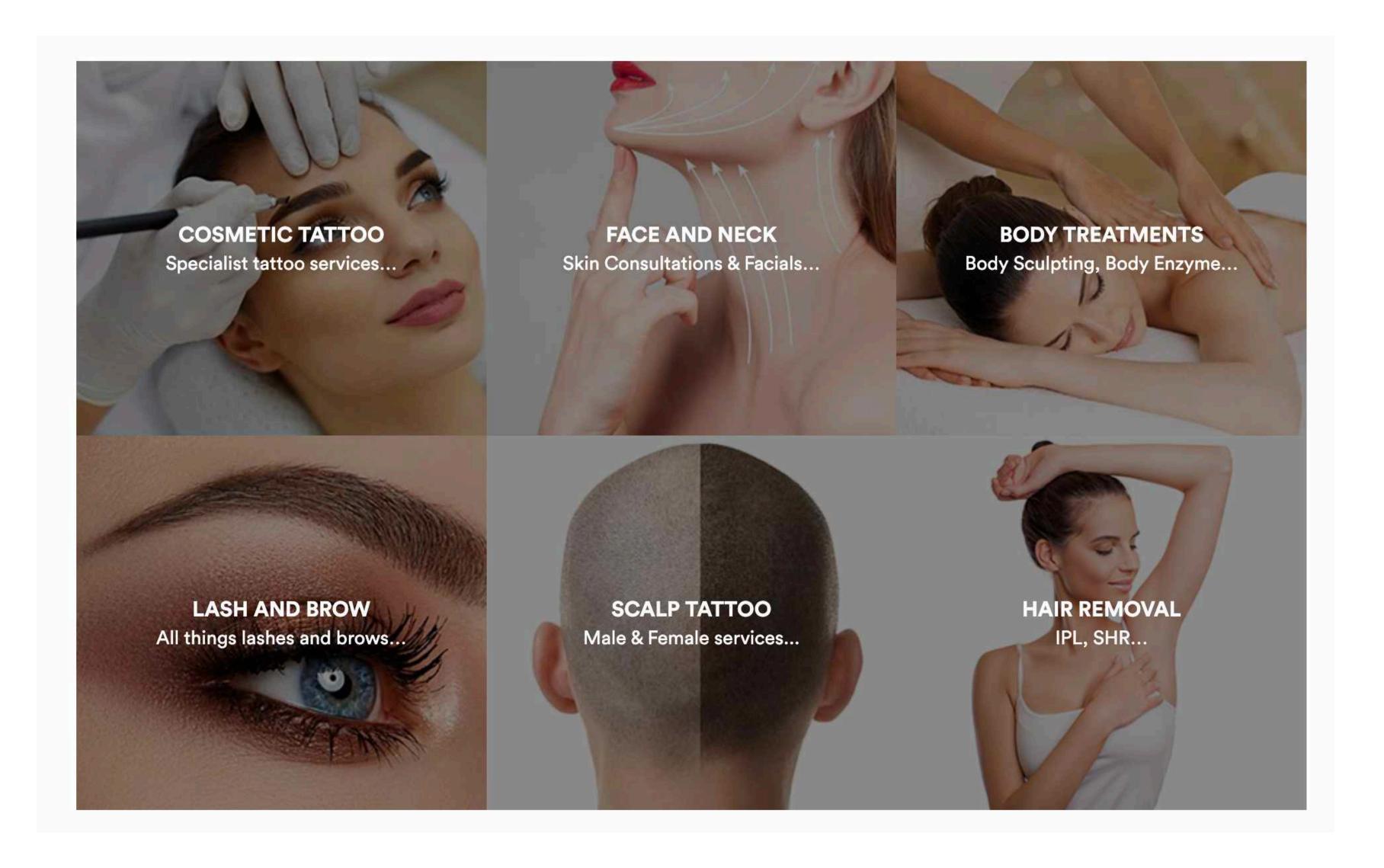
LEARN MORE

LEARN MORE

LEARN MORE

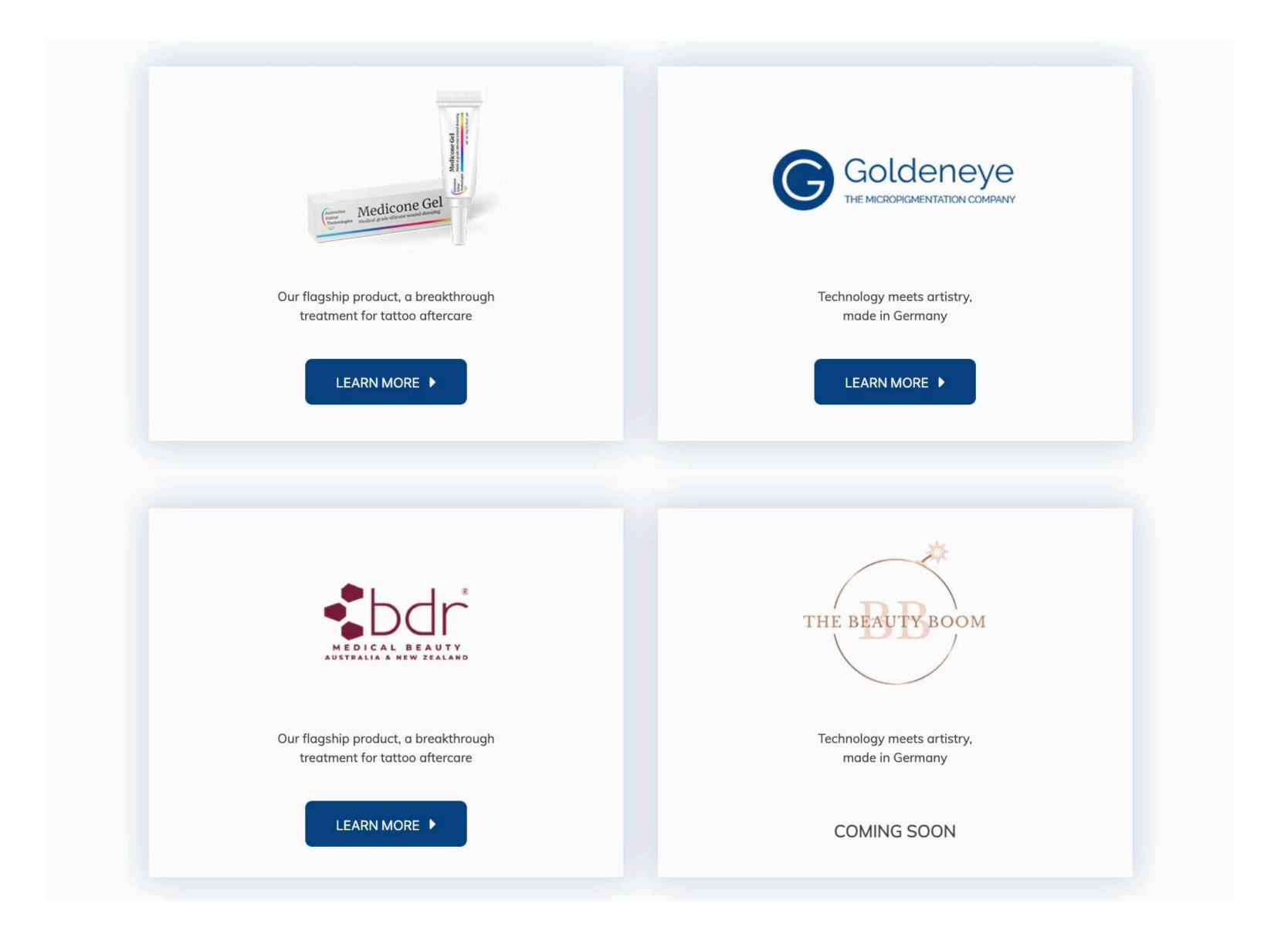


Use junction boxes on your home and services pages





Use junction boxes on your home and services pages





And on shop pages

~instruments ~

SHOP BY CATEGORY



ACCESSORIES

From cables and leads, to power leads, adaptors, plugs, tablet holders and all other musical instrument accessories.



DRUMS

Including drum skins, snare strainers, felts, sticks, mallets, and any kind of hand percussion.



GUITARS

Stocking mainly Australian made electric and acoustic guitars, cases, parts and accessories.

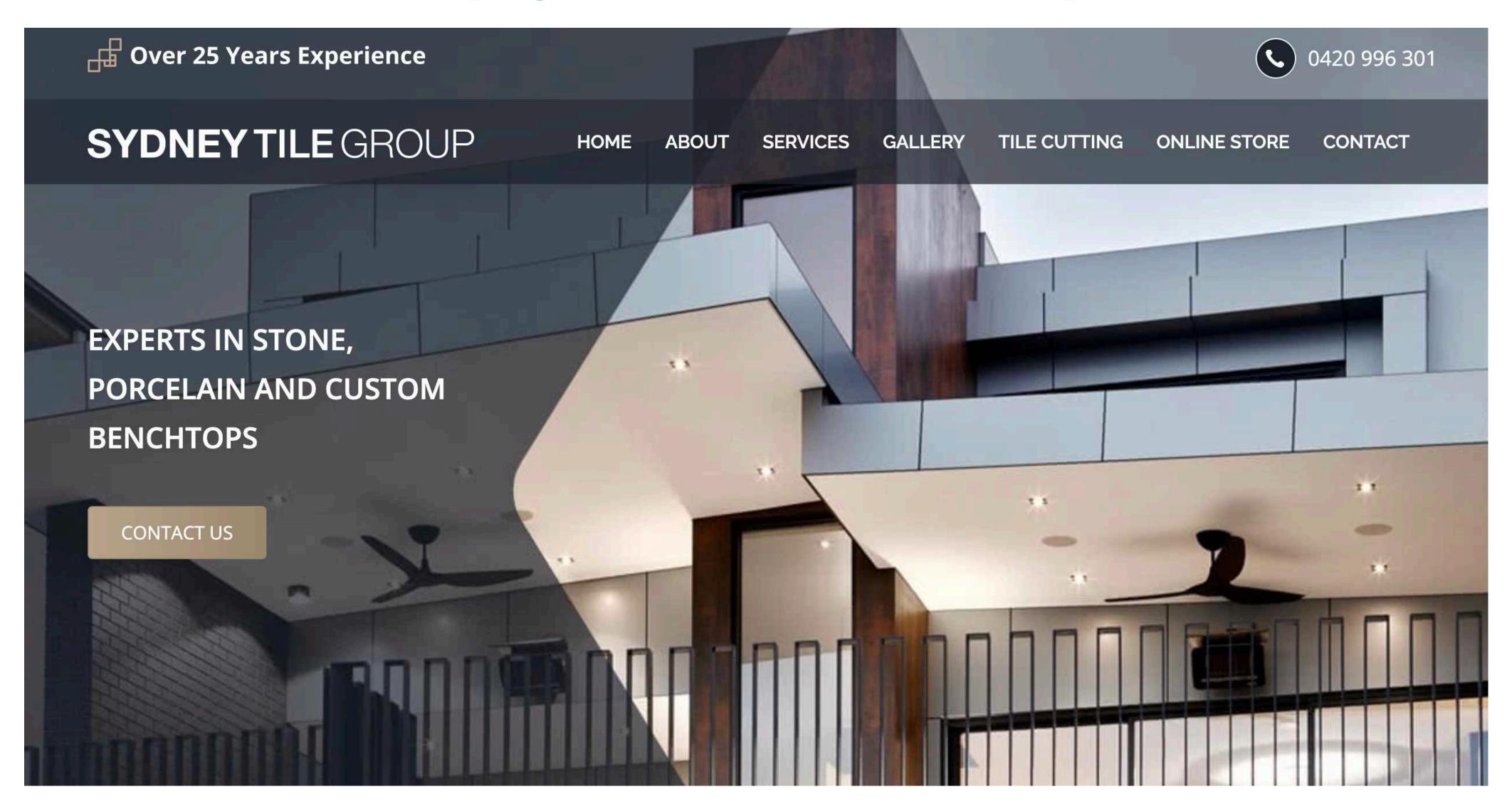


KEYS

A rage to suit the beginner through to the most advance piano player.

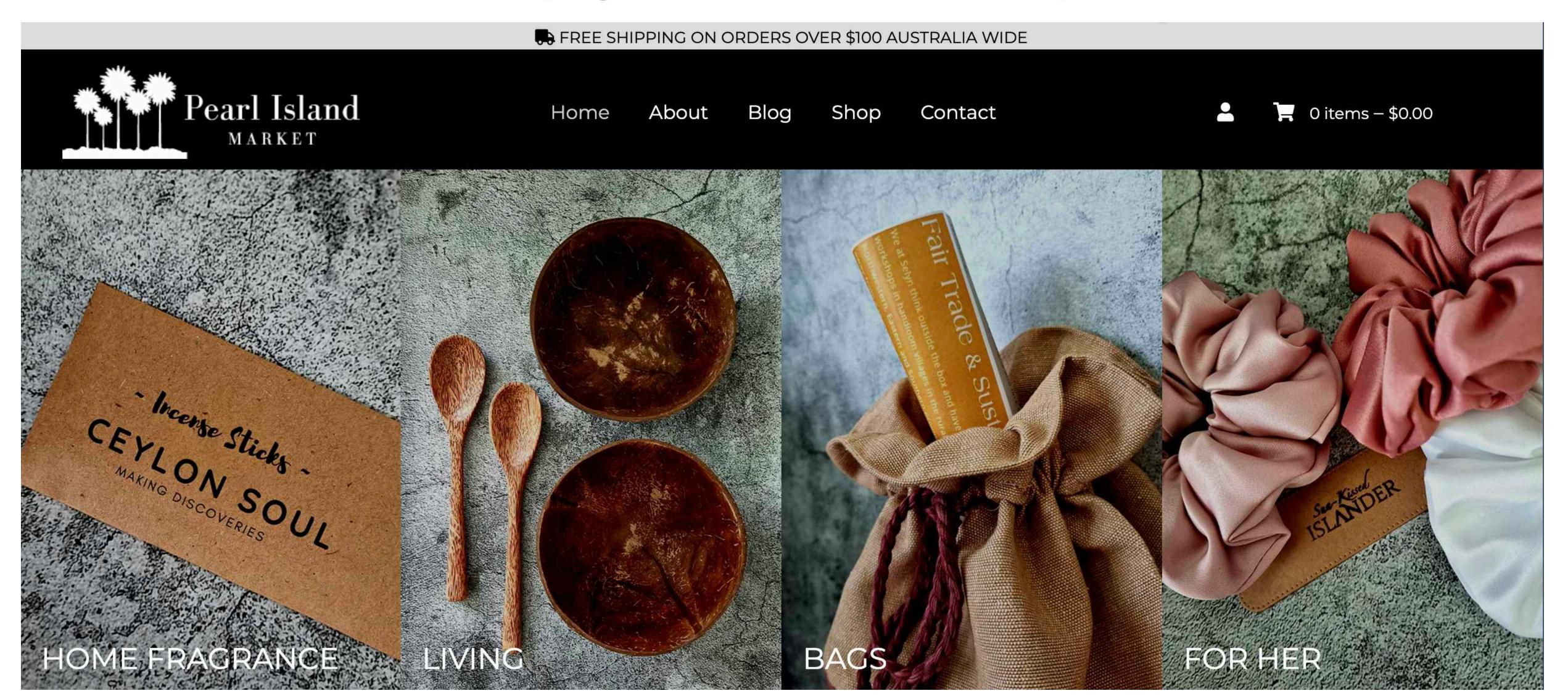


Keep your menu simple





Keep your menu simple





Keep your menu simple

Electrical & air conditioning contractors, Gold Coast.

Call our 24/7 Customer Service Team today! Ph. 0755289000



Home

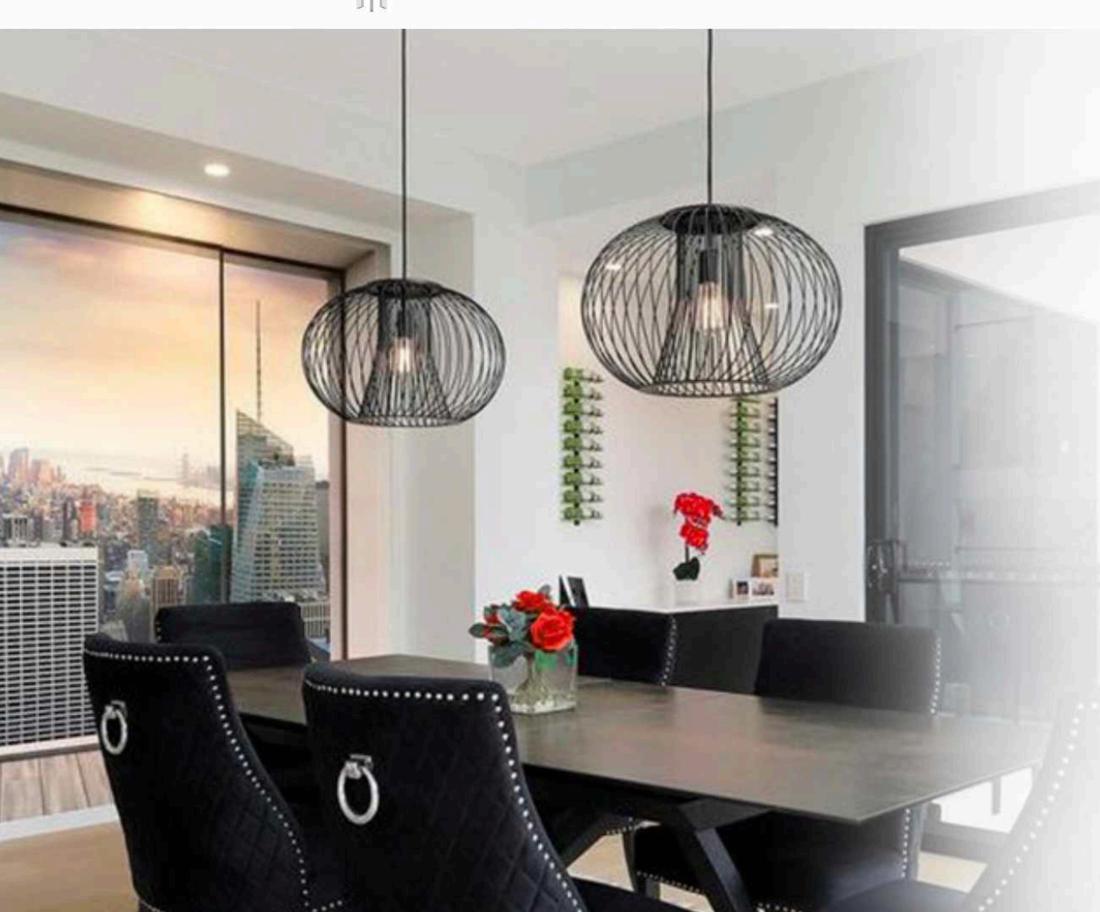
About

Services >

Shop Y

H

CONTACT



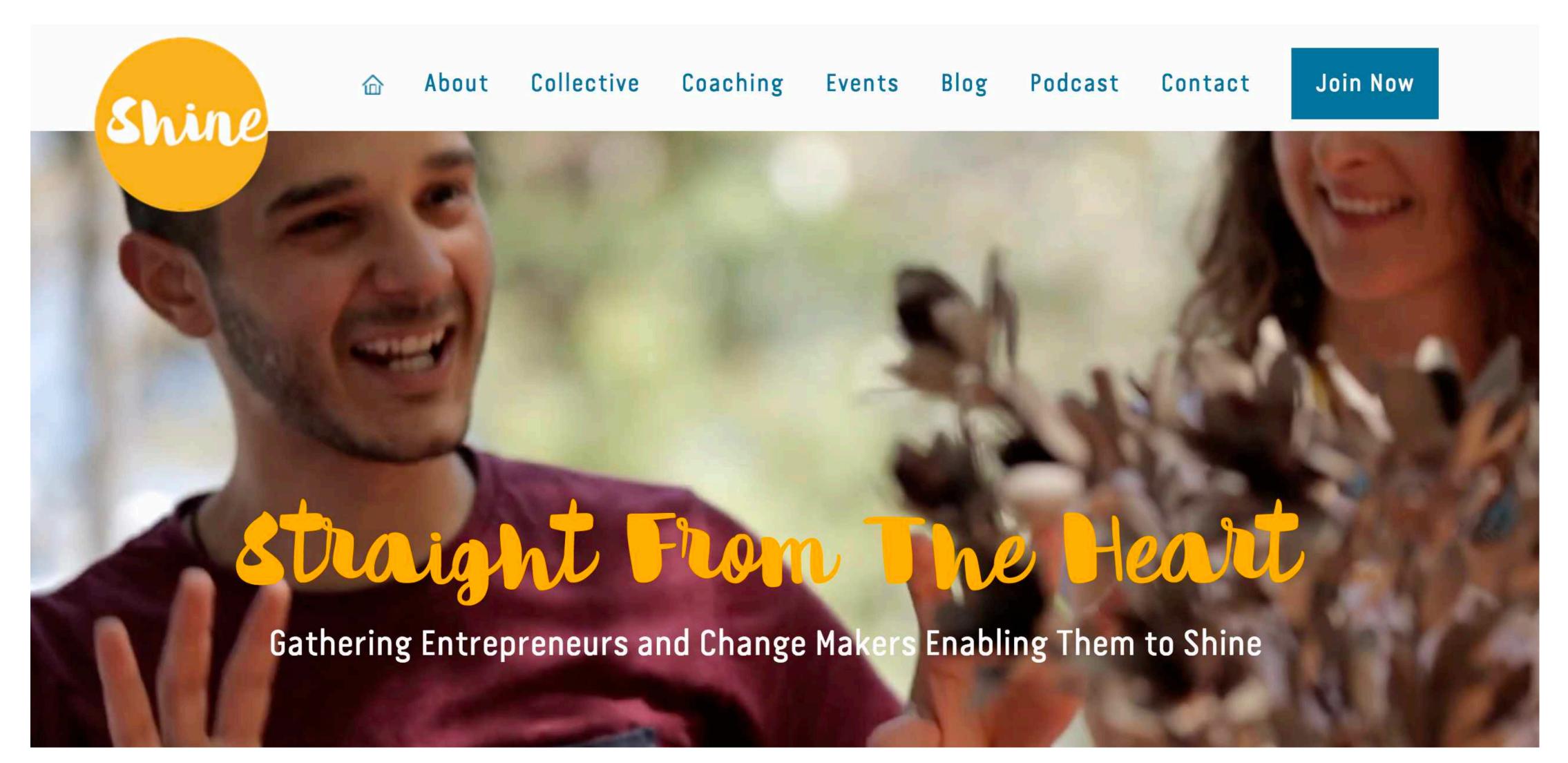
ALL ELECTRICAL & AIR CONDITIONING SERVICES FOR YOUR HOME OR BUSINESS.

Get the right advice, and high quality service and products every time



BOOK ONLINE NOW

Try buttons in your menu





Try buttons in your menu



About Alex

Work With Me

Blog FAQ

Book Appointment

Feel Better Quickly, Even If You Struggle With Chronic Health Issues.

Hi, I'm Alex. I'm a naturopathic nutritionist specialising in Endometriosis, women's hormones and gut health.

I can help, even if you haven't been able to find answers yet.

BOOK AN APPOINTMENT ▶

FREE ENERGY CHECKLIST





Services + Expertise

I specialise in helping women with Endometriosis,



Flexible Consultations

Seeing me is easy.



Build trust on all main pages for people who don't know you yet



Use testimonials with a headline



"Sales are up 35%, newsletter opt-ins are up 50%"

Best decision we've made in all 4 years of our company's existence!!
Sales are up 35%, newsletter optins are up...



"I picked up 5 new clients in the first two days of the site going live"

I recently engaged Heather review my website to assess why I wasn't converting visitors into customers. After seeing her awesome...



"I made more money with my new website in 1 month then I did in the previous 2 years with the old site."

My old website wasn't very functional, and I was getting help from a company that ended up not knowing what to...

Read More...

Read More...

Read More...



Include social proof or photos of your work

HOME ABOUT PRODUCTS Y PROJECTS CATALOGUE GALLERY CONTACT C

PROJECTS



MOSMAN

ARCHITECT : DREAMSCAPES ARCHITECTS - BUILDER : LEXPOL GROUP





MITALA

ARCHITECT: MHDP ARCHITECTS - BUILDER: CUTTING EDGE BUILDING





Add logos of media awards, partners and accreditations

Trusted by leading brands & over 1,000 businesses



















































Reverse risk using credibility graphics



TOTAL LOVE GUARANTEE

If you don't love your new piece of jewellery it may be exchanged or returned for a credit within 30 days of the delivery.



AUSTRALIAN MADE

All of our products are proudly designed and manufactured in Australia.



BUILT TO LAST

All of jewellery is crafted using quality precious metals.



EXPERT CRAFTSMANSHIP

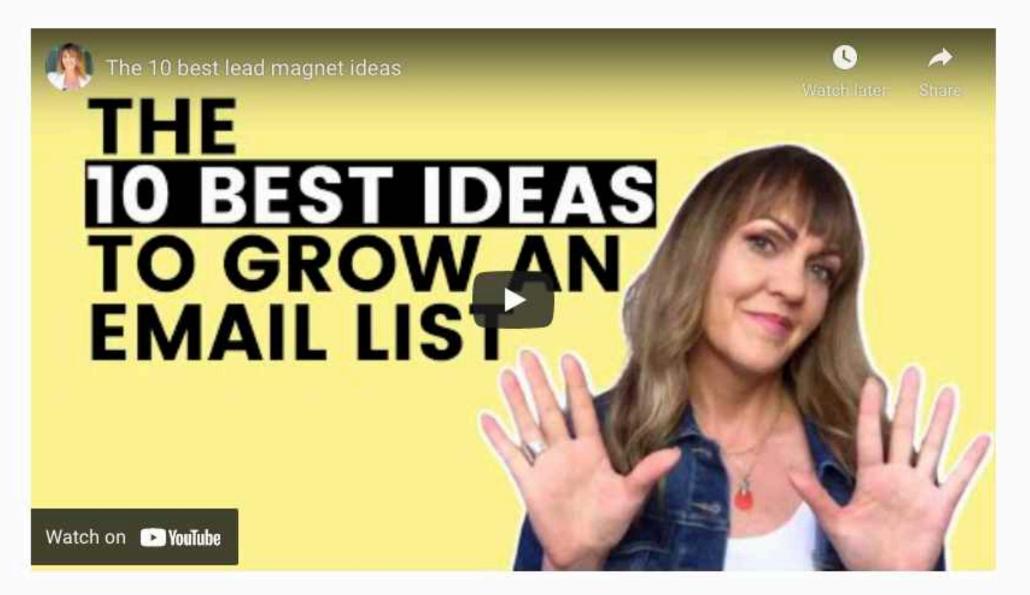
76 years of combined experience in the trade.



Make your pages scannable



In a crowded digital marketplace, it is becoming increasingly challenging to lure new customers to your business. We know 'owning' customer data is a key piece of the puzzle, but how do you get people to part with their contact details? Here are 10 of the best lead magnet ideas to help you **grow your email list and supercharge your email marketing**.



If you are struggling to build your email list from your WordPress website, then maybe it is because you are not giving away something valuable enough to make it worthwhile for people to join your list!

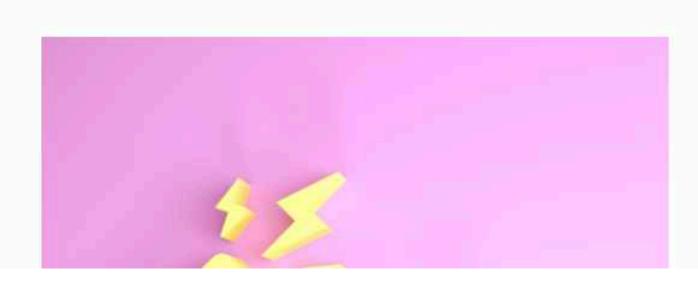
After building over 500 websites, these are the lead magnets, or freebies, I have seen work best.

| Get the top 10 lead magnet ideas to grow your email list You will see examples and recommendations for each. | | |
|---|---------------|------------|
| | | |
| First Name | Email Address | GET ACCESS |

What is a lead magnet?

Before we start, here's a quick reminder of what a lead magnet is:

- Something free that you give away to prospects in exchange for their contact details.
- It should help your perfect prospect get a fast result.





 It should easily lead people into doing something next with you to either become a customer, or at least get one step closer.

For a higher chance of conversion, your lead magnet needs to be irresistible. Keep in mind that **your lead magnet should be something of high perceived value** to your audience. Something that they would want or would find helpful. Lead magnets are a great way to promote your business, as well as give potential customers a taste of what they can get upon their further commitment with you.



The best lead magnet ideas:

Now, are you ready for my top 10? Here they are...

THE 10 BEST LEAD MAGNETS Download Free trials Free samples Challenge Masterclass or webinar Short e-course Free membership Strategy or discovery call Quiz or personal assessment





New Website

Do you need a new website or are ready to revamp the one you've got? Our website packages will get you more leads and sales fast!

LET'S TALK

Website Care Package

Have a WordPress website & need help with updates and backups?
We can do that for you so your site loads fast and doesn't crash.

LEARN MORE

Marketing Training

Is your website not growing your business? Learn step by step what to do to improve it with our Websites That Work program.

SHOW ME HOW

DID YOU SEE THIS?

Are you making these 6 mistakes with your website?

Find out in this FREE Masterclass

First Name

Email Addres

YEP, I'M IN!

YOU MIGHT ALSO LIKE THESE!



The 10 best lead magnet ideas



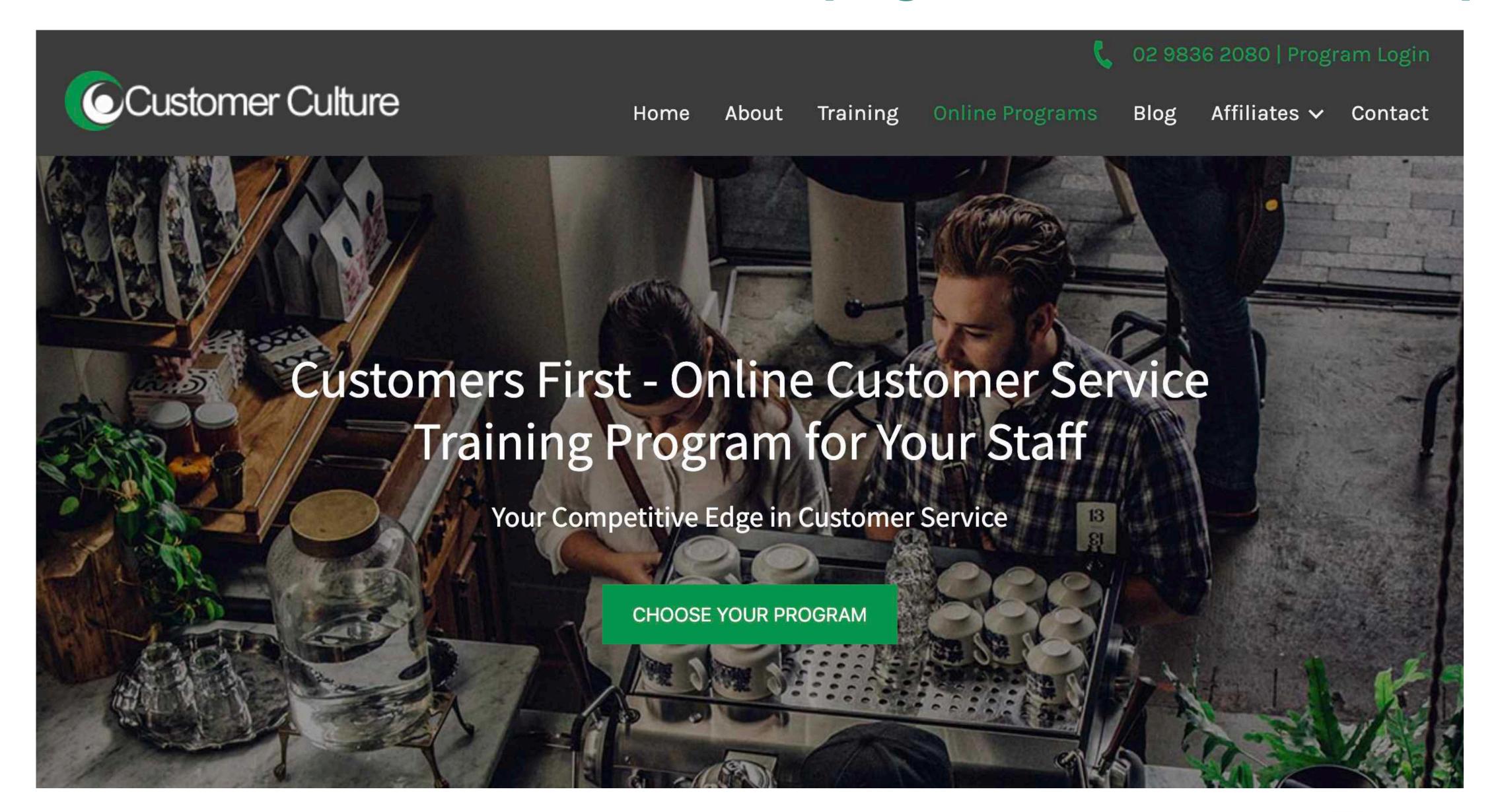
Need help with Google My Business? Start here...



Make your CTAs obvious



Your main CTA button for each page should be at the top





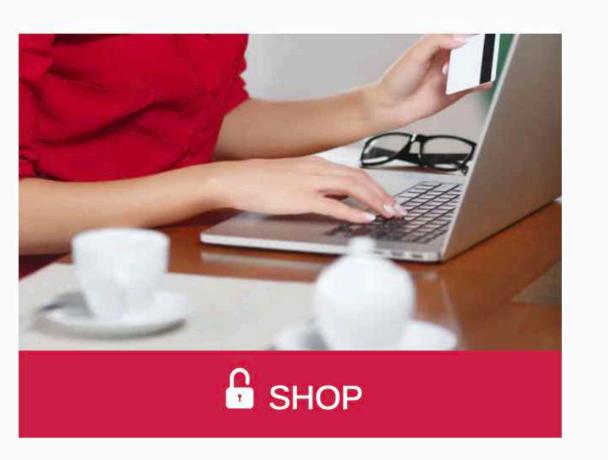
Use CTA buttons or links everywhere (don't let people scroll too far to contact you)

Unlock Your Path...











Focus on building your email list



Include a 'Hello Bar'

» START HERE: Free Pain Assessment



Home About ∨ Programs ∨

Free FB Group

Contact

BOOK AN APPOINTMENT





Include bonus content inside your blog or podcast posts

And that's it! Just make sure to follow up with your prospect with an email sequence once they sign up for your freebie, because the sale normally happens in the follow up phase. You certainly don't want to miss that opportunity. NOW is the time to build your email list – so get out there and create your ultimate lead magnet.

Finally, be sure to grab the free bonus download below (see what I did there 6) with a list of these lead magnets and examples.

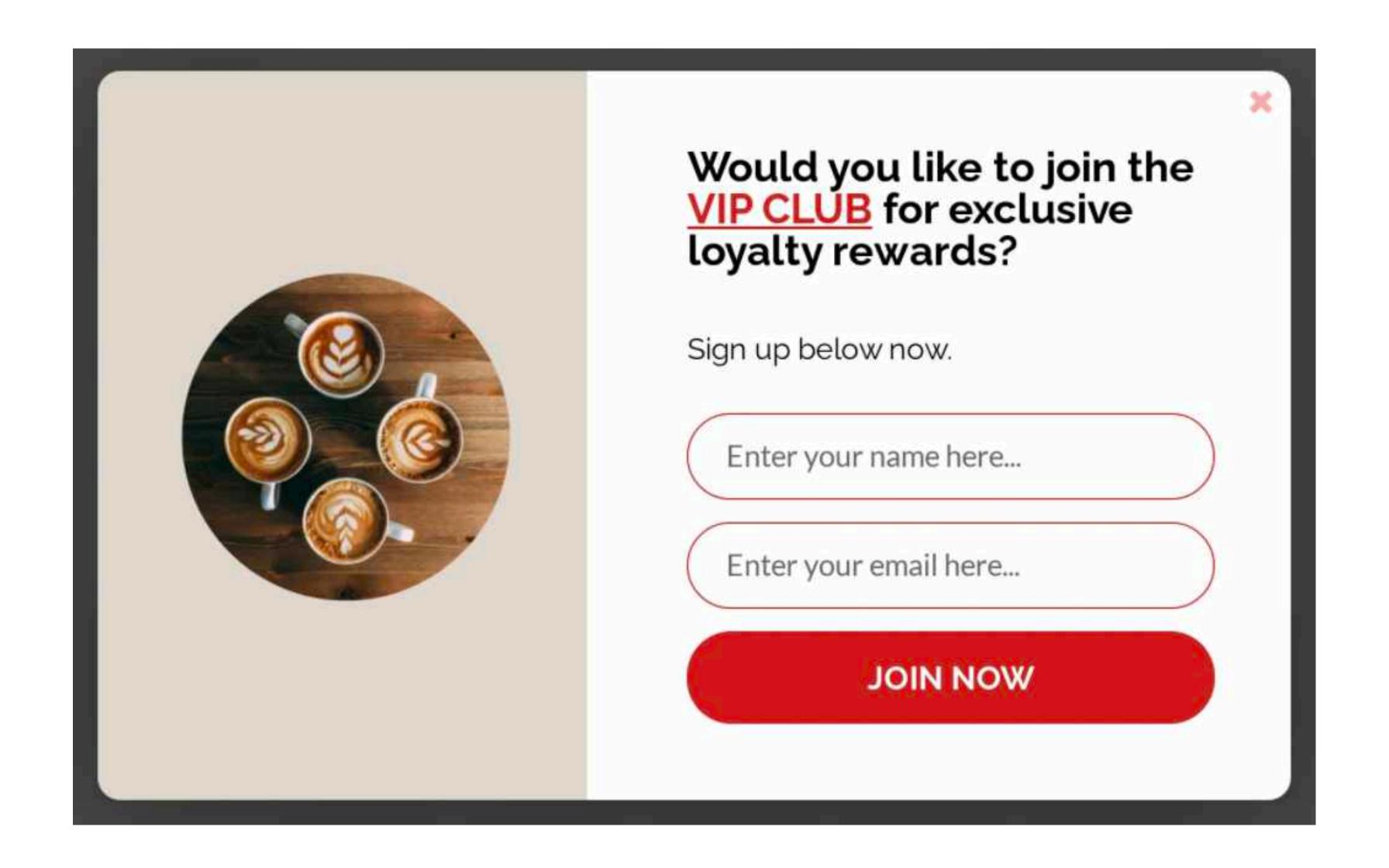
Get the top 10 lead magnet ideas to grow your email list

You will see examples and recommendations for each.

First Name Email Address GET ACCESS

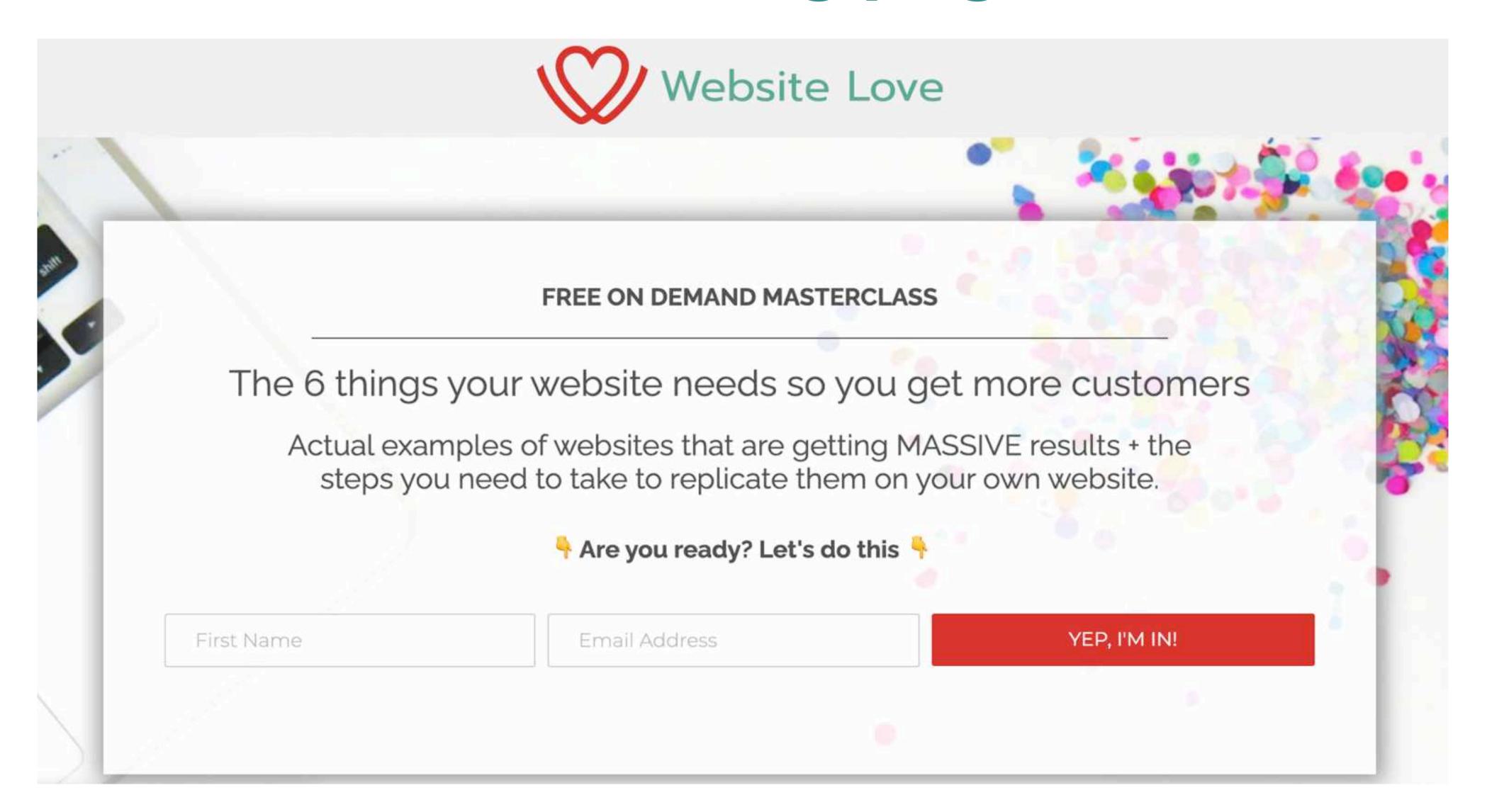


Use pop ups



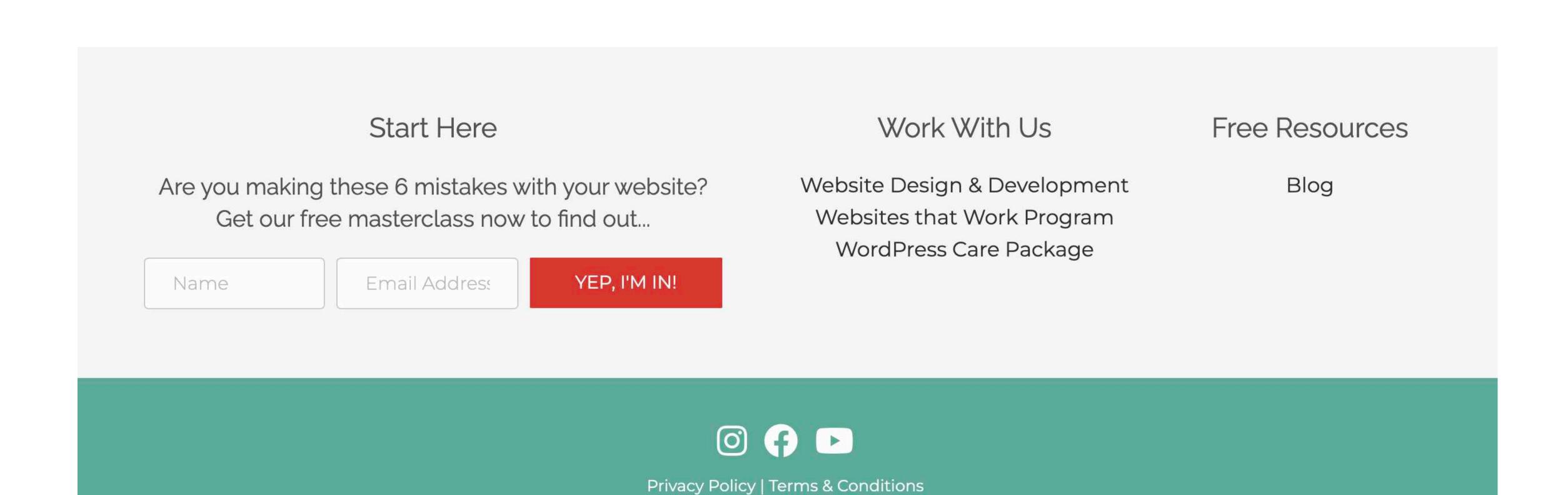


Use landing pages





Actually...you want opt-ins everywhere!



© 2021 Website Love Pty Ltd. All Rights Reserved.



Introduce new subscribers to the next step in your customer journey through an upsell



Give something away for free...

100% Free Online Knee Strength Assessment

"Start your journey towards a lifetime of pain-free knees."

- A video that walks you step-by-step through 3 simple tests so you can self rate your level of capability.
- How to score your results and steps on what to do next once you have completed your assessment.

First Name

Your Best Email

GET ACCESS FOR FREE NOW





...Then provide a next step when people 'opt-in'



Here's what to do next...



COMFORTABLE WITH YOUR RESULT?

Based on your score above learn more about The Knee Program Online and pick the level that's right for you.

LEARN MORE



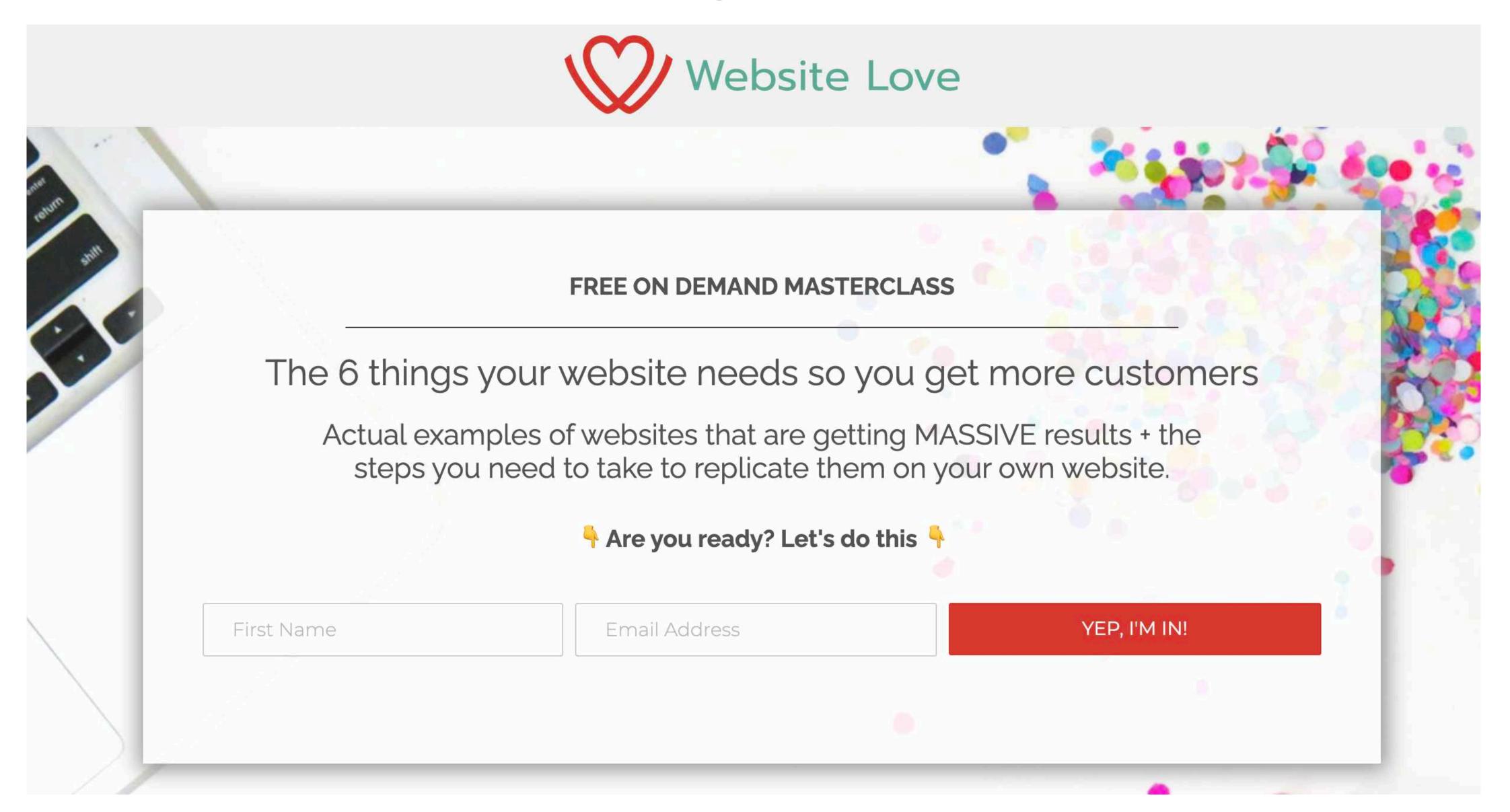
WANT TO SPEAK TO AN EXPERT?

Book in a FREE discovery session (value of \$150) with one of our Knee Experts for a more bespoke solution.

BOOK NOW



Give something away for free...





...Then provide a next step when people 'opt-in'



Thanks for requesting your masterclass. It's on it's way to your email in a few min. Get the most out of your masterclass and GET \$100 off ONLY ON THIS PAGE NOW.

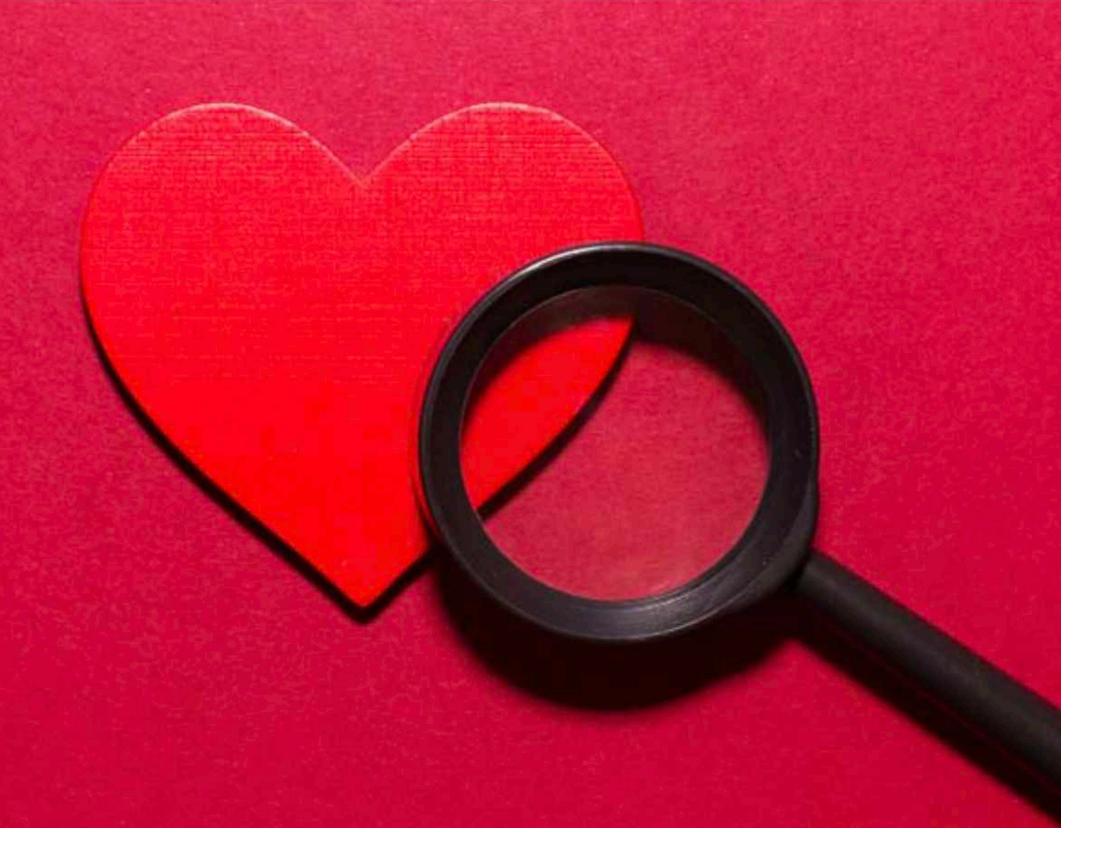
Is your website not working and you're not sure why?

Get a personal website audit and find out what to fix. Use this alongside your Masterclass!

Only \$47 (normally \$147)
PLUS \$1,000 worth of bonuses.
Only available on this page.

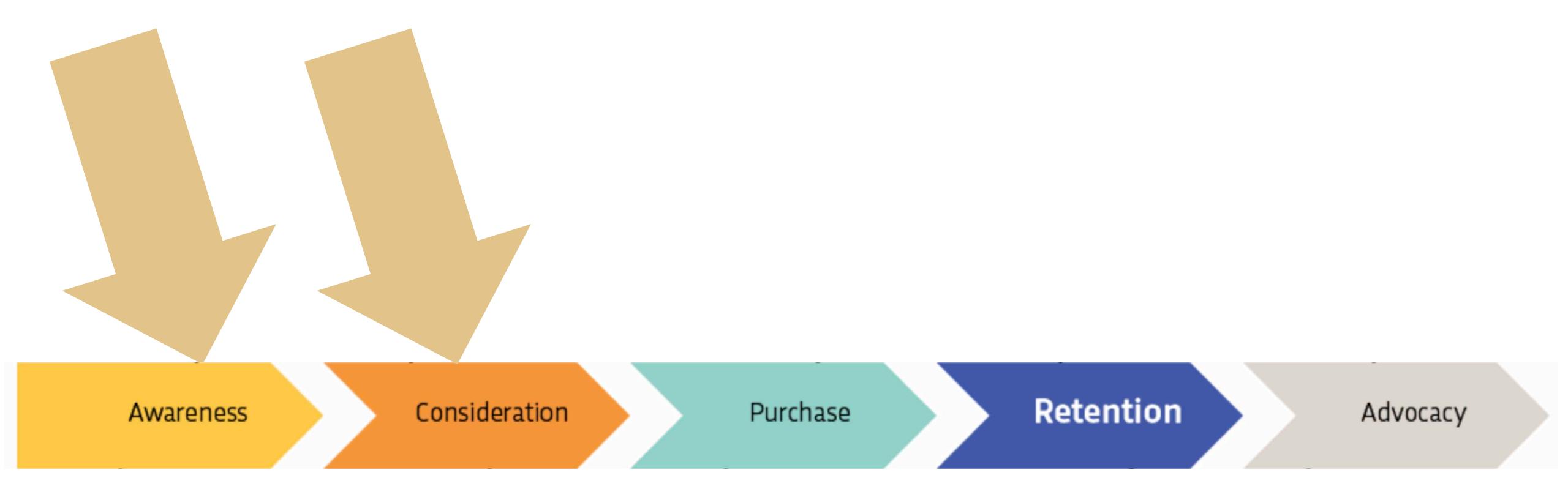
GET MY AUDIT

No thanks. Take me to my masterclass now.



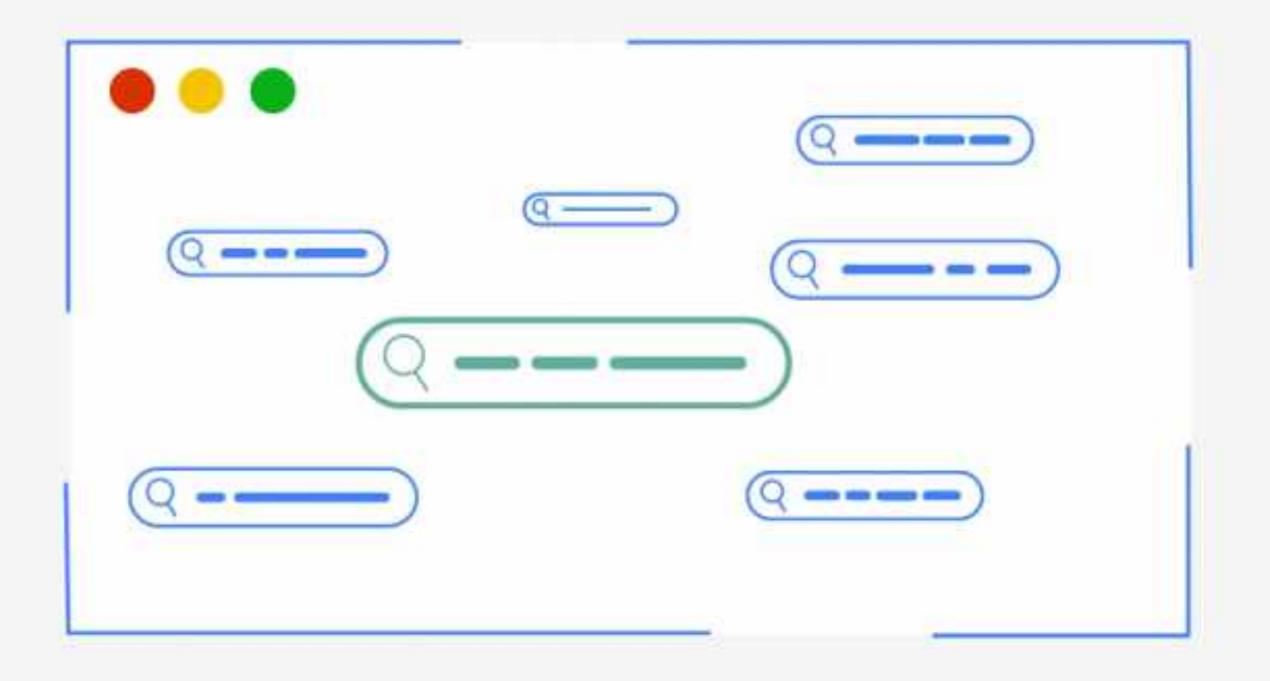


Move people from awareness to consideration with a blog





New Google Searches



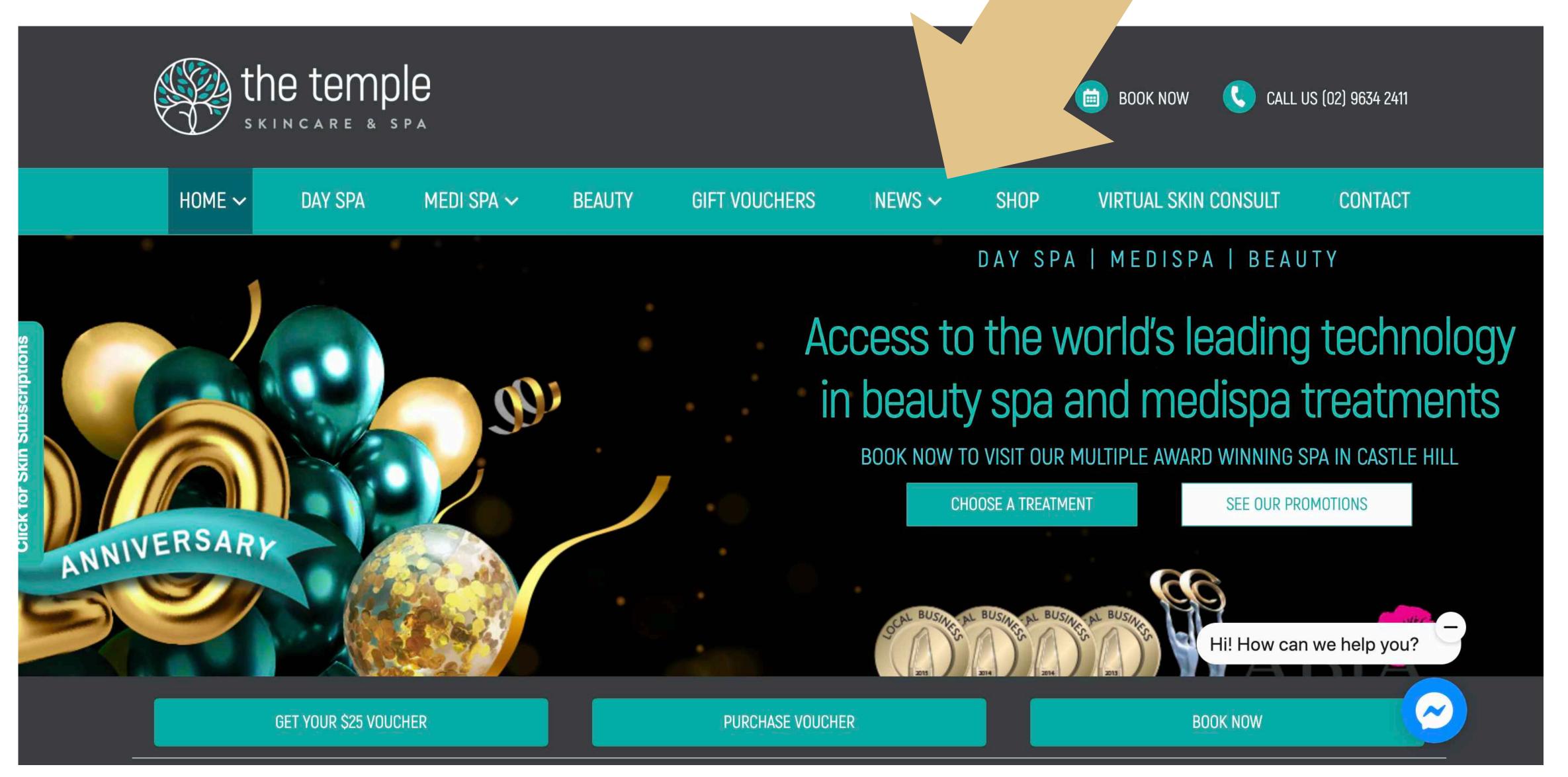
16% to 20% of all Google search queries are new

Source: internetlivestats.com





In your menu





In your menu



ACCESSORIES

DRUMS

GUITARS

KEYS

LIVE & PA

ORCHESTRAL

BOOKS & MERCHANDISING



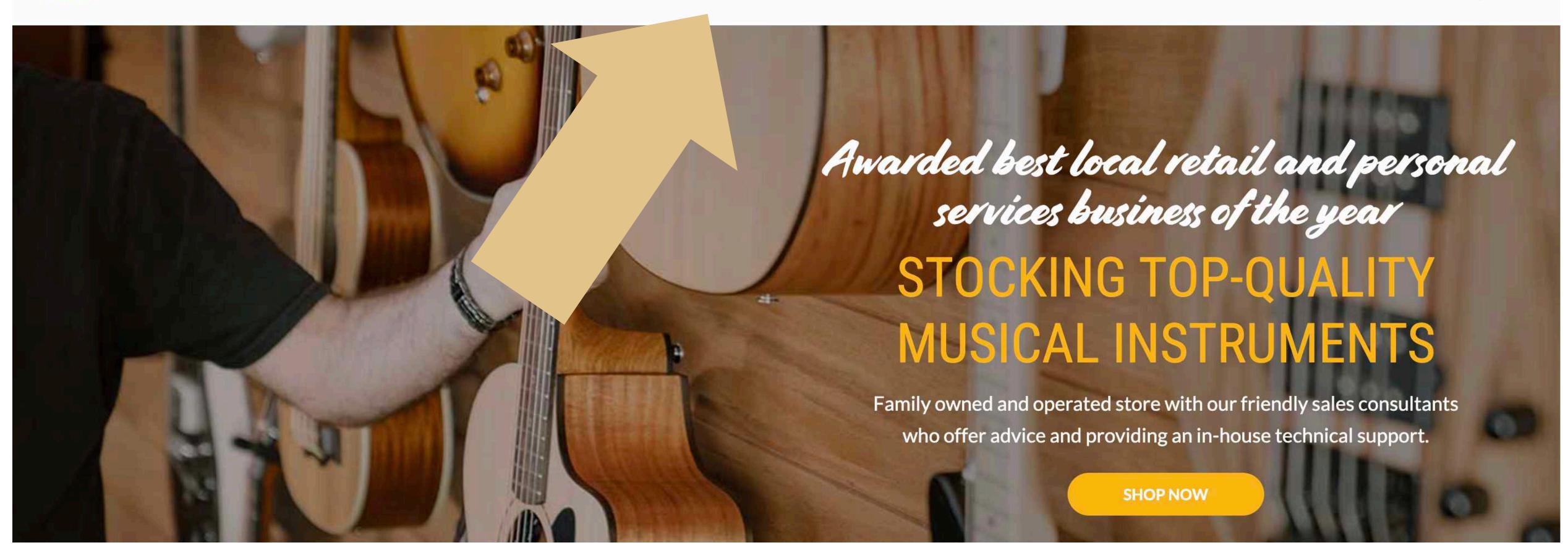






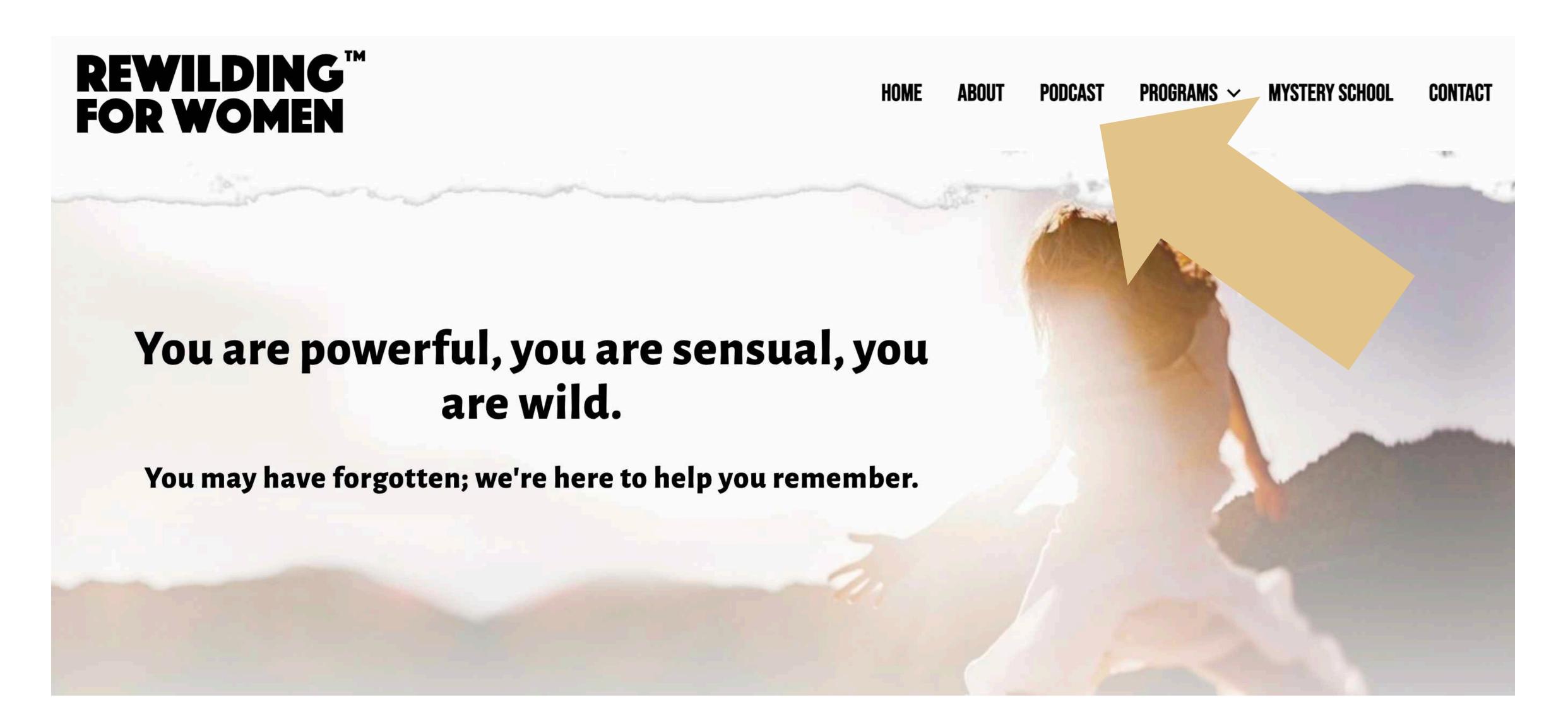
HOME SHOP MUSIC LESSONS REPAIRS AND RENTALS ABOUT US OUR BLOG CONTACT US

FREE SHIPPING OVER \$200*



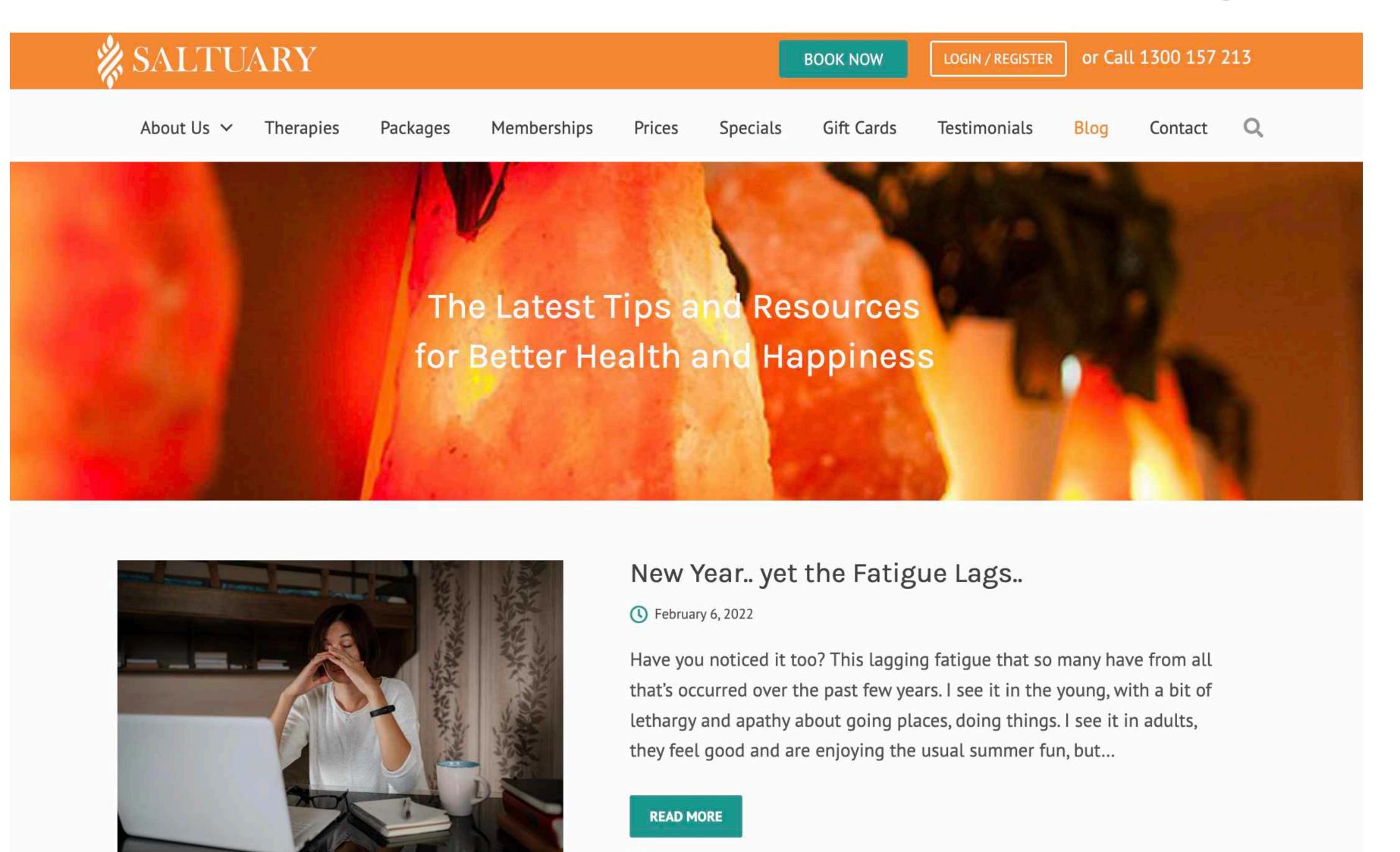


In your menu





All articles display on one page



Tagged:



All articles display on one page



ADD MORE PLANTS

Increasing your overall consumption of plants is SUPER beneficial! We are massively under eating fibre these days bc as hunter gatherers we were so busy munching on loads of roots and plants. Here are my top 3 tips to help you increase your plant intake!

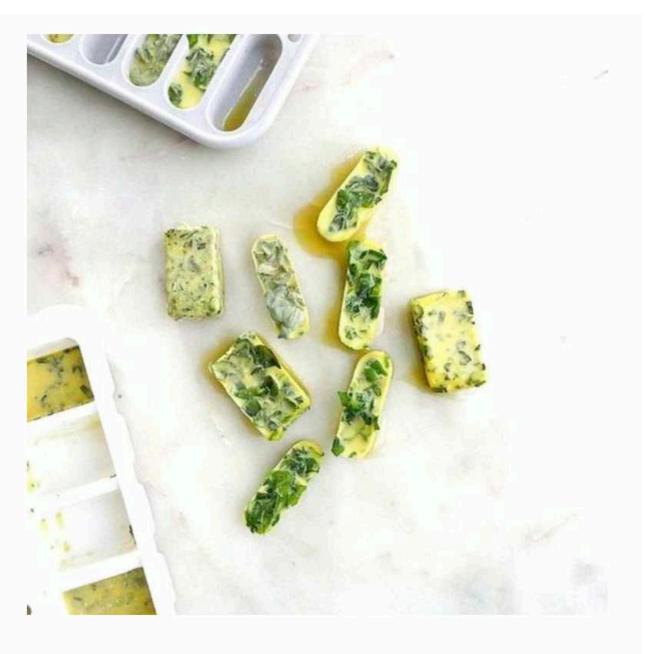
READ MORE



HOW TO MAKE NUTRITIOUS, DELICIOUS SOUPS

Soups do get a pretty bad rape as many think they won't fill them up so that's why I am here to give you a few quick tips on how to master a filling, wholesome soup!!

READ MORE



MAKE THE FREEZER YOUR FRIEND

Having ingredients or meals in the freezer means there's no excuse to not to eat healthy PLUS it will cut down the number of shopping trips AND it helps reduce food waste!

HOW GOOD!! A few of my favourite things to keep in the freezer.

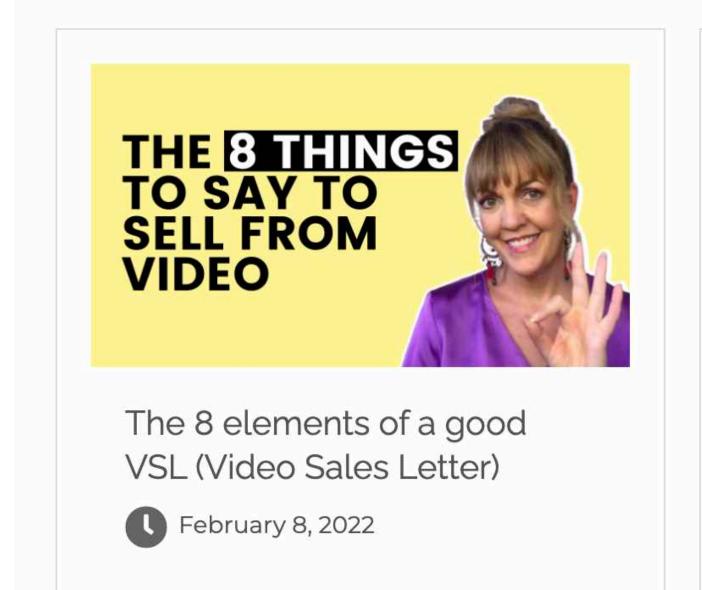
READ MORE

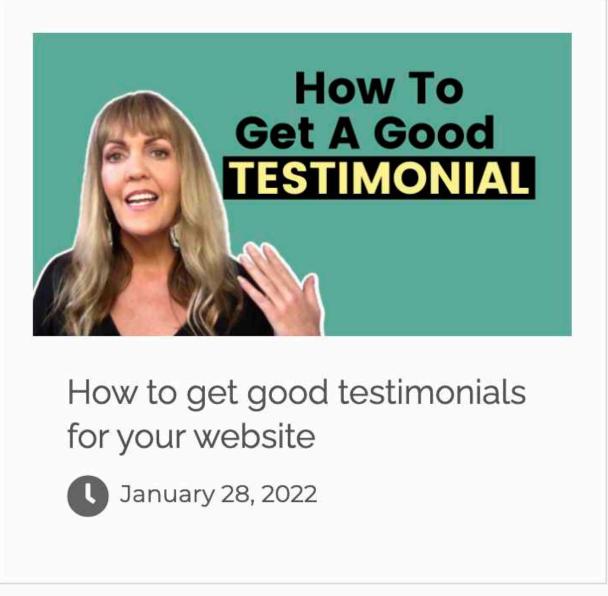


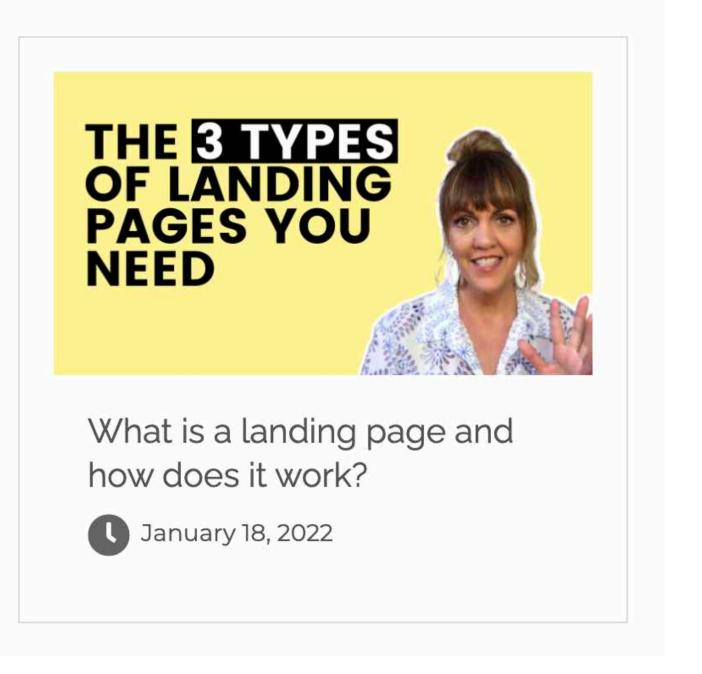
Put your latest articles on your home page

Free marketing training

Latest from the blog...









List next steps under blog or podcast posts

NEED HELP WITH YOUR WEBSITE? WE CAN HELP...

New Website

Do you need a new website or are ready to revamp the one you've got? Our website packages will get you more leads and sales fast!

LET'S TALK

Website Care Package

Have a WordPress website & need help with updates and backups?
We can do that for you so your site loads fast and doesn't crash.

LEARN MORE

Website Training

Is your website not growing your business? Learn step by step what to do to improve it with our Websites That Work program.

SHOW ME HOW

DID YOU SEE THIS?

Are you making these 6 mistakes with your website?

Find out in this FREE Masterclass

First Name

Email Addres

YEP, I'M IN!

YOU MIGHT ALSO LIKE THESE!



Need help with Google My Business? Start here...



10 Headlines That Get You More Clicks



List next steps under blog or podcast posts

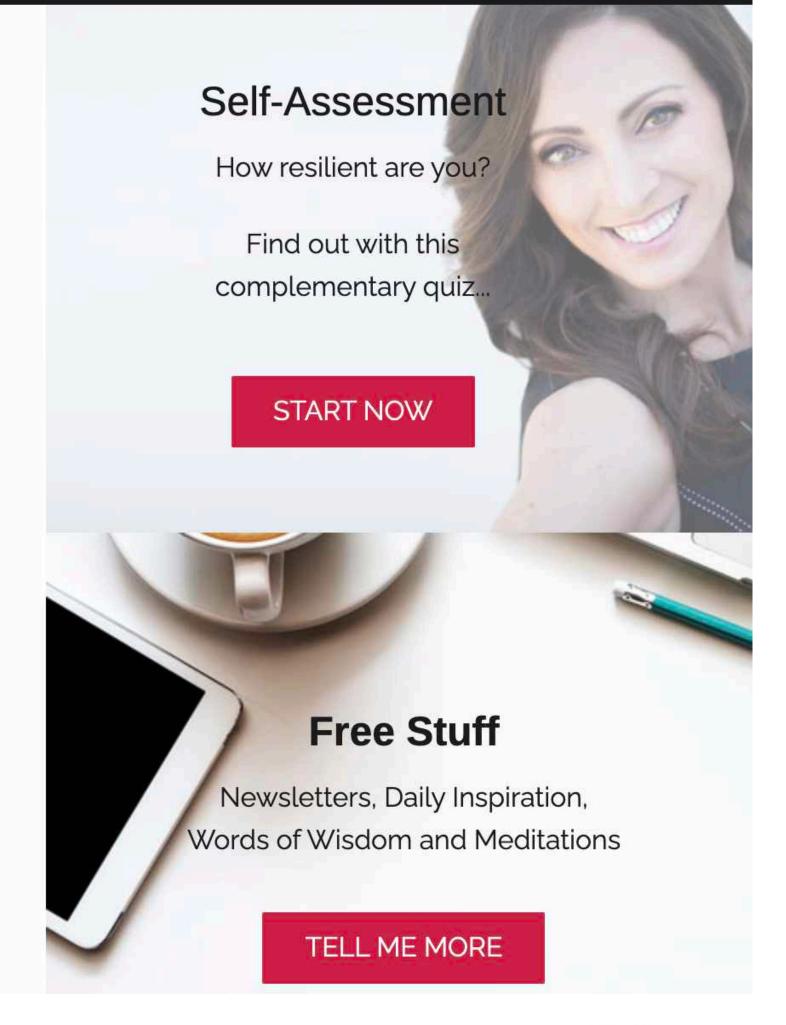


Calm Your Farm

April 6, 2021 | Leave A Comment



Do you wish you could create better calm, clarity and confidence to better manage the many challenges of life, and learn to Calm Your Farm? What if I told you I had the perfect solution to do just that. Managing the juggle and challenges of life these days appears to be creating stress, anxiety overwhelm



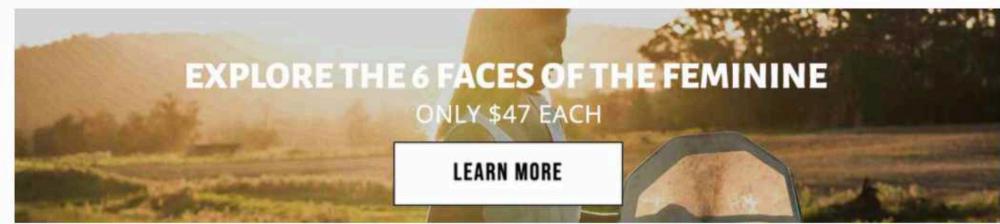


List next steps under blog or podcast posts

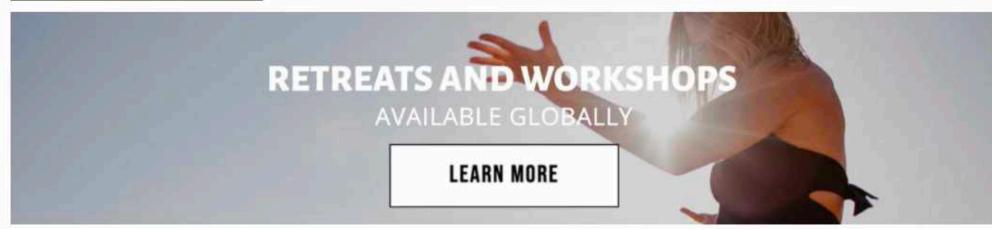
You might also like...

PROGRAMS

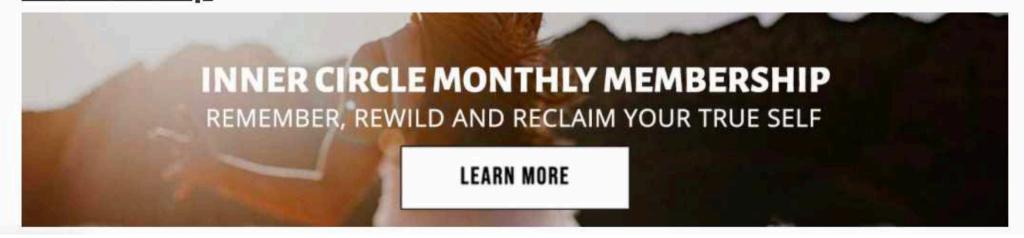
Online Workshops



In Person Events



Membership



LATEST ARTICLES



Releasing Old
Patterns: Learning
to Recognize & Trust
Soul Growth –
Episode 91

By Sabrina Domenosky | May 20, 2020

SEE POST



Soul Wisdom:
Healing Karmic
Patterns Through
Embodiment —
Episode 90

By Sabrina Domenosky | May 4, 2020

SEE POST



Plus it's great for SEO

what beauty treatments are worth it







www.marieclaire.com > beauty > favorite-beauty-treatm... ▼

Traf/mo (au): 0/219.00K - Kw (au): 0/57.53K

Editors On The Beauty Treatments That Are Always Worth It

21 Sept 2020 — Five Marie Claire editors share their favorite beauty treatment to get, including manicures, facials, and waxing.

www.glamour.com > gallery > service-station-10-spa-tr... ▼ Traf/mo (au): 0/142.20K - Kw (au): 1/65.89K

Service Station: 10 Spa Treatments Worth Splurging On (and ...

25 Mar 2012 — Service Station: 10 Spa Treatments Worth Splurging On (and 10 to Skip) · Splurge: Laser Hair Removal · Skip: the Hot Stone Massage · Splurge: ...

www.beautyheaven.com.au > cosmetic-dental-surgery >

Traf/mo (au): 0/64.10K - Kw (au): 0/44.13K

Beauty treatments that are worth the investment - beautyheaven

5 June 2019 — 3 beauty treatments that are worth the investment · Invisalign treatment · Lash extensions · Laser hair removal.

www.bodyandsoul.com.au > beauty Traf/mo (au): 3/124.30K - Kw (au): 6/34.85K

The most popular beauty treatments Australian's are booking ...

5 June 2020 — Australia's leading salon owners share what treatments are booking out ... are seeing their signature treatments are also proving their worth, ...

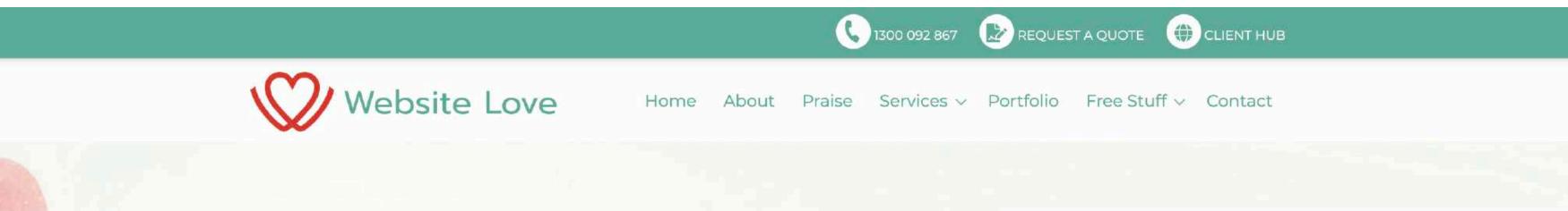
financy.com.au → are-extreme-beauty-treatments-worth-... ▼ Traf/mo (au): 0/1100 - Kw (au): 2/380

Are extreme beauty treatments worth the cost? | Financy

5 Sept 2019 — From eyeliner to liposuction, what are the pros and cons of spending big and small in the world of beauty treatments and products? | Financy.

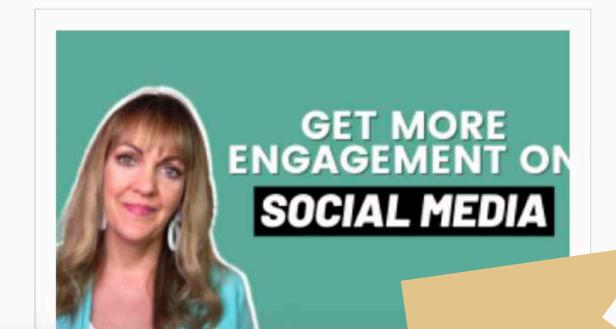


And for newsletter content





A cocktail of resources you up your marketing





[First Name] Are you getting the results you want on social media?

Ever wonder why some of your social media posts get more engagement than others?

Yes | Have!

This week I am sharing an invaluable FREE resource on how you can get more engagement on social media with our *5 Step Social Media Funnel Content Plan*.

Access it HERE!

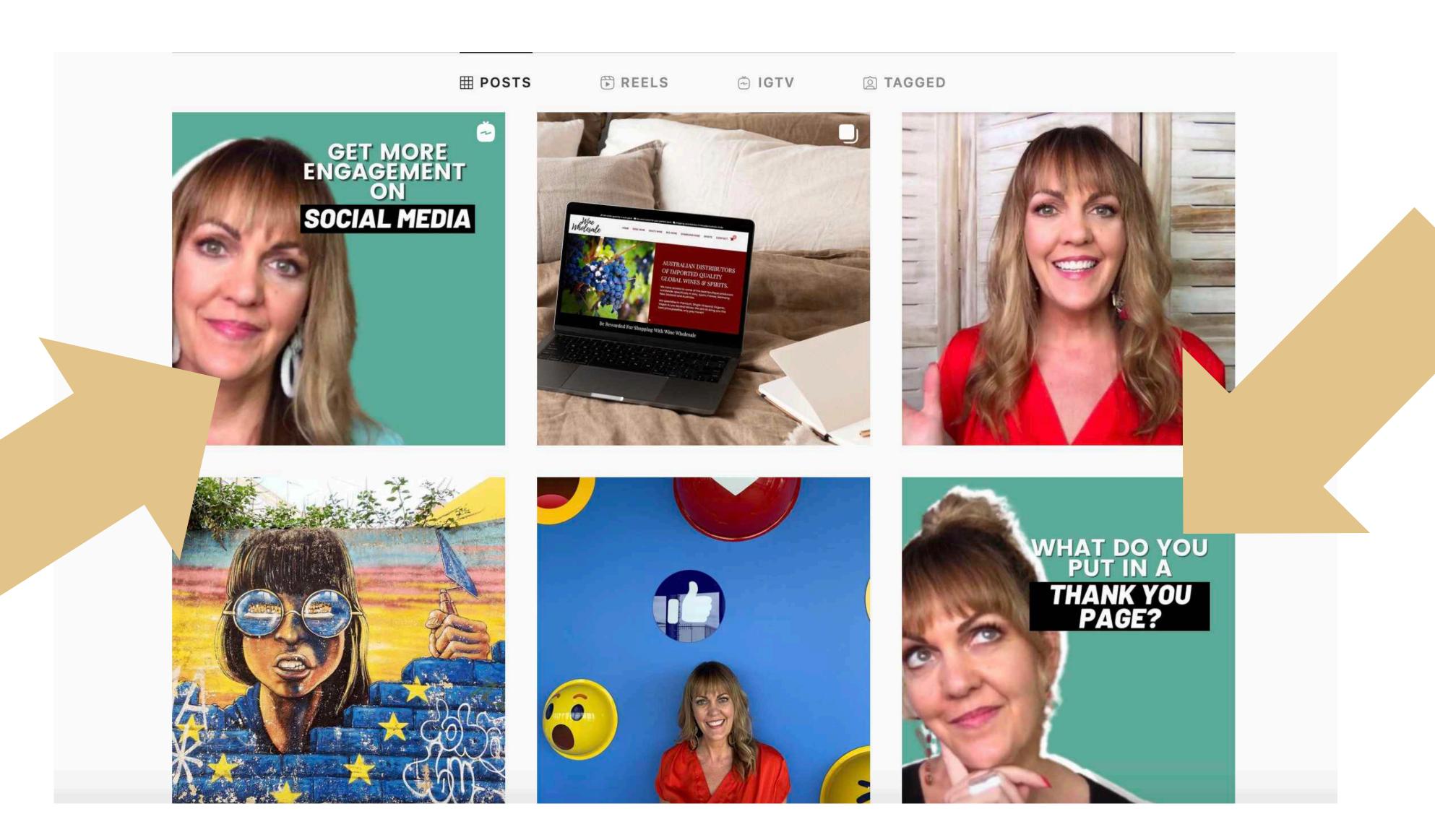


I hope you enjoy these resources as much as I enjoy making them for you.

Take care and happy upskilling!



And for social media content





How often should you post?

SUCCESS DOESN'T COME FROM WHAT YOU DO OCCASIONALLY. IT COMES FROM WHAT CUNSISIENT -MARIE FORLEO





- Now that you have the base, find out how to get traffic!
- Email tips, content formulas and a kickstart to using ads
- Prize draw!!





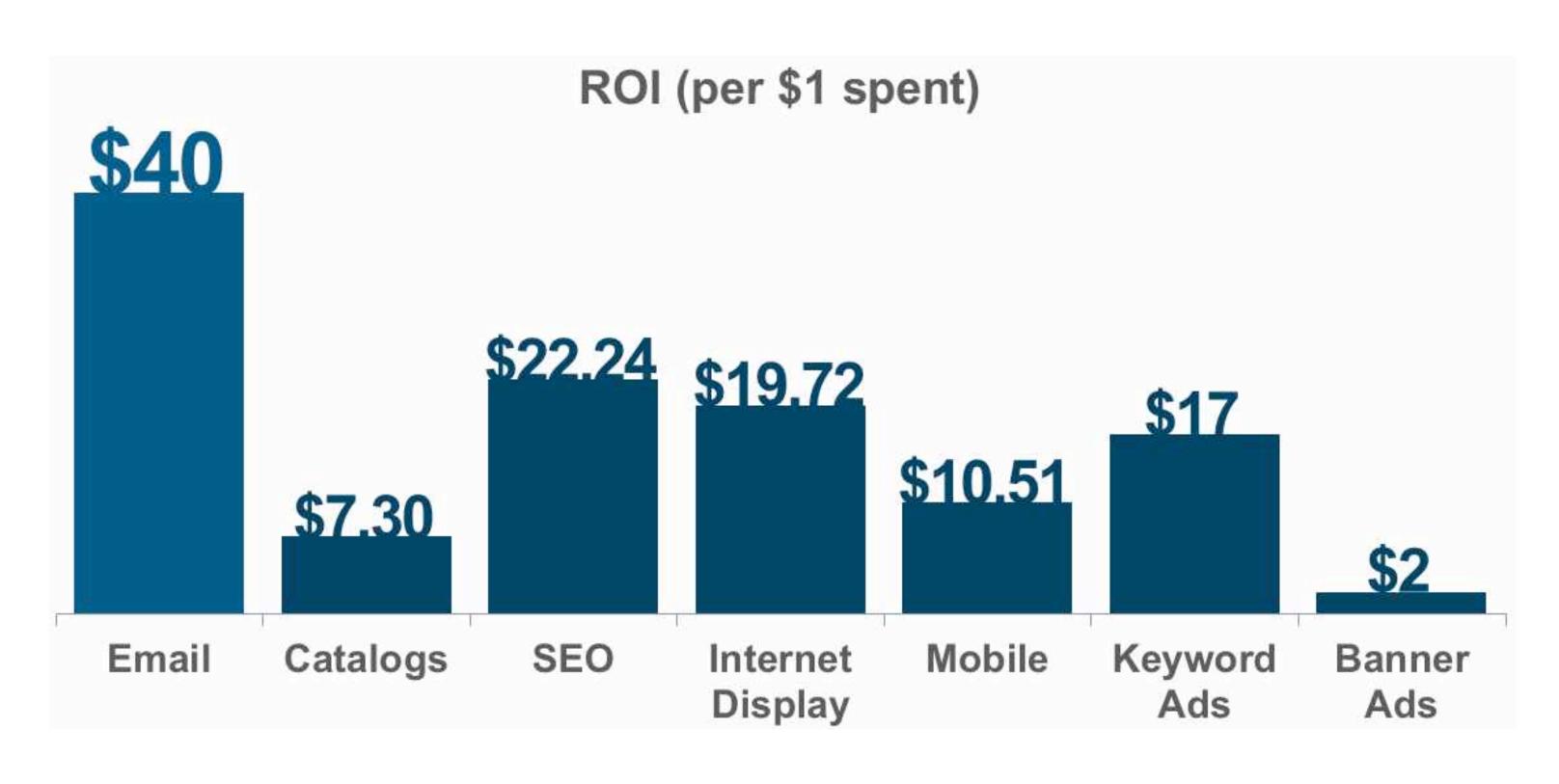
It has a lot of users.

Source: OptinMonster

Email Marketing vs. Social Media Statistics

| | Email | Social Media |
|--|------------------------|--------------|
| Total users | 3.8 billion | 3.4 billion |
| Preferred channel for promos | 60% | 20% |
| Conversion Rate | 6.05% | 1.9% |
| Open/Click-Through/ Engagement Rate | 22.86% OR 3.71% CTR | 0.58% ER |
| ROI | 4400% | |
| | | |





It delivers the most ROI out of any channel.

Source: Neil Patel

It has higher engagement rates than social media.

Source: OptinMonster



O.58%

Social Media

Social Media's overall engagement rate is 0.58% for Facebook.
Instagram, and Twitter



3.71% Email CTR
Email's click-through rate across industries is 3.71%.





You own the data.

How to grow your email list



Create a great lead magnet

- Something free that you give away to prospects in exchange for their contact details
- It should help your prospect get a fast result
- It should easily lead someone into taking the next step with you



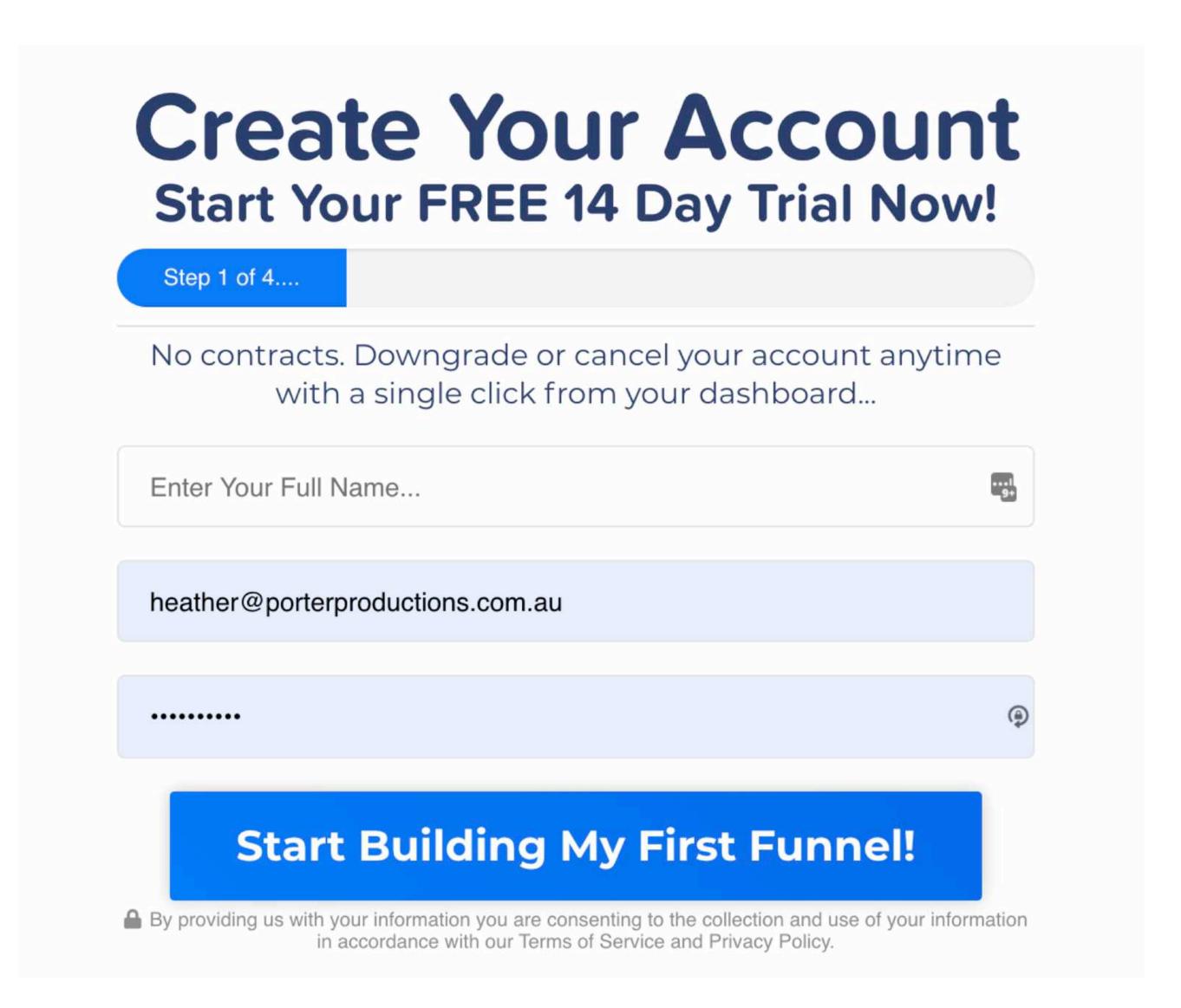
A downloadable document to give a quick 'win'...

- . Recipes
- Cheat Sheets
- Swipe Files
- Checklists

GET 15 DELICIOUS AND EASY TO MAKE RECIPES FOR HEALTH, HAPPINESS AND CLEAN LIVING IN THIS GORGEOUS LITTLE DOWNLOAD. PLUS get our bonus Weight Loss Visualisation MP3! FIRST NAME E-MAIL ADDRESS Send it to me now!

Let someone try before they buy...

- A trial membership or subscription
- A software trial
- Free product samples



Let someone sample your knowledge...

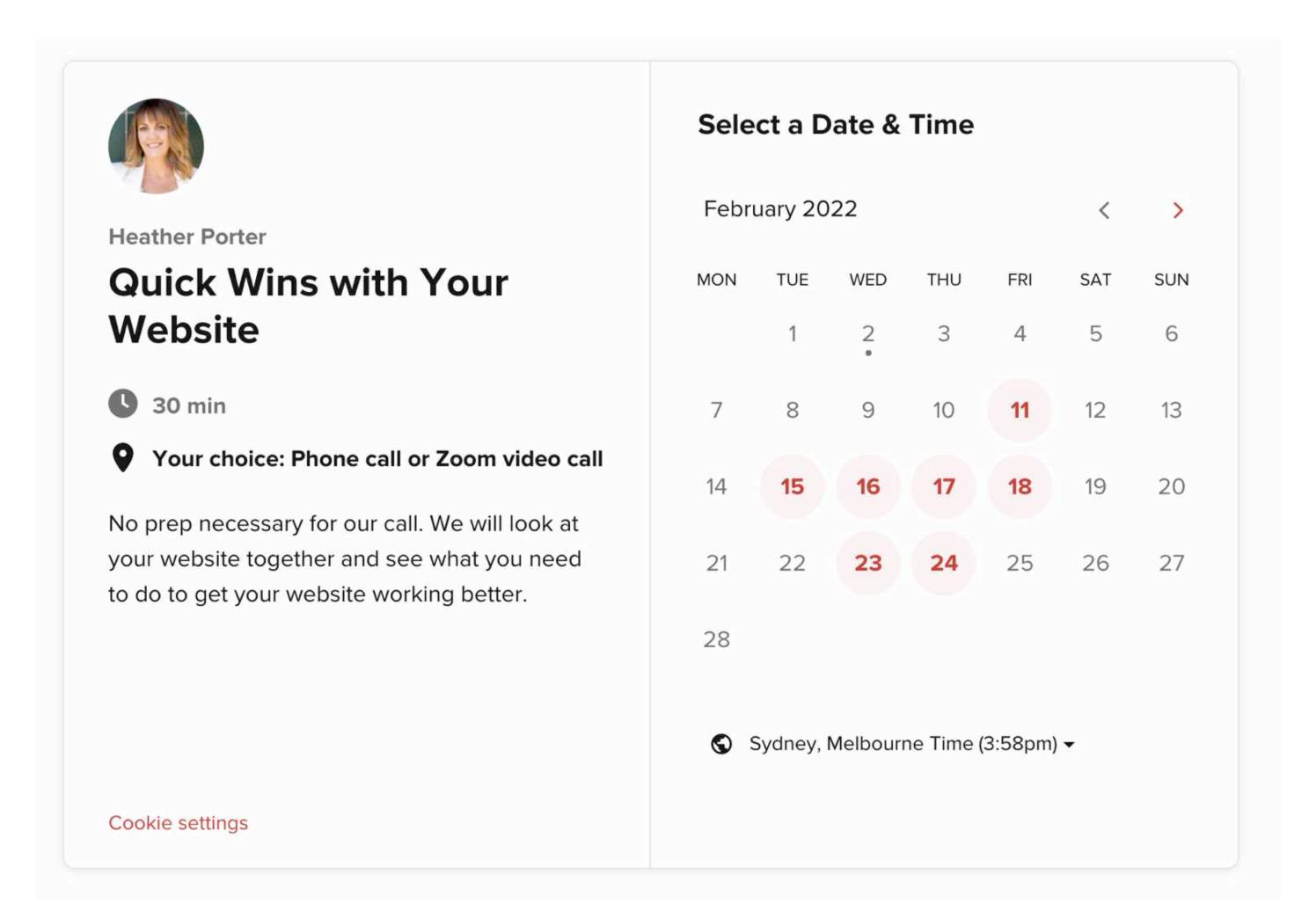
- . Challenge
- Mini course
- . Webinar





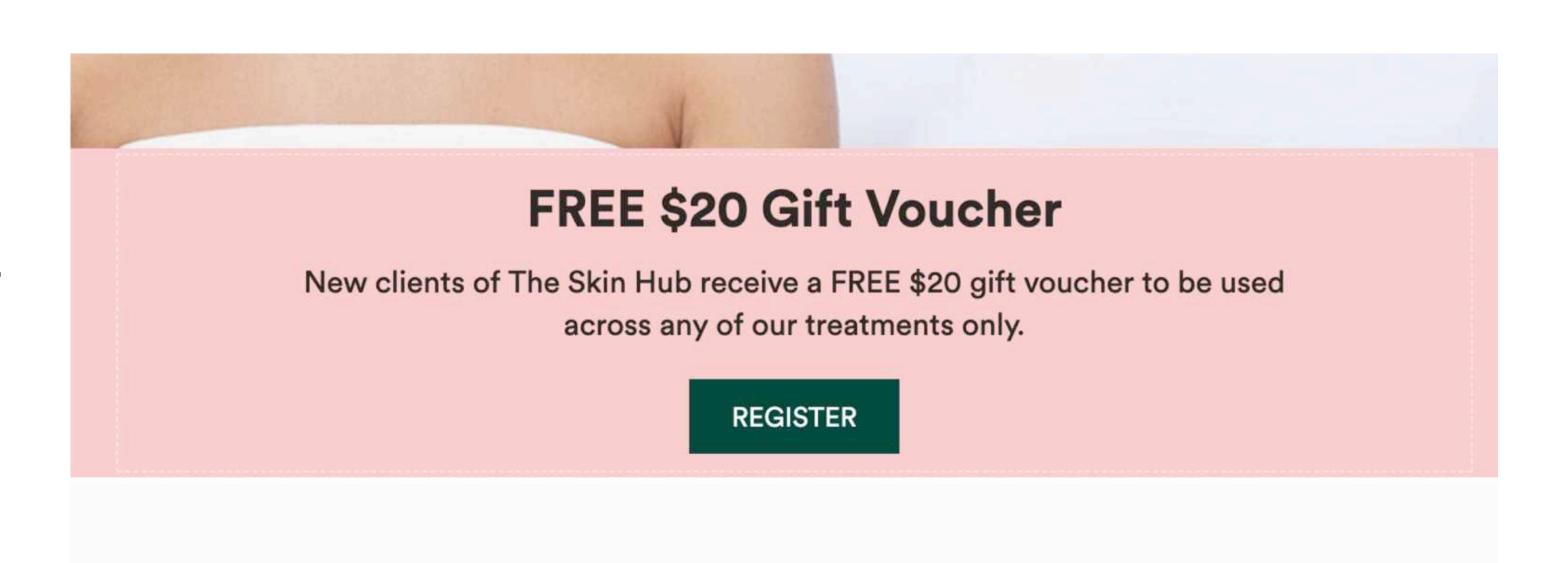
Let someone get custom advice...

- A strategy or discovery call
- An audit



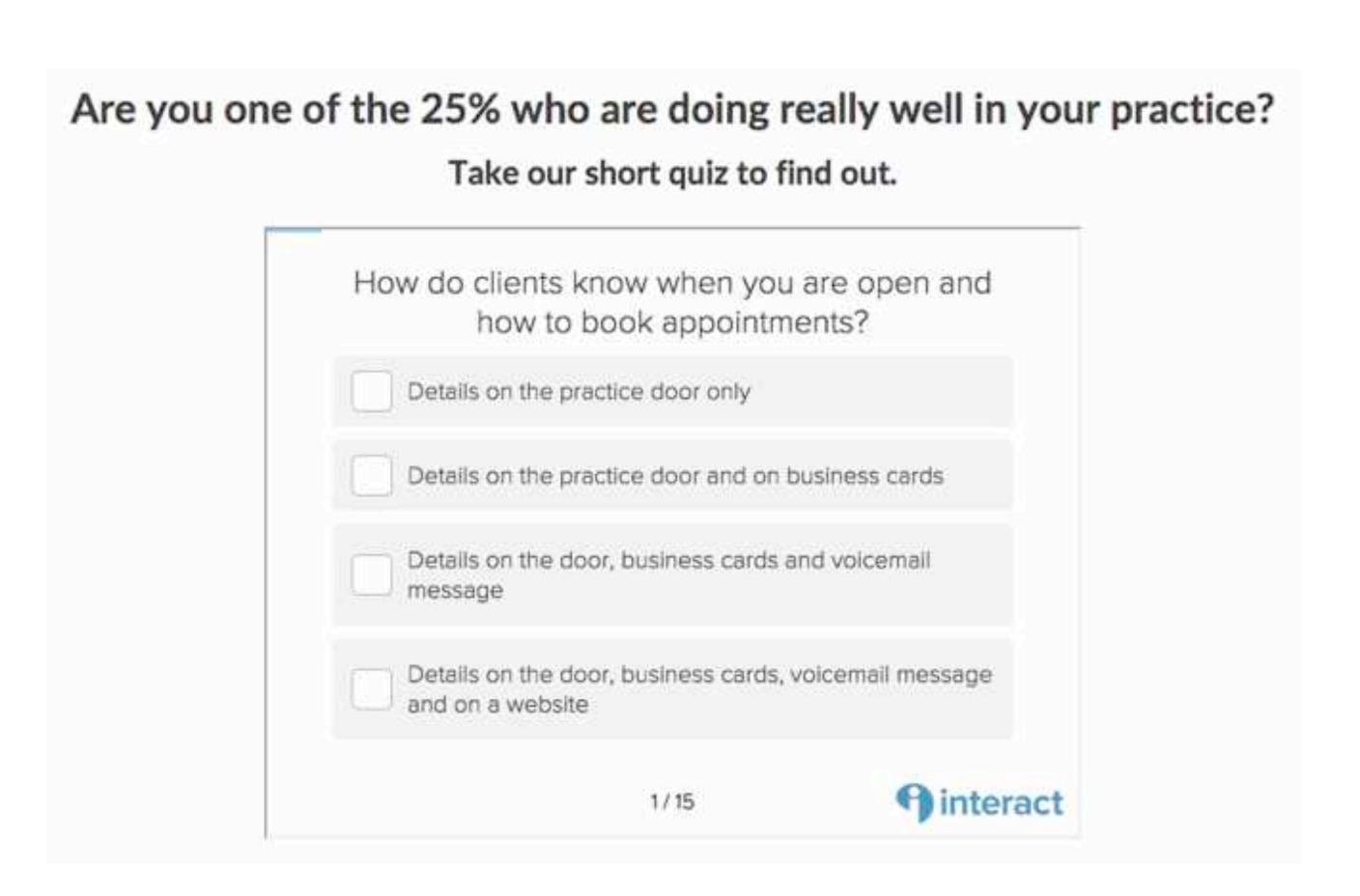
Use discounts...

A voucher for products or services



Guide someone on the best steps to take with a quiz...

 Use multiple choice questions and score someone based on how they answer then provide a solution based on their score



The most important types of emails you can send



CAMPAIGNS

An email you create and send that is current or follows a marketing calendar



Campaigns: Newsletter

[First Name] In a world where standing out online is getting more difficult, how can you make your website pop?

60-80% of people visit websites from their phones which means that your images are more important than ever! Do you know where to get great photos from?

Access these priceless tips Here!



Have fun getting creative!



Heather Porter Founder Website Love

FREE EXPRESS SHIPPING on all Australian orders until June 30⁺

ADOREBEAUTY

skin care

makeup

hair

men

brands

contact

WHAT'S NEW IN BEAUTY

BEAUTY

AN EXPERT GUIDE TO



EVERYTHING BEAUTY

Stay up-to-date with everything skin care, makeup, hair care and beauty.



Why I'm in love with this new 3-in-1 glowy face palette.

TELL ME MORE .

Campaigns: Special Promotions

[LAST CHANCE] 3 hrs left until FHL bonus expires... D Inbox x

Russell Brunson

to heather -

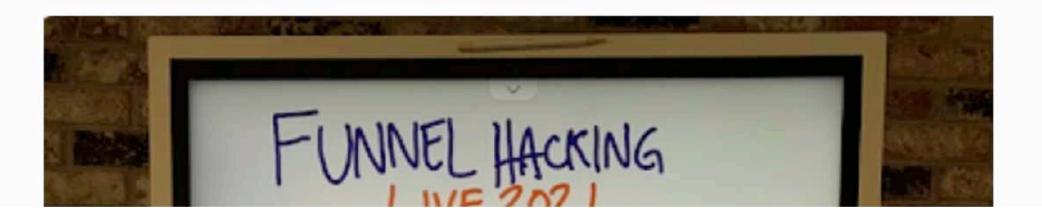
This is it.

There's just 3 hours left to take advantage of this giant FHL Bonus Stack (worth \$23,919) when you get your Funnel Hacking LIVE ticket!

Get Your FHL Ticket NOW (bonuses expire at midnight)!

At ClickFunnels, we're all about over-delivering...

But I don't think anyone anticipated just how <u>awesome</u> this FHL Bonus Stack would become... **





your second chance is almost up! (External) D (Inbox)





Amy Porterfield info@amyporterfield.com via infusionmail.com

to heather -

Heather! I know your time is valuable and so I'll make this short and sweet.

If you missed the chance to sign up for The Ultimate List Building Catch-Up Plan, then I want to invite you to join me TODAY on a Facebook Live broadcast at 10:30am Pacific / 1:30pm Eastern for another chance to soak up the (abbreviated version of the) top tips and tricks I shared on the webinar.

Say what?!?

Yes, I heard such amazing feedback from those that showed up live, that I went to sleep last night thinking about how I can give those who missed out one more chance.

So join me today at 10:30am PST / 1:30pm EST on my Facebook page here.

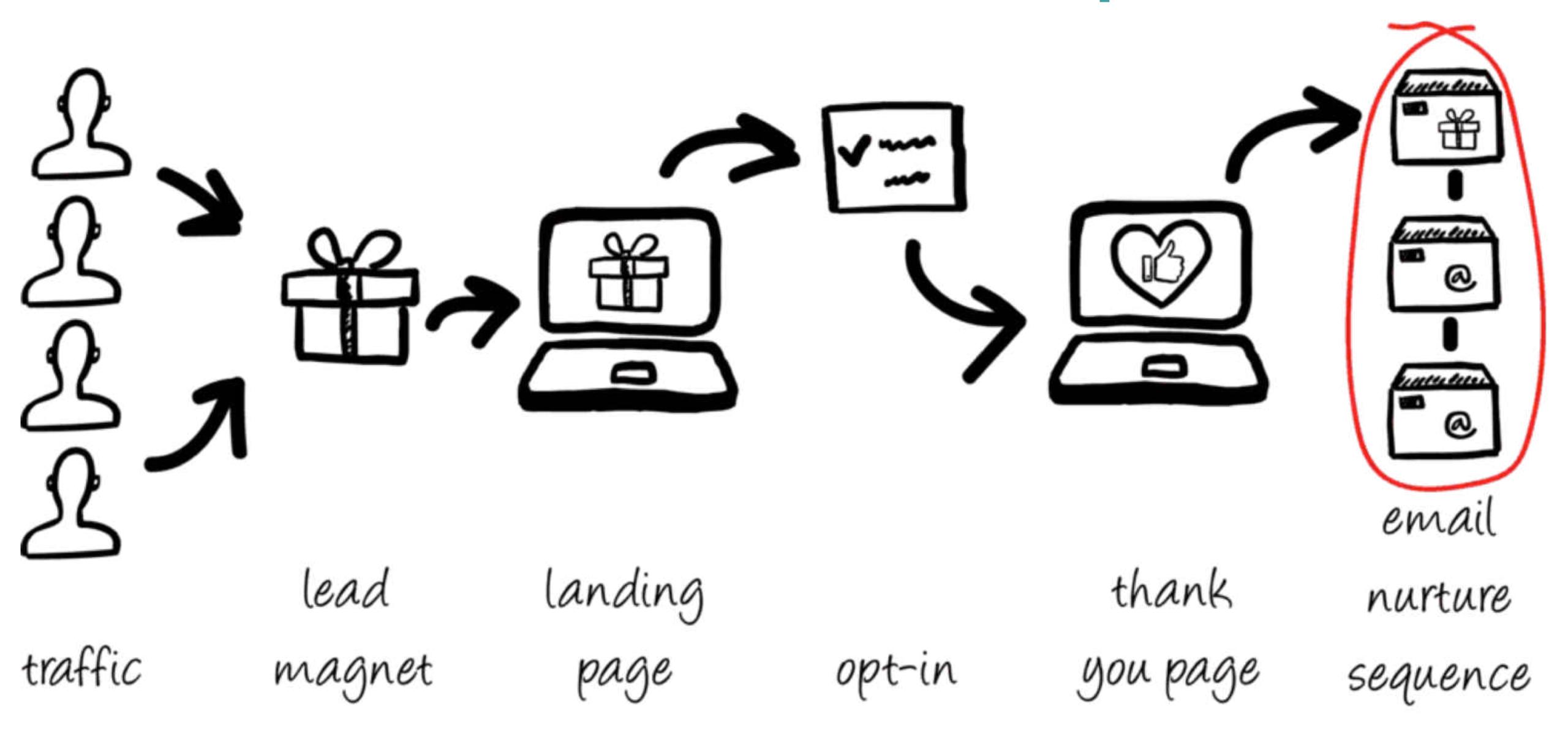
I know your time is valuable so I tightened it up to only include the best of the best strategies in half the time. ;)

AUTOMATIONS

Nurture sequences after joining your email list, Onboarding after a sale, Pre or post event comms (webinar, appointment, etc)



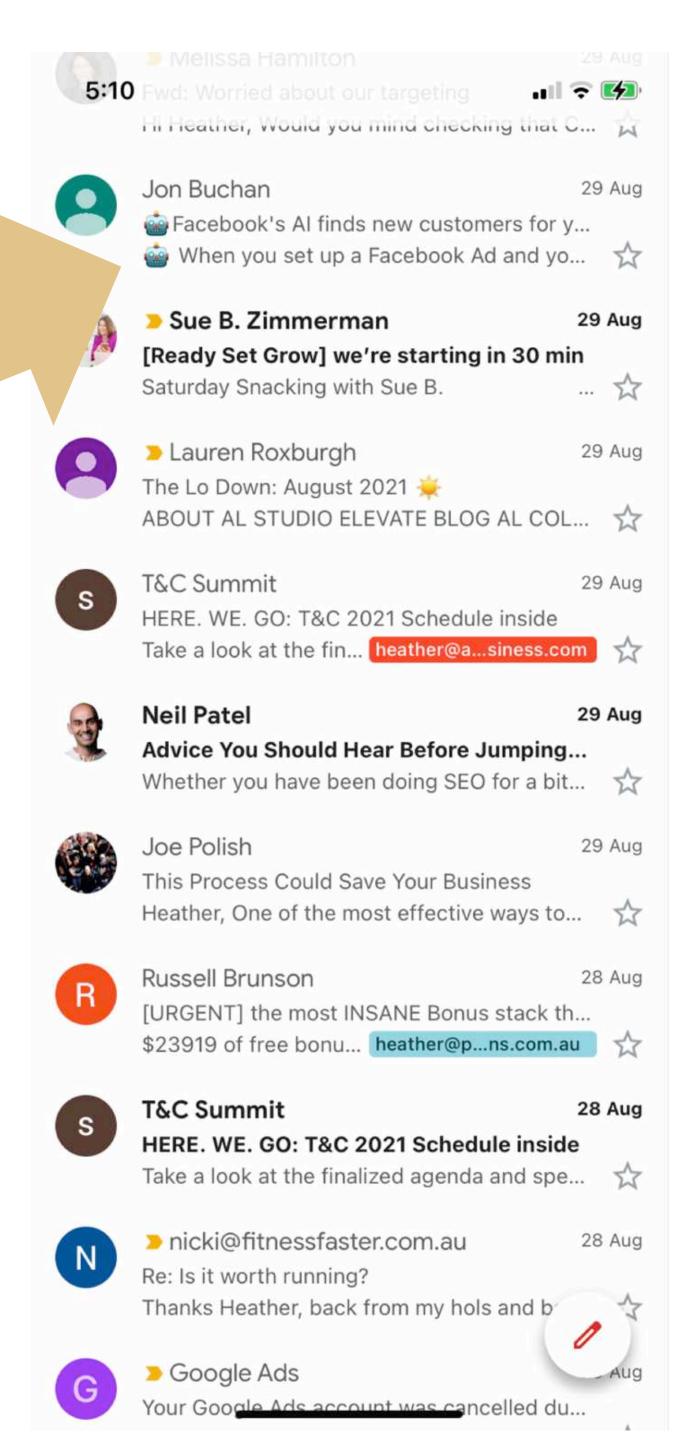
Automations: Nurture Sequence



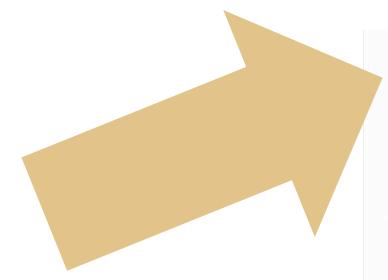
How to format your emails to get more opens and clicks



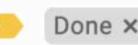
Use Pre-Header Text



Use Merge Fields



Heather's leap of faith? > Done x



Laura Belgray

to Heather -

Hey Heather,

A few years ago, I wanted more days without client work.

I loved my clients and genuinely enjoyed the work we did together, when we were doing it...but even more, I loved waking up and seeing zero appointments on the calendar.

First, I decided I'd take clients only on Tuesdays, Wednesdays, and Thursdays.

Mondays and Fridays now felt so great, with all that calming blank space on the calendar and no times that I had to get back to my desk, that I thought, "What if I only took clients on Wednesdays?"

I loved it. Soon, though, I started saying, "Oh no, it's Wednesday."

(Please don't hit me! I know I sound like a crusty people-hater and an ungrateful brat. And maybe you only *wish* you had the problem of more clients than you

Use Emojis



Hey Heather,

I can't wait to share this with you!

Have you ever thought even just one of these things??...

- Do I need website terms and conditions and privacy policies, and if so, what do I REALLY need?
- What do I need to include in these legal documents and where do I get them? (can I just copy and paste from someone else?)
- How do I know if my online presence is protected?
- · No matter what I do I can't seem to increase traffic to my website.
- I have no idea where to even start with improving my website.
- What's better ads or SEO? And what can I do to actually get results?

I have teamed up with Philip Evangelou, a Commercial Lawyer and the Director of OpenLegal. We are going to give you **the blueprint to PROTECT & GROW your business online.**

Use Great Subject Lines

- How tos How to sleep better
- Questions Is Paleo or Vegan better for your health?
- Why Why blogging is the answer to getting more website traffic
- Mistakes 7 mistakes every new business owner makes & how to avoid them
- Protection How to protect your paint from fading
- Quick and easy A quick and easy plan to onboard your new staff members
- Lists 5 steps to finding your soul mate
- Urgency Only 24 hours to go!
- Scarcity Only 5 left! Don't miss out.
- Free It's free if you act now.
- Social proof 2,450 people told us how they increased their revenue

Use Animated GIFs of Photos



Limit CTA options

HubSpot emphasized finding a "middle ground" in their blog:

"It's never a bad idea to include multiple links in an email, since each link is a call-to-action that could reconvert your email recipient. That said, you don't want those calls-to-action to compete with one another, which is why it's crucial that you decide exactly what it is you want your email recipient to do upon receiving your email."

Try Buttons

"You can improve your click-through rates by 127% with a button-based CTA."

Source: Campaign Monitor

Test Different Templates



Hi Damien,

Last week I told you that safety was our top priority... and I meant it.

Over the last few days we've seen the crisis situation escalate and the New York Department of Public Health has recommended that all large gathering should be postponed or cancelled.

So it's with a heavy heart that I tell you that Marketing Summit 2023 will NOT be running on June 31- July 2, 2023, in New York City.

We're currently talking to all our partners, authorities and other relevant parties but I wanted to make sure that you know that we'll ALWAYS prioritize the safety and health of our attendees, sponsors, exhibitors, and speakers above all else and will do everything without our control to take care of you.

We are pleased to announce that we will be doing a Virtual Event on July 15, 2023 with select guest speakers and online activities for our attendees. At Marketing Summit, we believe in **continuous learning** and we want to give you the resources to be able to lead a successful career in marketing in light of this crisis.

I appreciate your patience and support during this time... I know that we're not the only ones affected by current events and I'm sure that many of you are facing a very difficult situation.

We'll be giving you a full update and itinerary of the virtual event in the next few days.

Stay safe,



Kendrick James Co-Founder Marketing Summit

Follow us at #marketingsummit2023 for updates







Newsletter

Title here

Issue no | month - month year



Topic 01

Topic 02

Our services

Far far away, behind the word mountains, far from the countries Vokalia and Consonantia, there live the blind texts. Separated they live in Bookmarksgrove right at the coast of the Semantics, a large language ocean. A small river named Duden flows by their place and supplies it with the necessary regelialia. It is a paradisematic country, in which roasted parts of sentences fly into your mouth.

Topic 03



Develop a Content Plan

Come up with your own 5 'buckets' of content to continually post about













What to talk about

- How to's/teaching
- Behind the scenes (BTS)
- User generate content (UGC)
- Reporting on industry or company news
- Interviews
- Product comparisons
- Case studies
- Trends
- Event highlights
- FAQs



How these topics fit into the Customer Journey

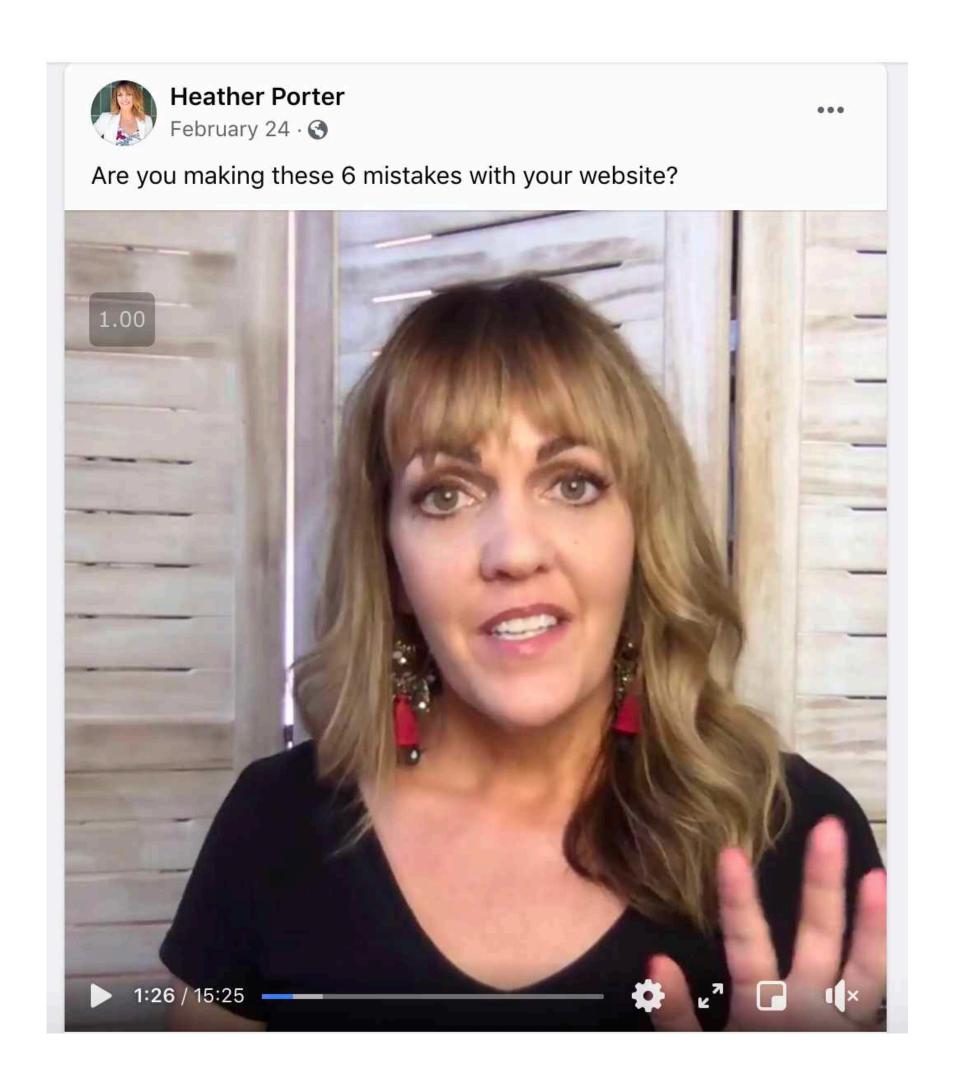
Awareness Consideration Purchase Retention Advocacy





How can you get new people interested in what you offer without directly selling?

Education, blog posts, podcasts, education about a specific product (i.e. ingredients, stats)



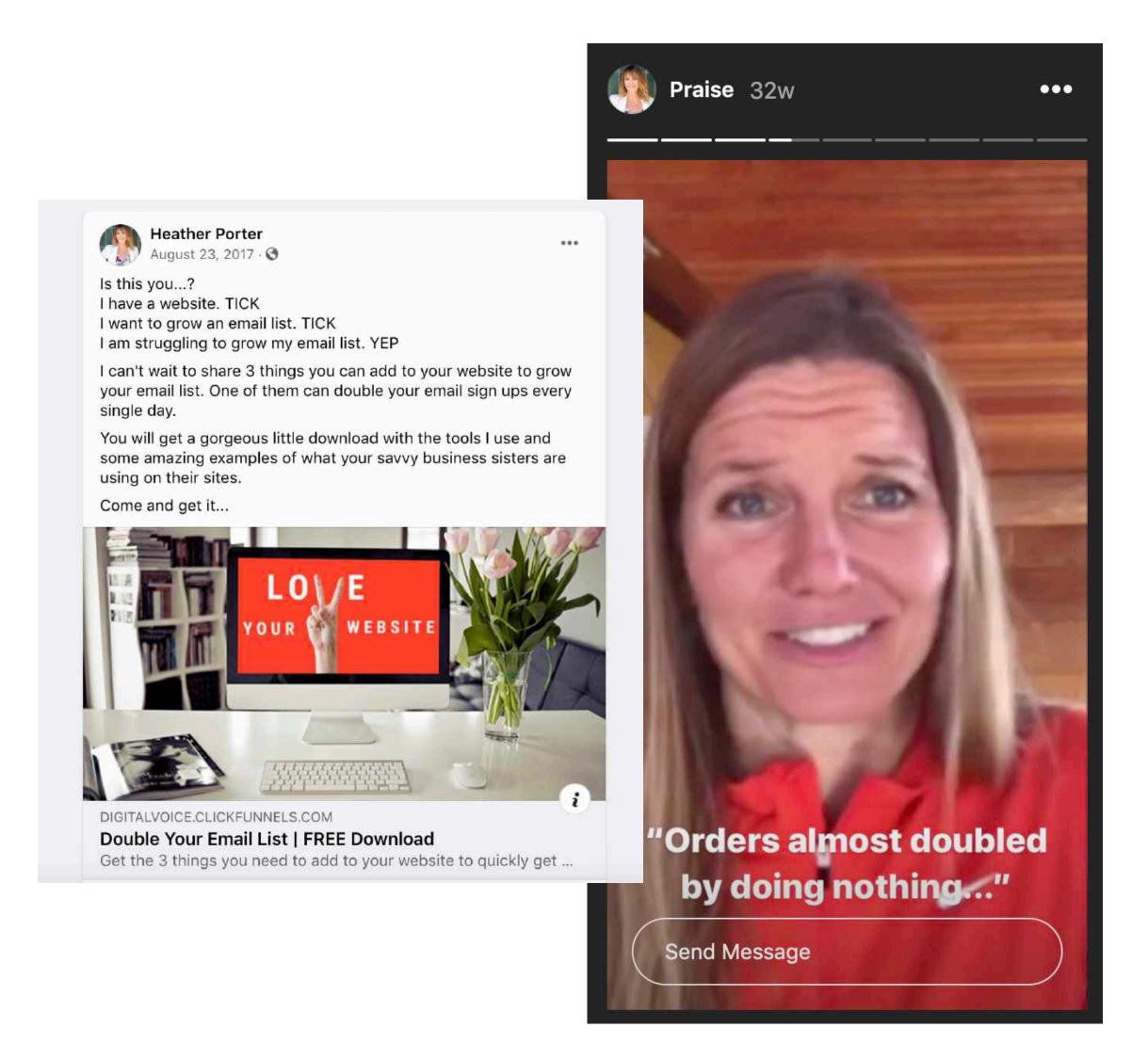




#2 - Consideration Content Ideas:

What can you share to get people to come to your website to check out what you do, or sign up to your email list?

Free download, webinar, mini course, online challenge, product demo, product comparison page, case studies, before and afters, testimonials, competitions



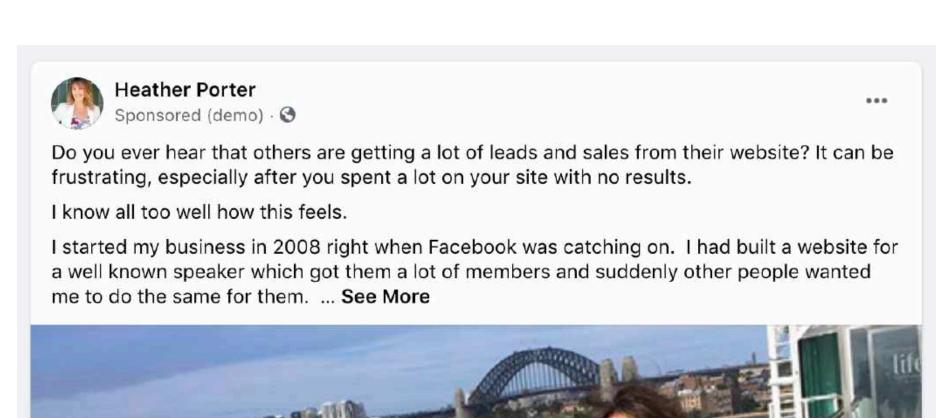


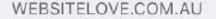
Awareness Consideration Purchase Retention Advocacy

#3 - Purchase Content Ideas:

What can you share that will get someone interested in buying?

Discounts, special offers, limited time availability, bundles, discovery calls





Get the leads and sales you want from your website Click here to sign up for the free training Learn More



#4 - Retention Content Ideas:

How can you get current customers to keep buying and refer business to you?

Seasonal specials, loyalty offers, sharing UGC, behind the scenes, pre-launch specials, discounts, referral rewards, private trainings



Heather Porter shared a video from the with Facebook Workshops.

August 14 · 🕙

Hey FB friends! I am doing a training next week how to do Facebook Fundraising. If you, or son a non-profit or want to be a little more savvy in others you might want to check this out -



Website Love

Published by Corrine WithAmore-Collective 2 May 18 at 9:11 AM · 3

Are you trying to build an email list from your website? Is your 'Lead Magnet' powerful enough to capture your audience? What is a lead magnet you ask?... See More

How To Build Your



Facebook app posted a video to playlist Boos Workshops.

August 19 · 🔇

A workshop designed for not-for-profit organ 0:09 / 1:52 how to drive impact through leveraging free f and industry best practices. We will... See More

for people to want to give you their email address.





2 copywriting formulas



Copywriting Formula #1: Develop different conversations (hooks)

3 ways to talk about what you sell:

1. Connect to emotions:

How do you think the person currently feels about their problem that you will solve?

2. Describe the facts:

Do you have a warranty? A price guarantee? How long will it take? What ingredients do you use? What is included in their package?

3. Get them to picture using it:

Describe what it would be like if someone purchased what you are selling. Walk them through the process so they can picture themselves as a customer of yours.



Copywriting Formula #1: Develop different conversations (hooks)

Here is an example of what Car Mechanic might do.

- 1. Are you frustrated because you feel taken advantage of when getting your car fixed? Do you feel like sometimes you get sold things you don't need and are not sure what to do about it? We don't do that here. We will explain everything to you at each step in the process so you know what is happening and can choose what you want. Call us now to see if we can help.
- 2. Is your car having problems? Our tune up package is capped at 3 hours. Even if we go over you don't pay for it. Plus we back our work with a 1 year guarantee. Click the link below to book in a free appointment.
- 3. Do you need your car fixed but can't afford to be without it? Imagine dropping it off to us and using our shuttle service to take you where you need to be. We will pick you up when we are done and take you back to your car. All you have to do is drop it off. Call us now to tell us what's wrong with your car and to find out more about our fix it package.



Copywriting Formula #2: Problem, Agitate, Solution (PAS)

Follow these 3 steps:

- 1. Problem: Ask a question or make a statement that connects with their problem
- 2. Agitate: Tell a story or connect deeper with their problem and show them you understand their situation.
- 3. Solution: What are they meant to do to take a next step with you (sign up, call, email, read more, etc)



Copywriting Formula #2: Problem, Agitate, Solution (PAS)

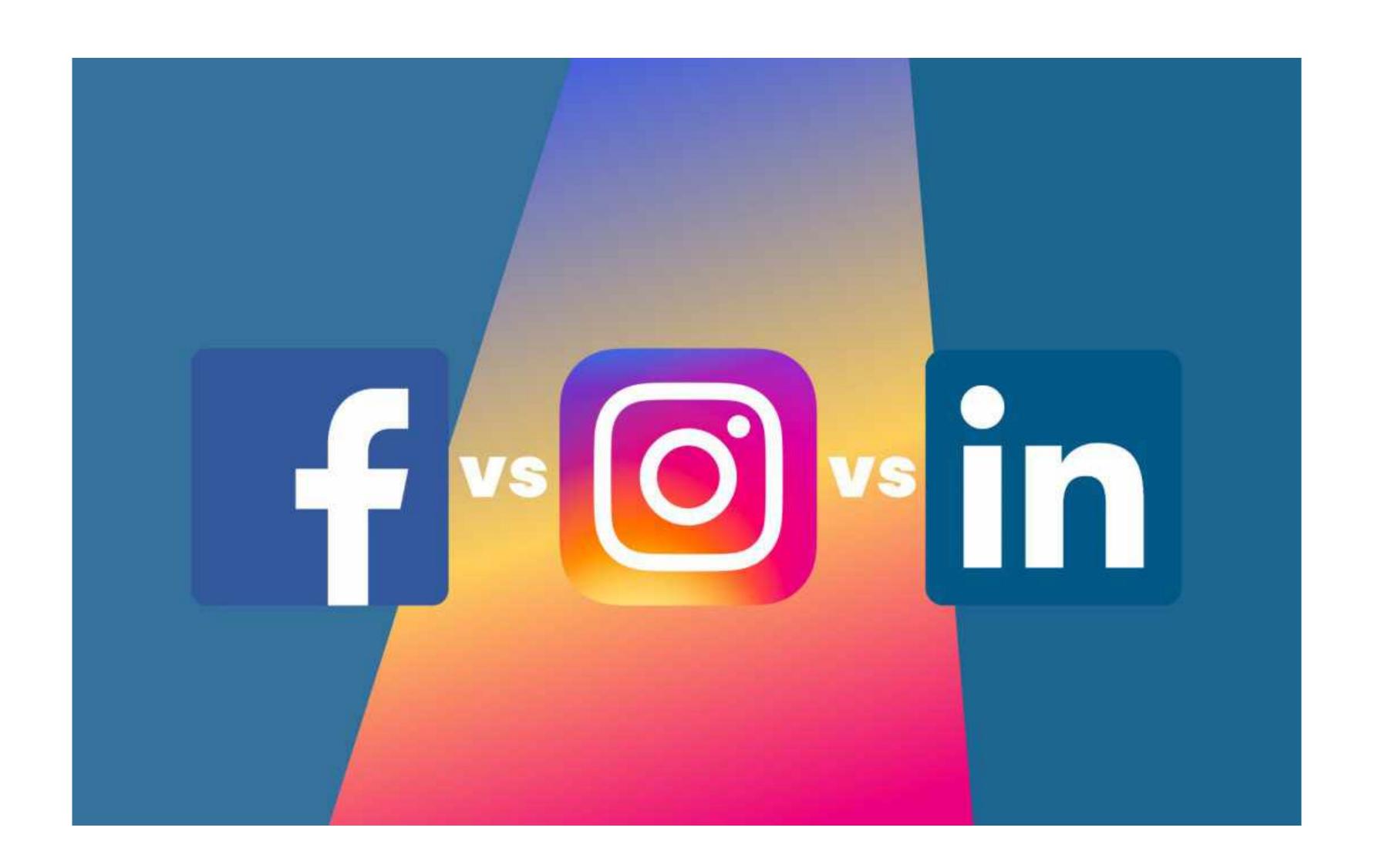
Here is an example of what a business selling chocolate gifts might do:

Are you trying to find a unique gift for your girlfriend? We know how hard it can be to find the perfect thing! That's why we have put together our "love box" which not only has our top selling chocolates, but also has a custom love note that you can include. Imagine how special she will feel, when you turn up with our beautifully gift wrapped box! Just click the link below to buy online.





What to use?

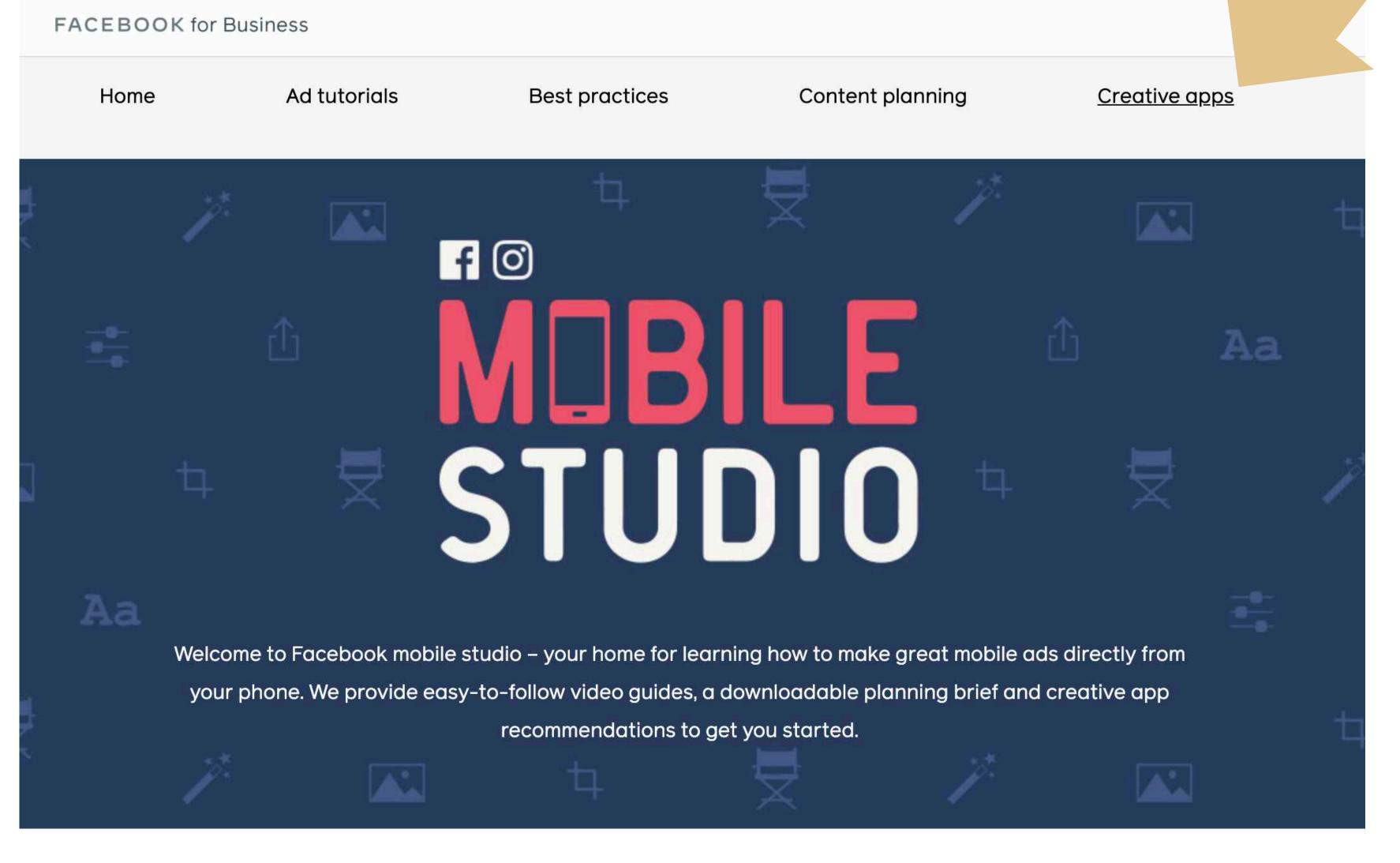




Try different types of video

Regular video (short and long), GIFs, Live, Stories, IGTV, Reels

Google "Facebook Mobile Studio" for ideas on creative apps





Create videos for no sound

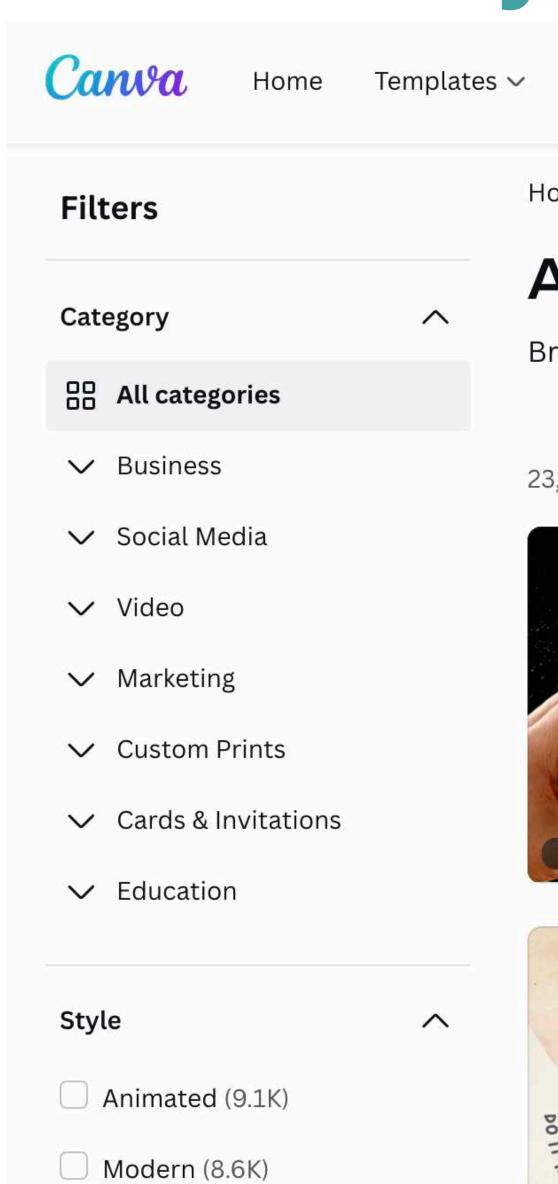
Use captions or graphics to illustrate main points

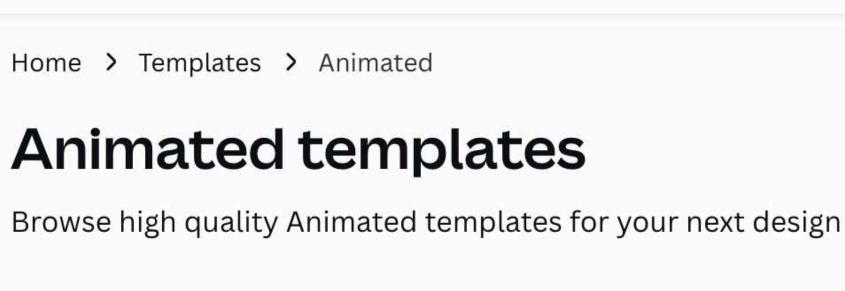




Try animated gifs or mini movies

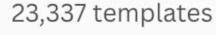
Q animated



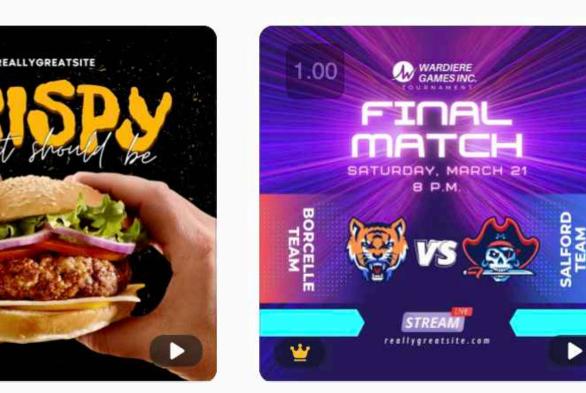


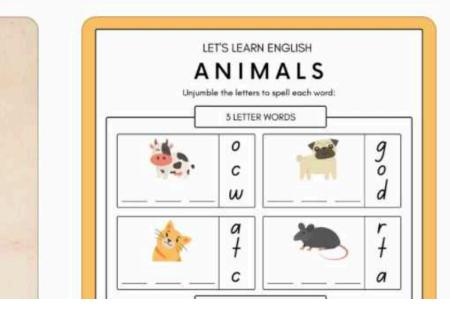
Pricing ~

Learn ∨



Features ~





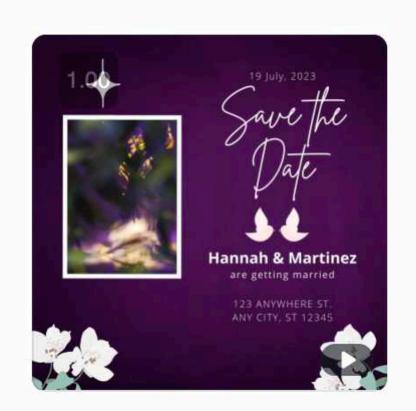




X

€





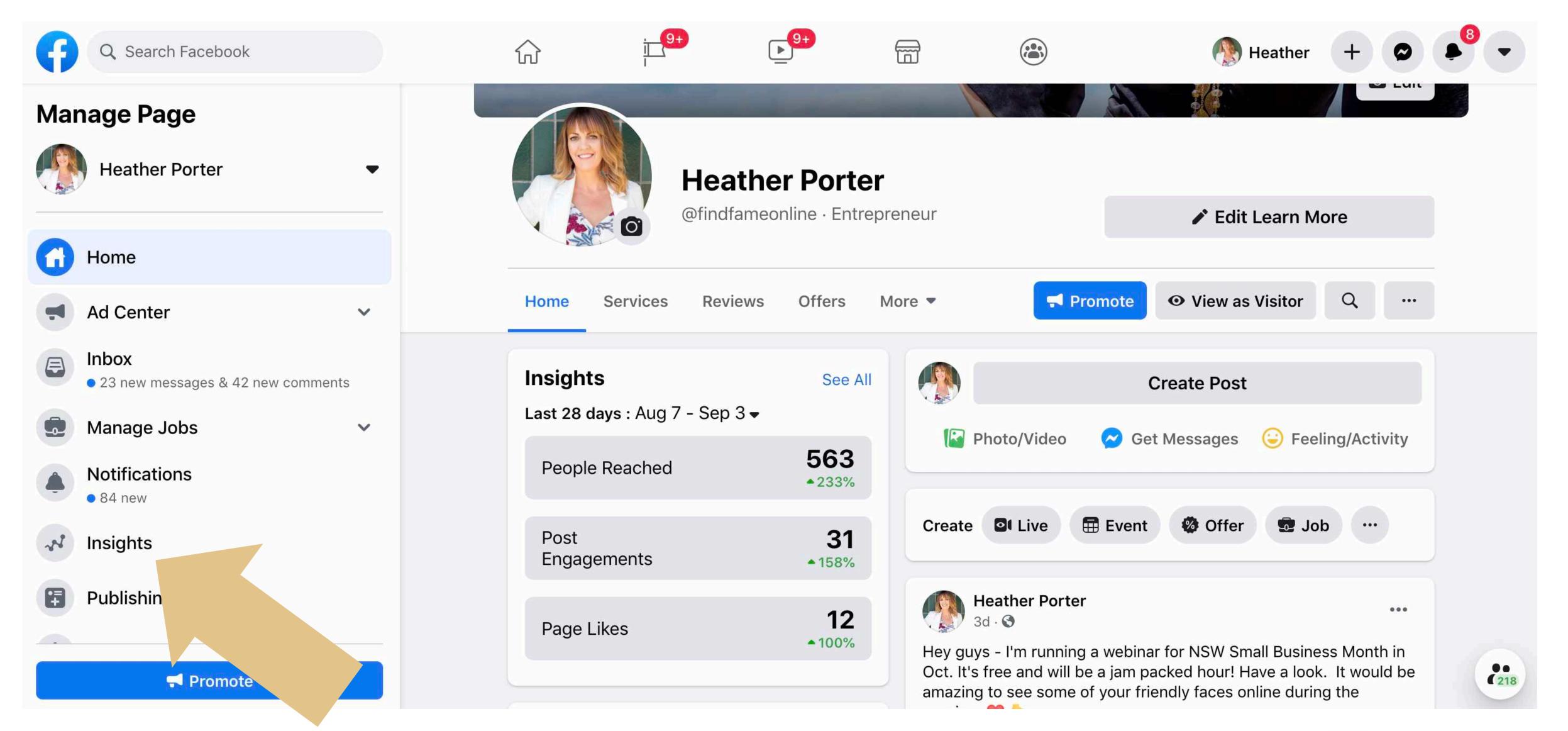
Create a design



Find out what your followers already like

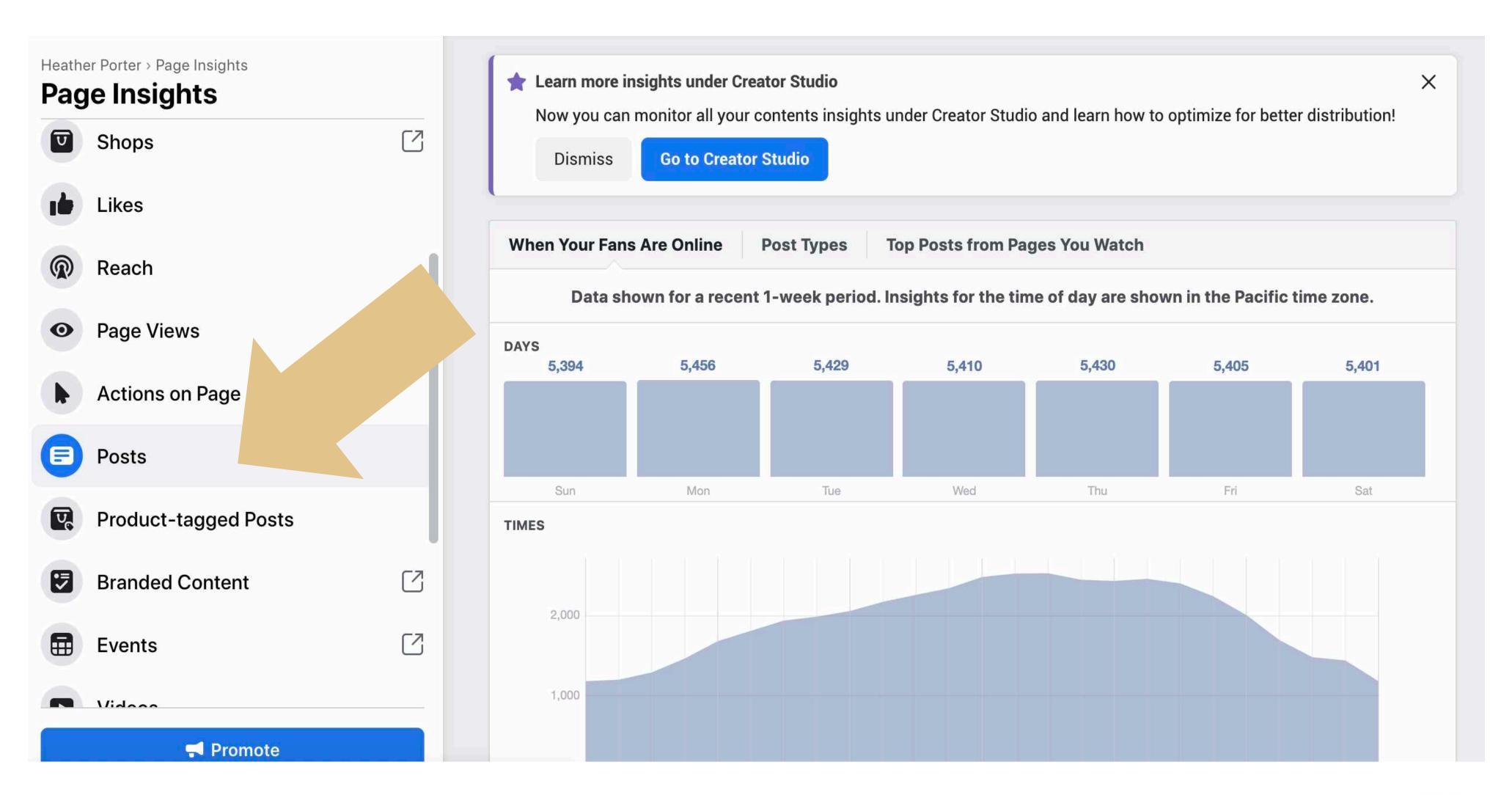


Find out what they like on Facebook





Facebook Insights

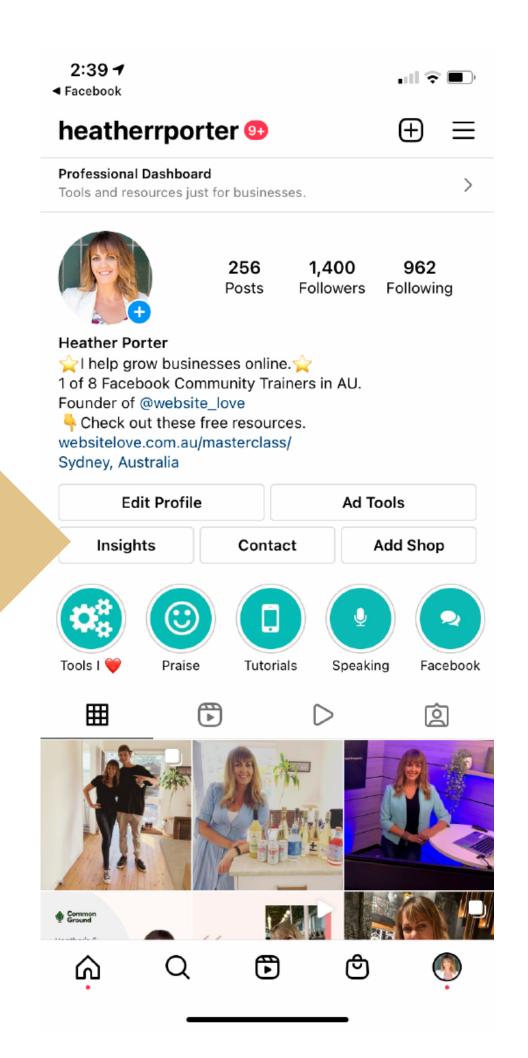


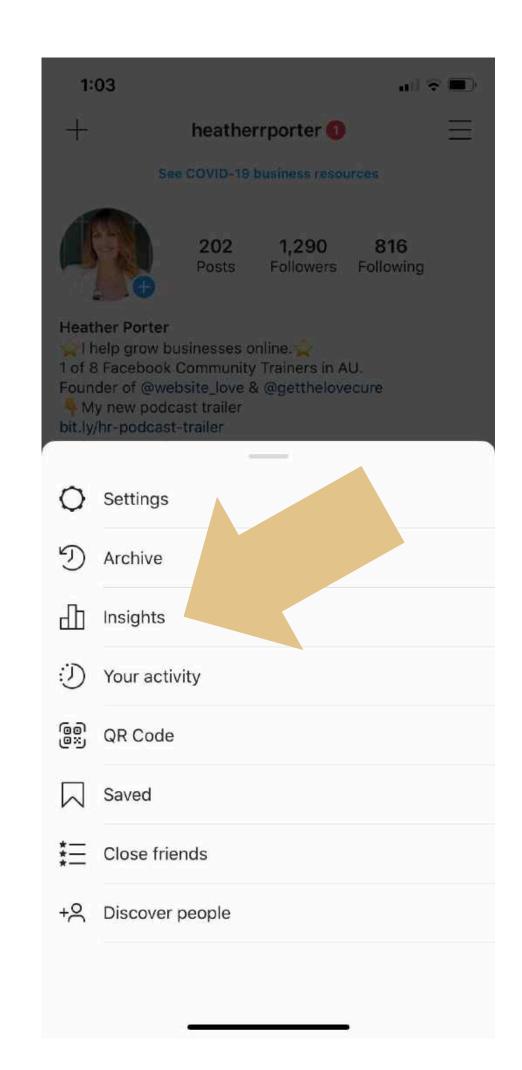


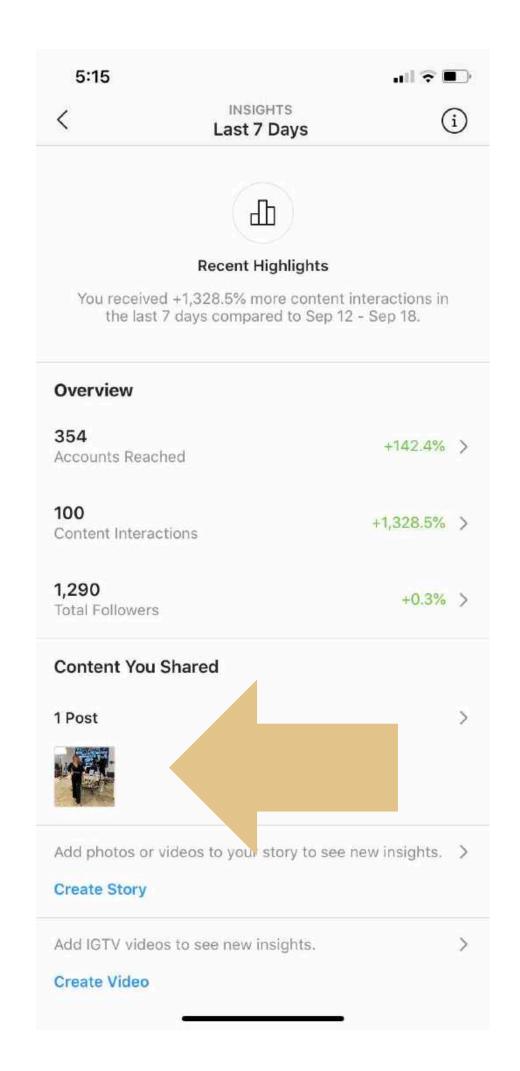
Look at your most popular posts

| Published▼ | Post | Туре | Targeting | Reach (i) | | Engagement | | note | |
|------------------------|--|------|--------------|-----------|---|------------|--|------------------|--|
| 04/20/2018 12:29 pm | Have you been looking for another way to promote you | | - | 94 | 1 | 1 0 | | C View Promotion | |
| 04/19/2018 10:47 am | When so many are chasing "likes" instead of thinking "d | - | • | 1K | | 37 7 | | Boost Post | |
| 03/27/2018 4:00 pm | Anyone else choose experi ences over "things"? | | (3) | 492 | | 20 8 | | Boost Post | |
| 03/20/2018 1:02 pm | Con the | | (3) | 213 | | 5 2 | | Boost Post | |
| 03/16/2018 2:12 pm | What is automation? And h ow you can make it work to | - | • | 766 | | 29 8 | | C View Promotion | |
| 03/10/2018 11:51 am | Struggling to make sense of the recent changes in Face | S | - | 368 | | 4 | | C View Promotion | |
| 03/09/2018 12:31 pm | Are you creating buying frict ion? (and what to do about i | - | (3) | 323 | | 10 5 | | Boost Post | |
| 02/28/2018 3:32 pm | Oh yes. My thoughts exactl y. This is why I am doing m | 口 | | 117 | | 1 2 | | Boost Post | |

Instagram Insights in your app





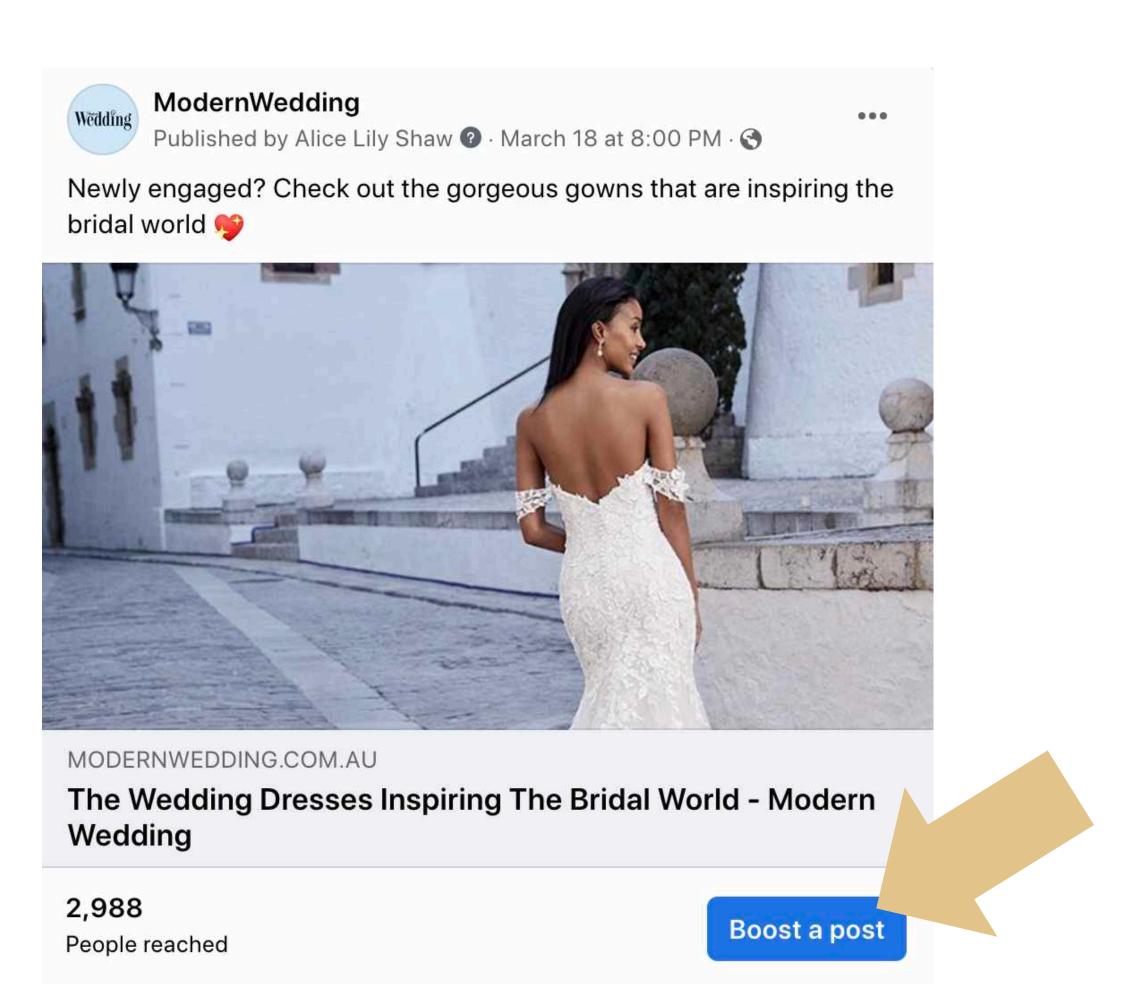




Get more reach fast with Boosted Posts

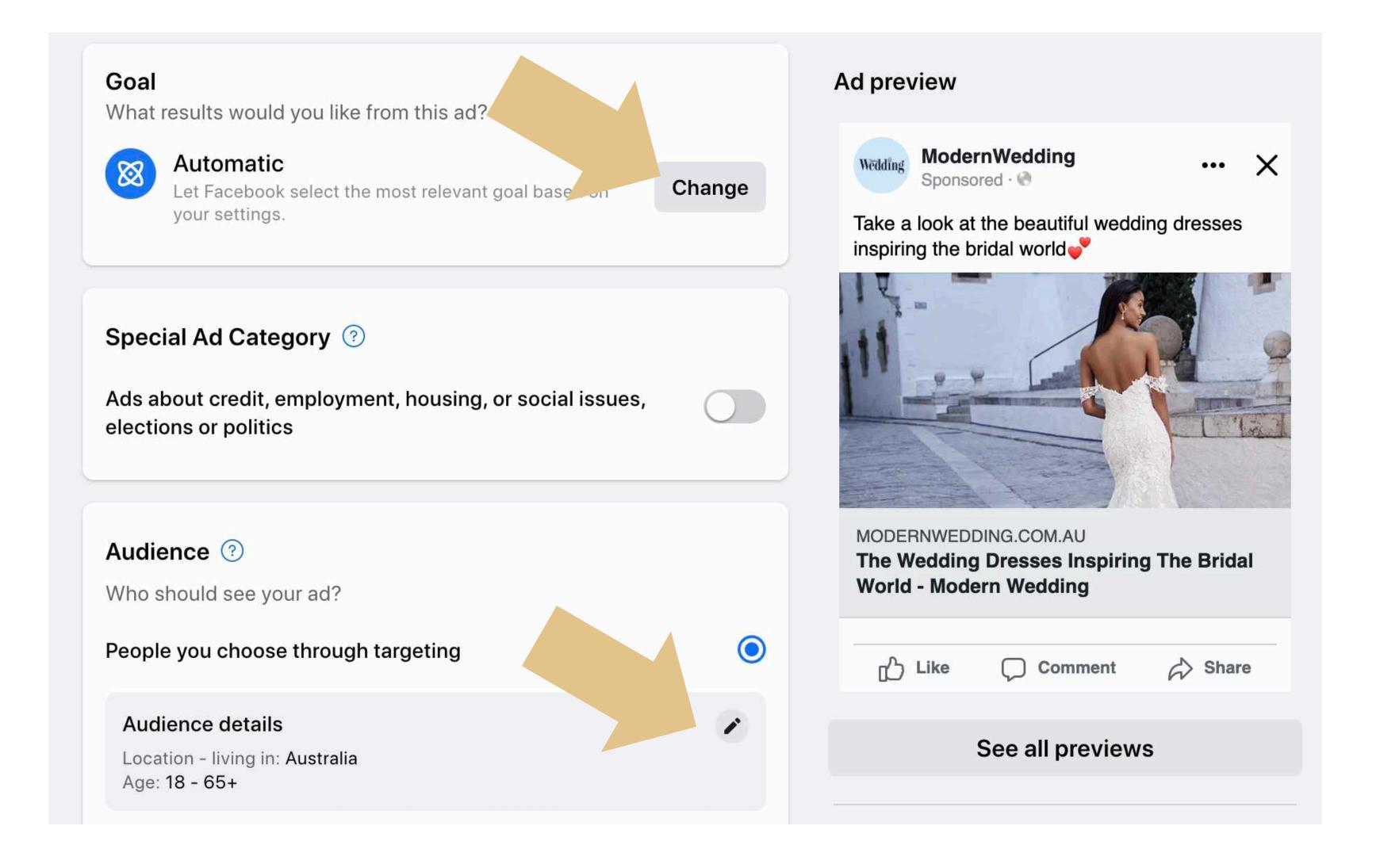


Facebook Boosted Posts



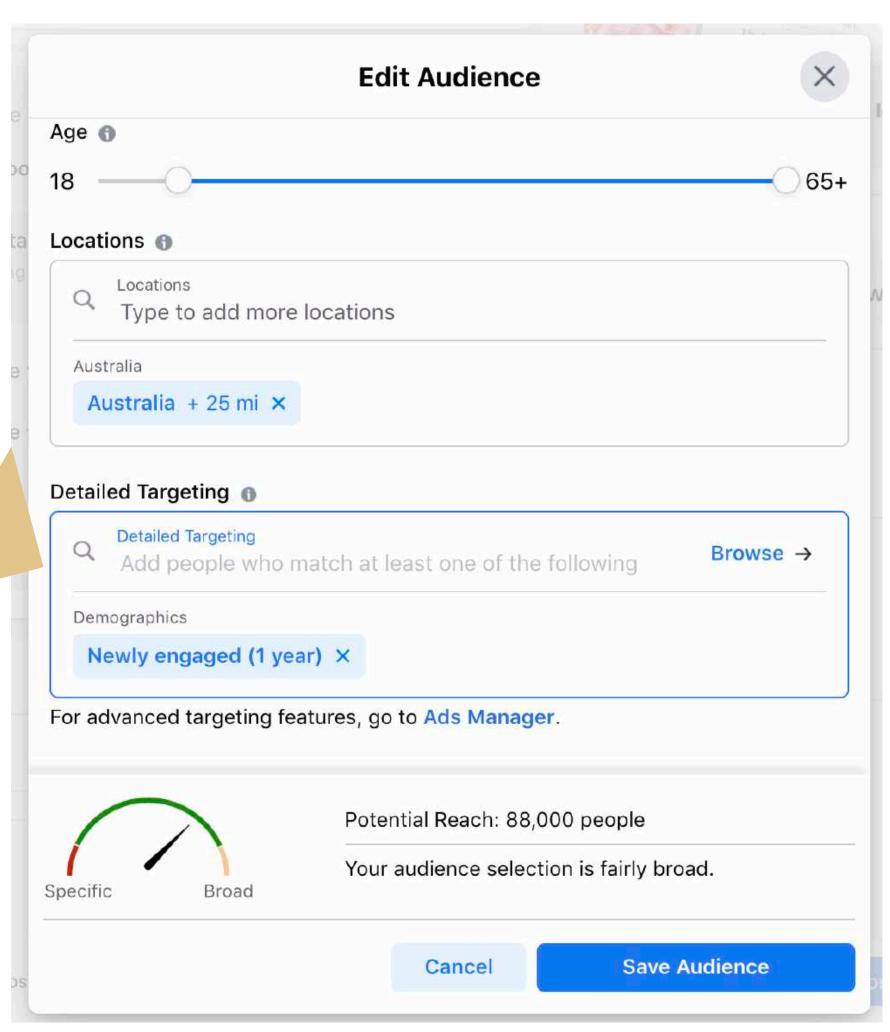


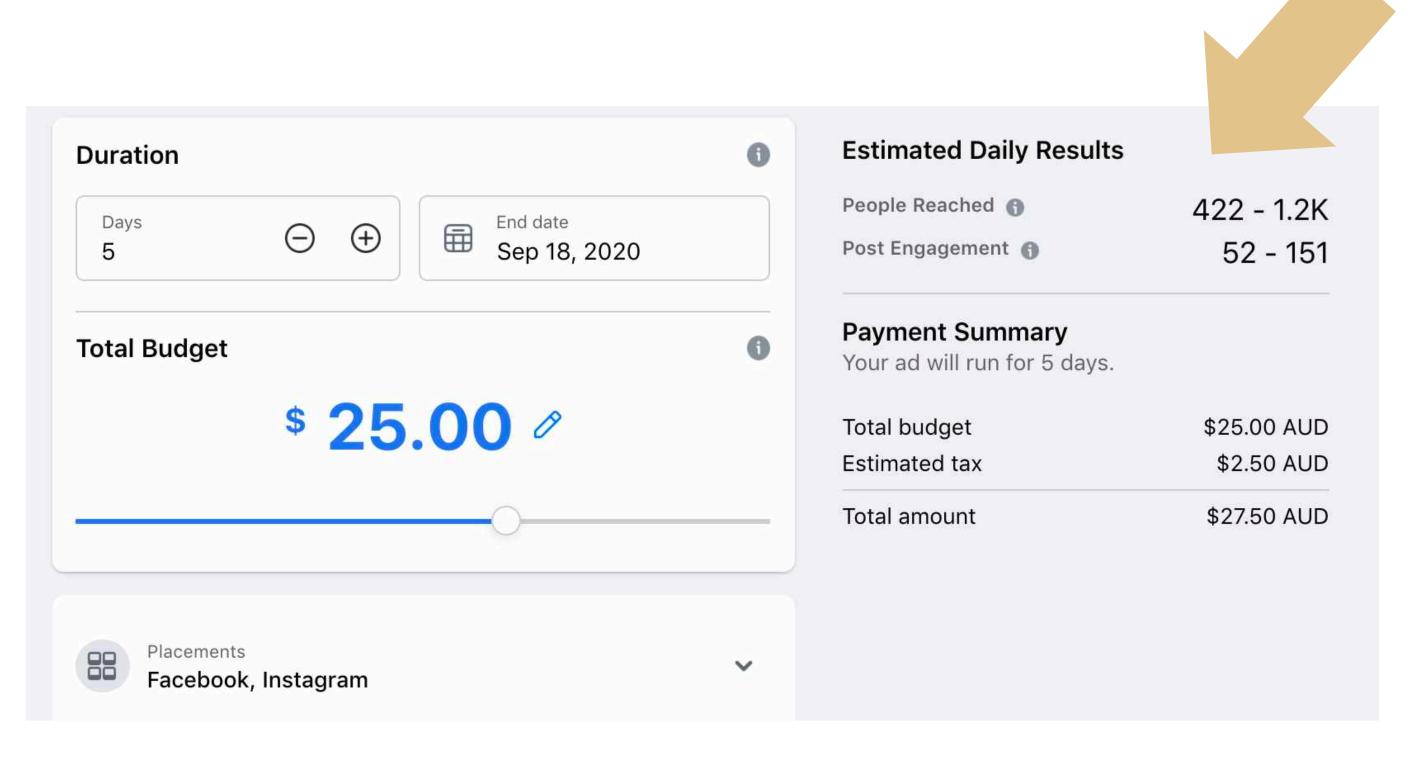
Facebook Boosted Posts





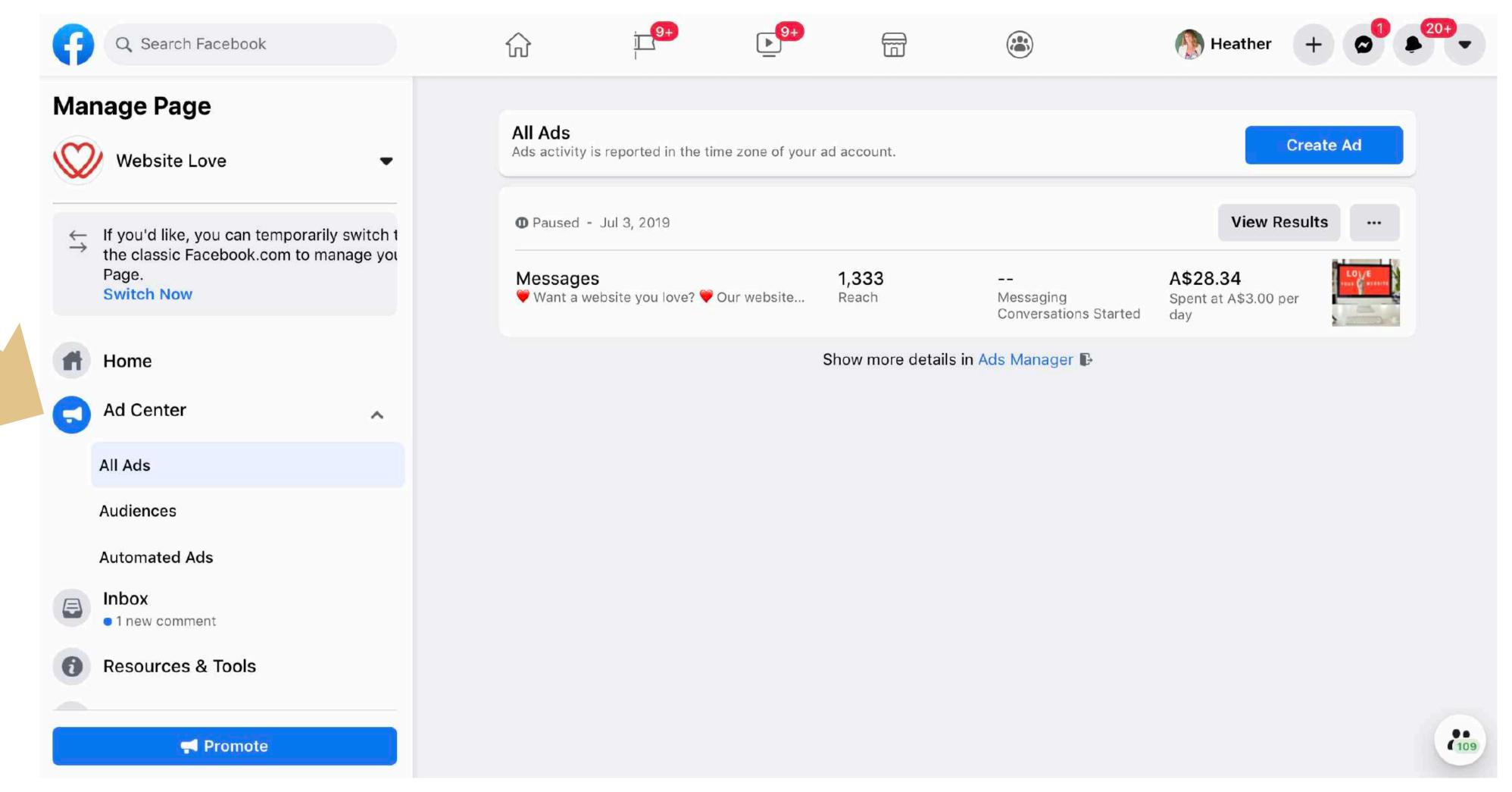
Facebook Boosted Posts





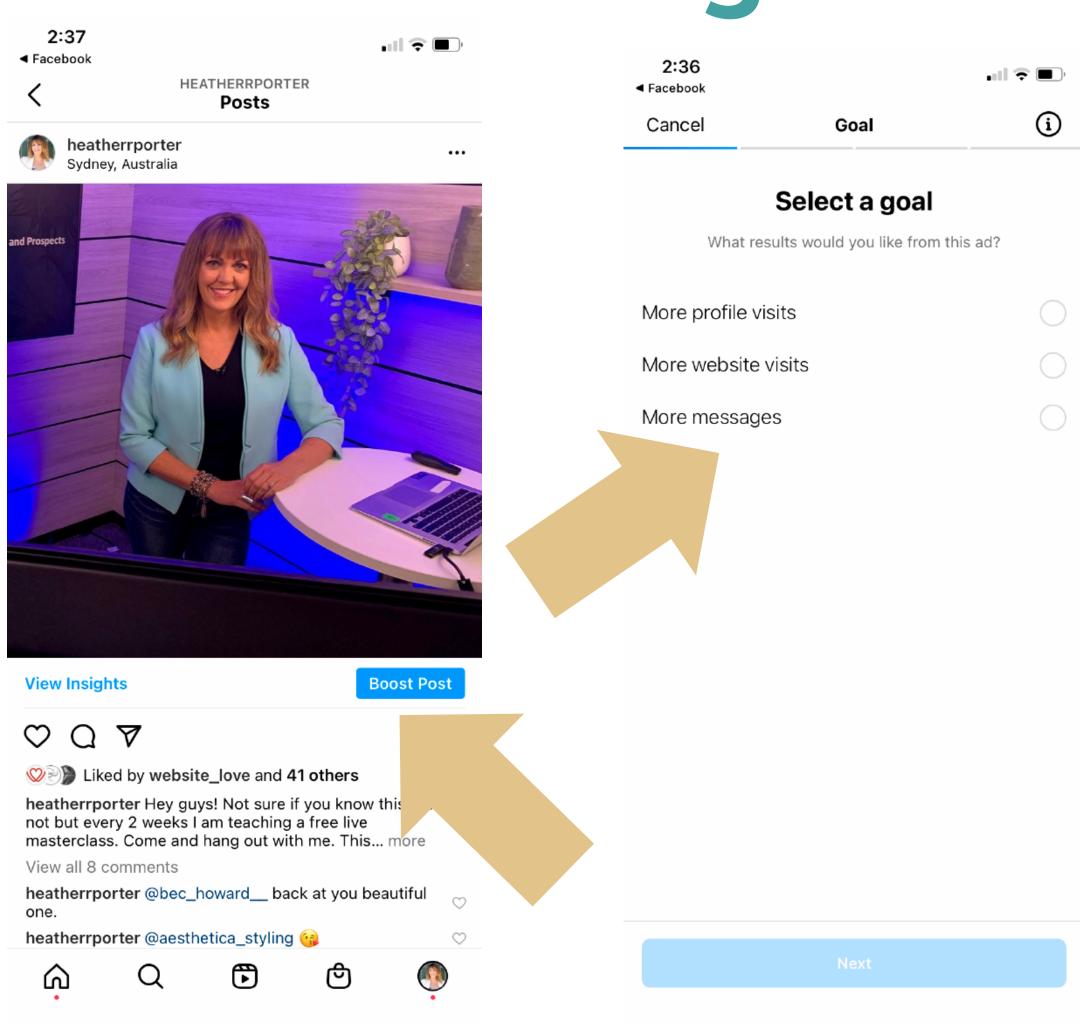


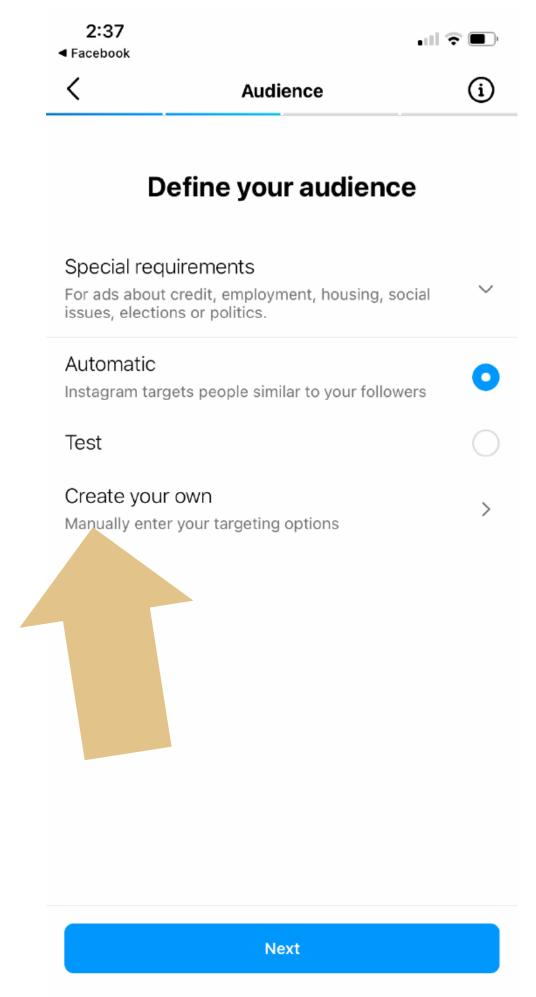
Where to keep an eye on your ads

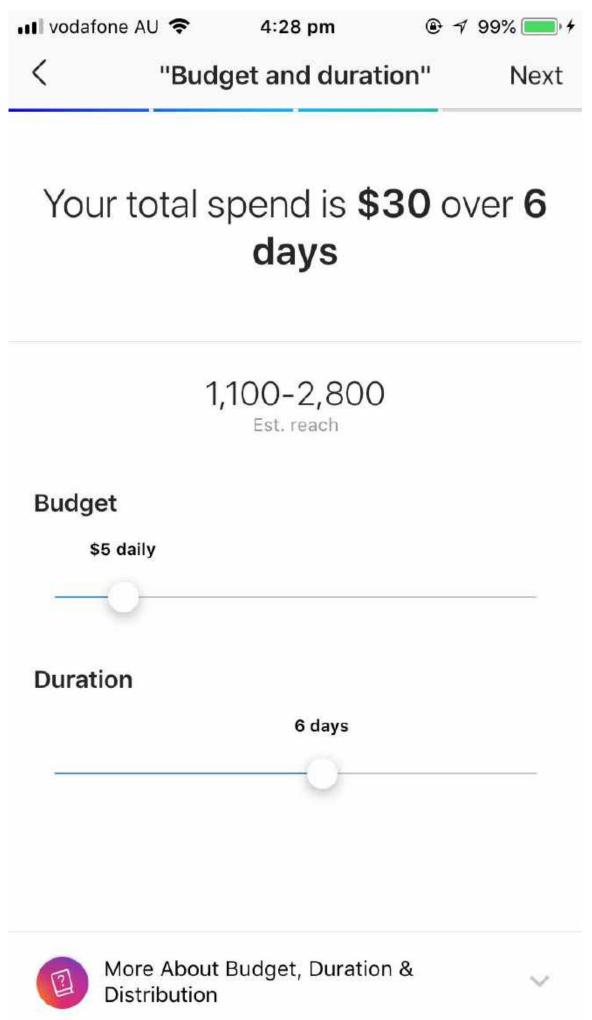




Instagram Promoted Posts

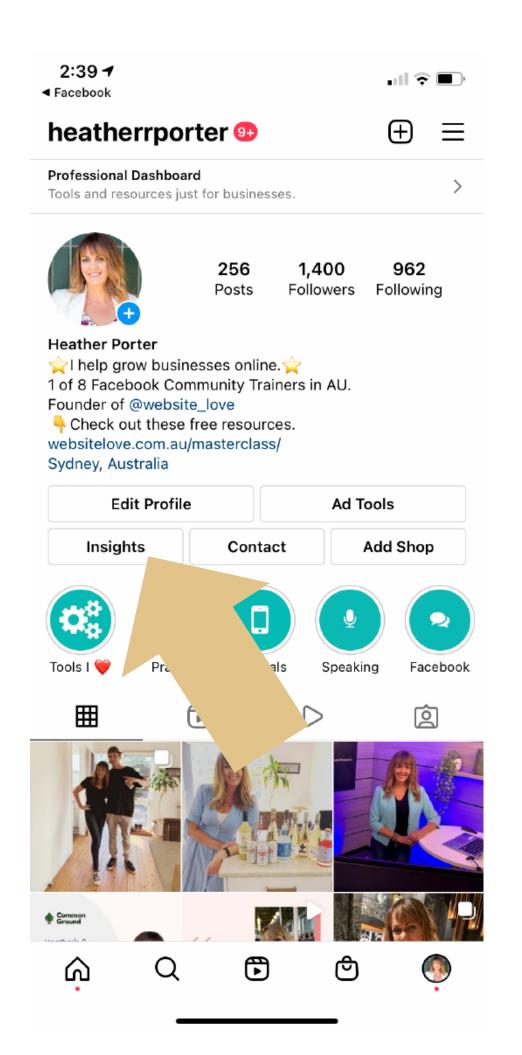


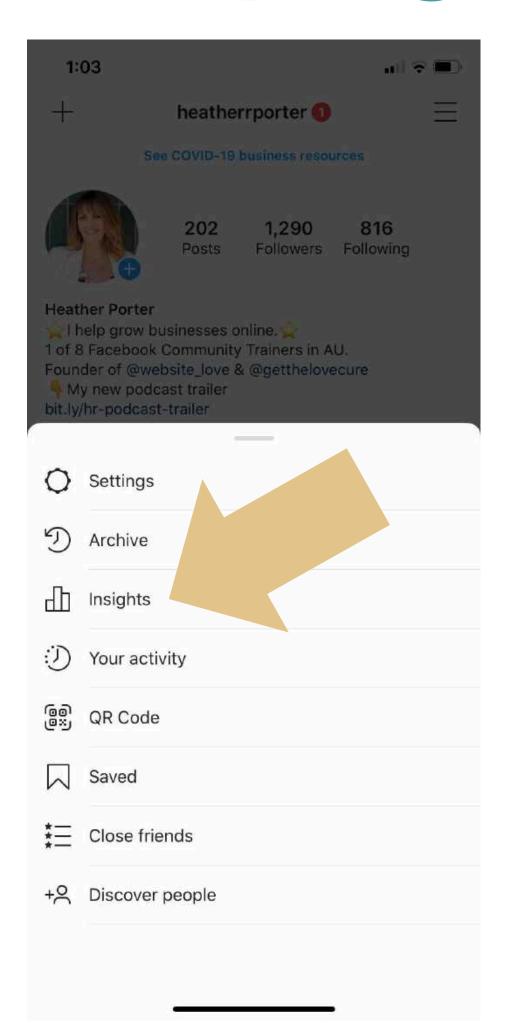


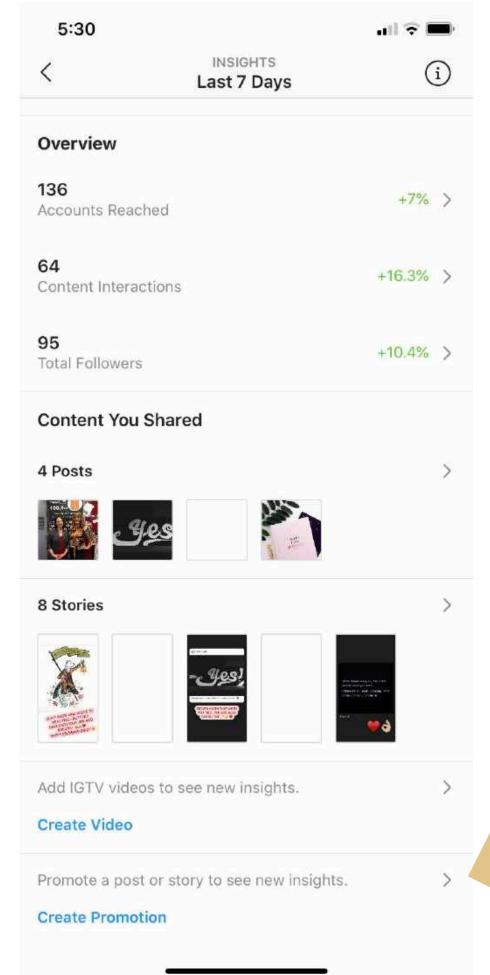


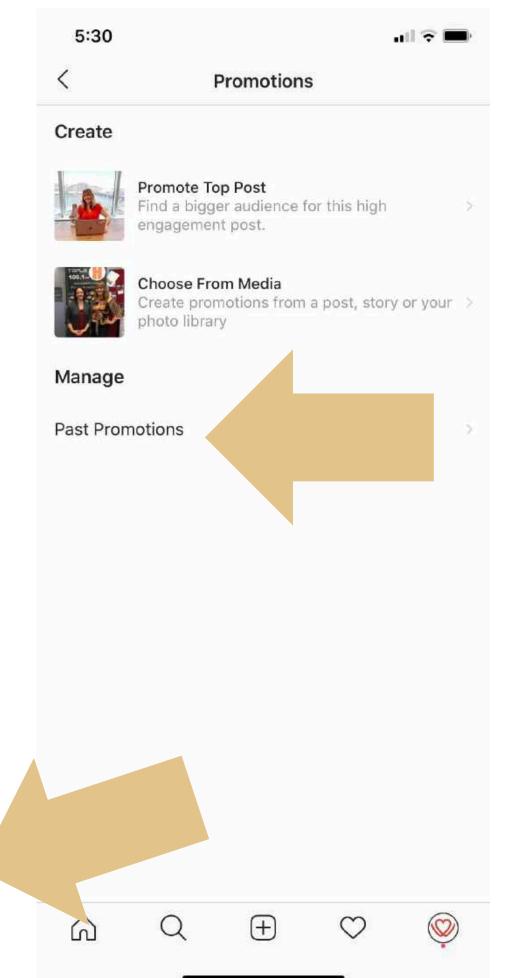


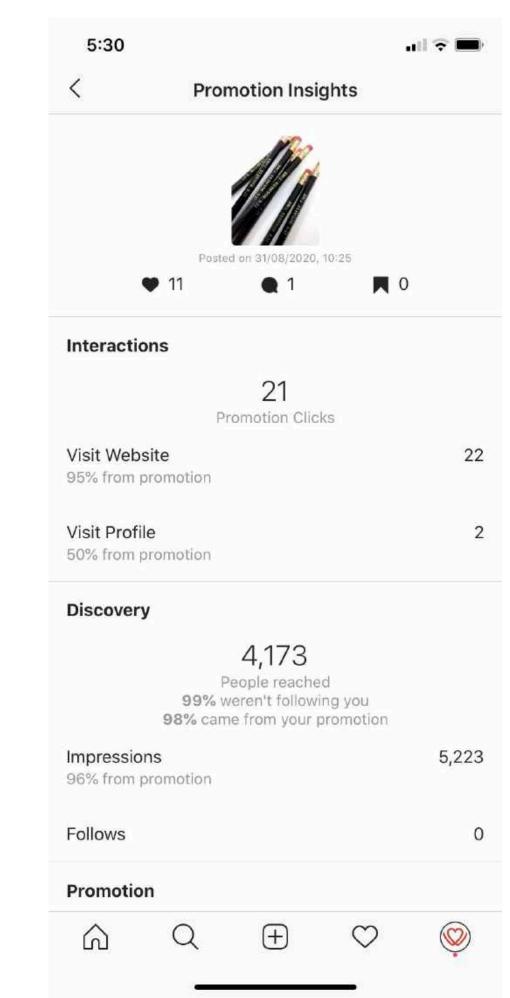
Keeping an eye on your ads

















KEY TAKEAWAYS

- Remember the customer journey when creating your marketing
- Use junction boxes and clear CTAs on your website
- Use credibility graphics on your website
- Make your content scannable
- Put a blog on your website
- Focus on building an email list (and send consistent emails)
- Remember the 3 marketing "hooks" when talking about what you sell
- Try more video on social media
- Test ads (just start with boosted posts)



