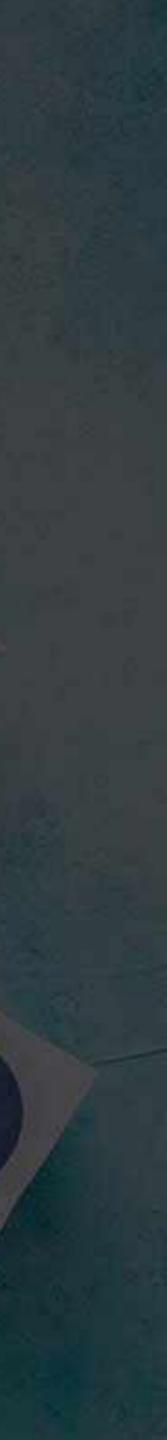
FACEBOOK AND INSTAGRAM MARKETING FUNDAMENTALS

Presenter: Heather Porter





Heather Porter

Managed events globally for some of the world's top speakers such as Tony Robbins. Founder of website development and social media marketing company, Website Love • #1 Amazon kindle bestseller, co-author of 4 business books and host of That Social Media Show on the Bizversity App used in over 100 countries

• 1 of 8 Facebook Community Trainer's in Australia





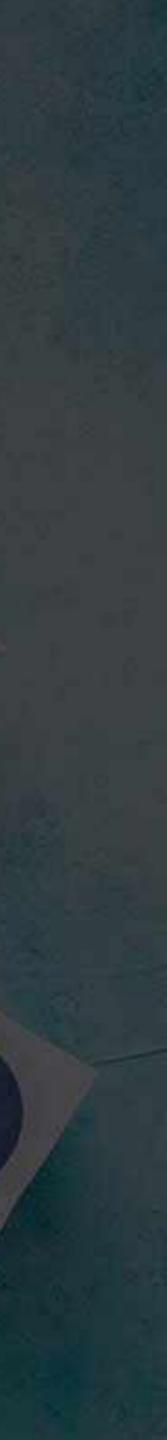
TODAY'S AGENDA

- Tips for making your accounts stand out
- The different areas you can create content for and how to do it: newsfeed, live and stories
- What to post and when to get the best results
- How to plan and schedule your posts
- Resources and apps to help you create amazing content, even if you are not creative
- How to start advertising with boosted posts

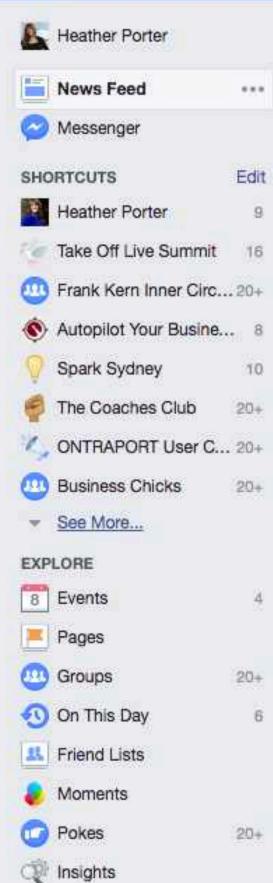




Why use Facebook and Instagram?

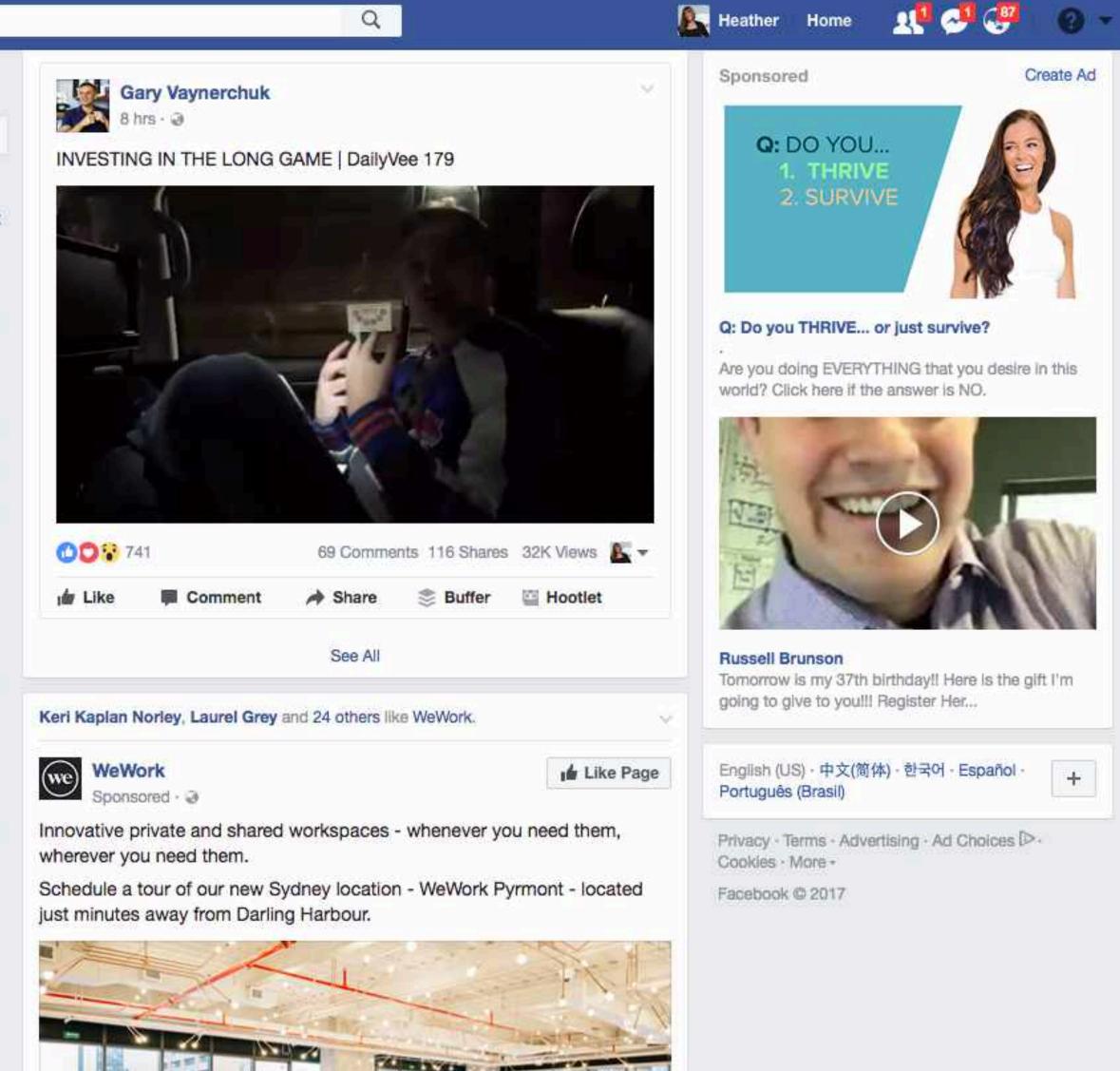


Search Facebook



See More...

CREATE Ad · Page · Group · Event

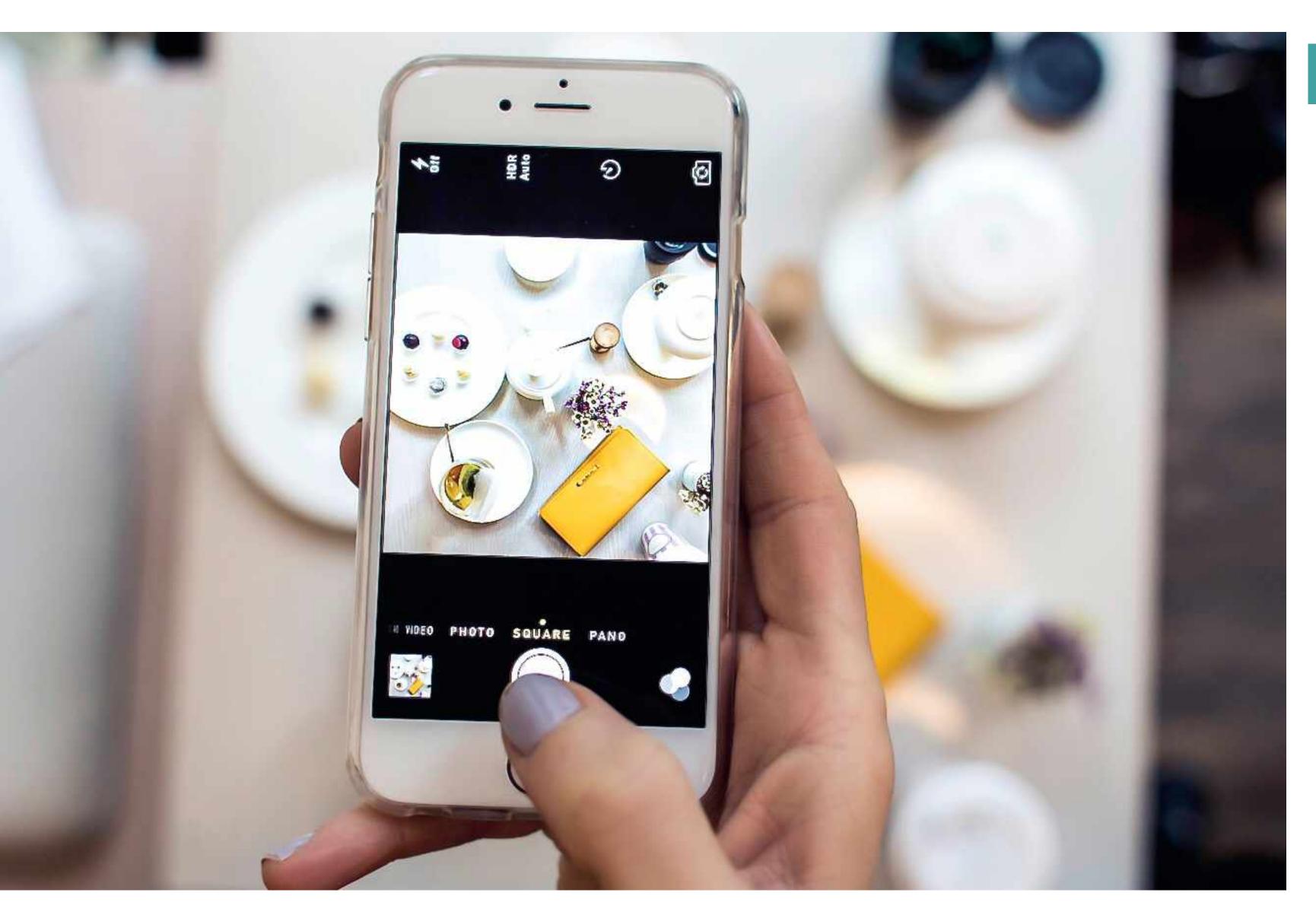




Facebook

Facebook

- 2.23 billion people log in to the platform every month
- An average Facebook user clicks on 8 ads per month
- 35% of Facebook's ad audience is under 25
- E-commerce click-through rates have tripled in the last two years
- The number of Facebook users aged 65+ has doubled to 41%
- Facebook is the top platform for both B2B and B2C businesses

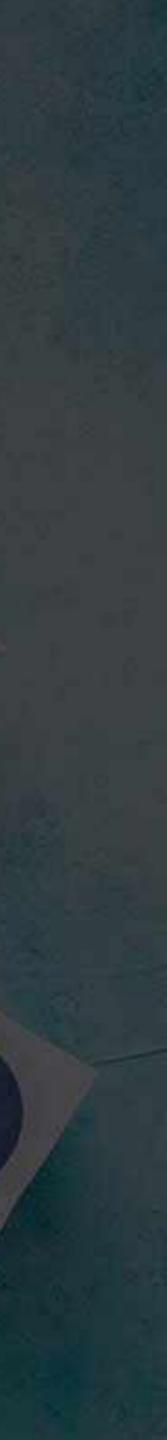


Instagram

Instagram

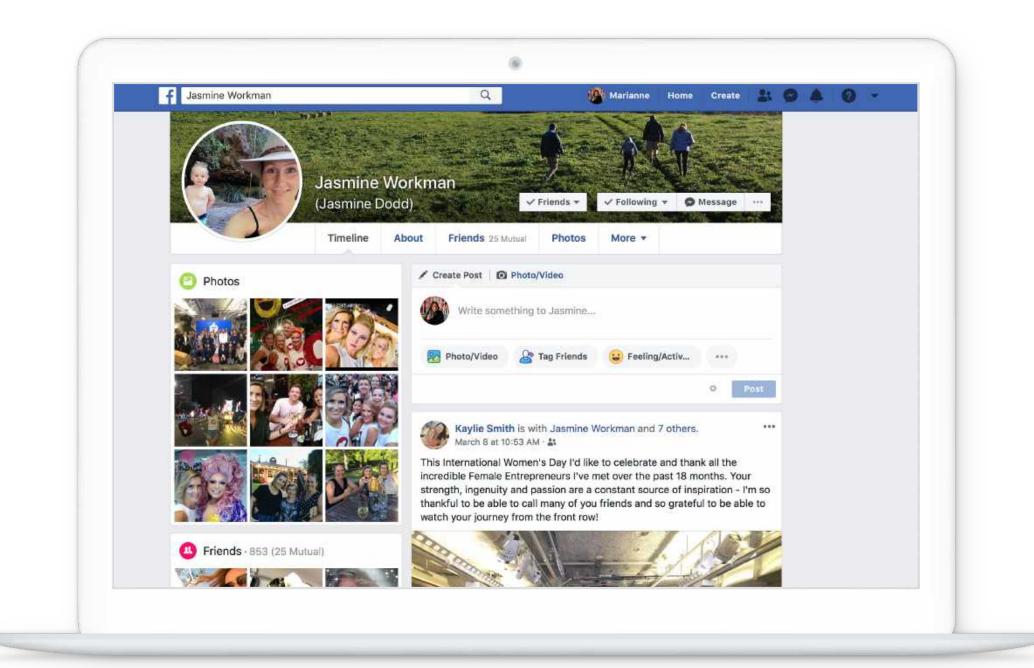
- 1 billion people use Instagram
- 66% of monthly Facebook users use it daily
- 67% of people aged 13-35 discover new products and services on Instagram
- 72% of users have bought a product they saw on Instagram

#1 Tips for making your accounts stand out



Facebook Profiles

- Friends and family you have connected with
- For sharing personal updates
- No tools to manage posts or messages
- No insights or data



Business Pages

- People can like your business
- Focus on business information
- Tools for managing messages
- Tools for managing posts
- Page Insights to learn about your customers and your page performance





bout	
GENERAL	
Category Entreprene	ur
Name Heather Porter	
Username @findfame	eonline
PAGE INFO	
+ Edit business details	S
Edit Start Date	
My business sells goo	ds or services online
INTERESTS	

Learn More 🖍



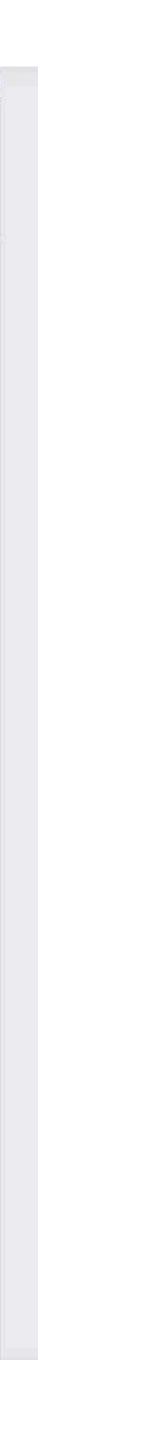
STORY

The simple part is, every thought we think and every word we speak is creating our future. If you change your thinking, you can change your life.

Our Story

Business Consultant, Content Creation, Content Marketing, Social Media Marketing, Internet Marketing, Business Automation, Online Brand Strategist, Website Optimization, Author, Speaker, Podcaster

+ Finish your story to tell people more about your business.



Instagram Personal Profiles vs Business Profiles

Business Profile

- Access to Insights
- Advertising
- Contact button
- Links in stories (with 10k+ following)

Personal Profile

- Account can be private
- Perfect for more candid unplanned shots

oooo Optus 奈	9:11 pm Options	53%
FOLLOW PEOPLE		
Facebook Fri	ends	
Contacts		
ACCOUNT		
Story settings		
Edit Profile		
Change Passwor	d	
Posts that you've	e Liked	
Two-factor Authe	entication	
Blocked Users		
Switch to Busine	ss Profile	
Private Account		
When your account is can see your photos		
· · · ·	\frown	

(+) \bigcirc

 \triangle Q



Areas of your Instagram Profile to update



YOUR 150 CHARACTER BIO

- Use an eye catching profile photo
- Create a description with keywords and personality, including emojis
- Tell people what you do or are known for
- Use a strong CTA and link in your bio

BIO SAMPLES



simplegreensmoothies Following 3,571 posts 419k followers 132 following Simple Green Smoothies 😽 🖤 🖉 We're here to help you fall in love with plantpowered recipes and fuel your awesome life. 👽 Check out our FREE 7-day green

Every day is a fresh start.



SIMPLEGREENSMOOTHIES





smoothie experience! simplegreensmoothies.com/simple7



Use of emoticons

- Call to action 'check out free 7-day experience'
- Use of current promotion (not home page)

BIO SAMPLES





M·A·C Cosmetics The Official M·A·C Cosmetics Instagram. #LoveLiptensity Gallery and Rules: bit.ly/LoveLiptensityGallery http://bit.ly/LoveLiptensityRules Like2b.uy/MACCosmetics





Use of emoticons

- Use of hashtag they are trying to build
- Use of link shorteners (bit.ly) which can track usage or try linktr.ee

BIO SAMPLES

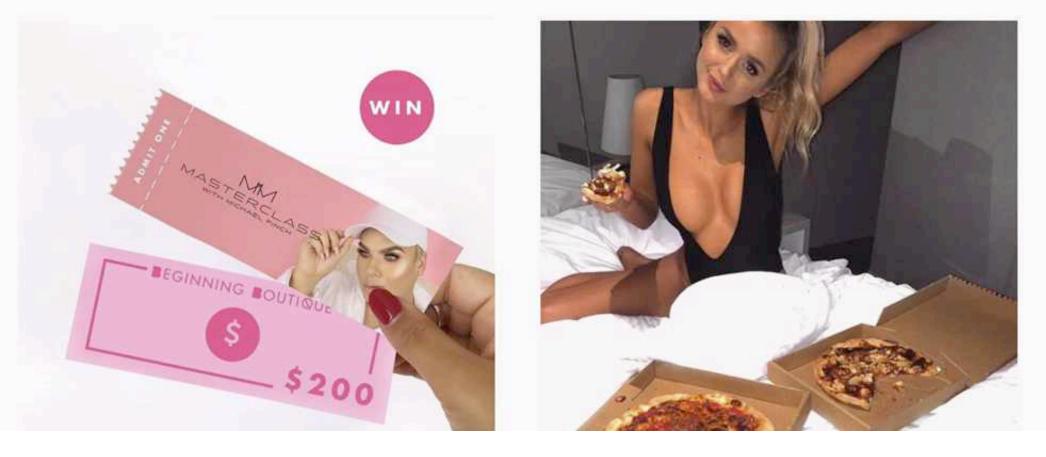


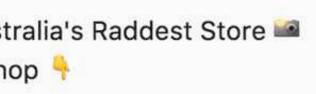
beginningboutique 🧇 Follow

595k followers 356 following 15,375 posts

Tag us: #BeginningBoutique 📽 Snapchat: Team BB 👇 Shop 👇 beginningboutique.com.au/insta



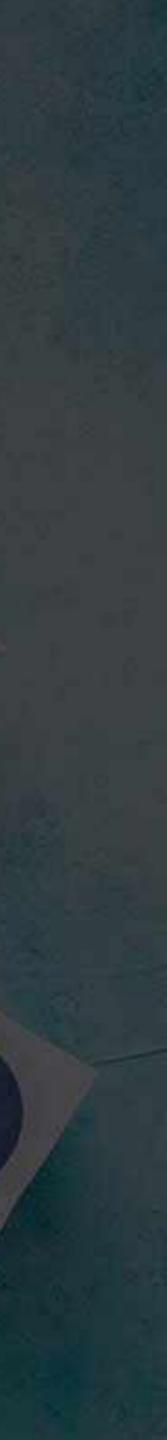


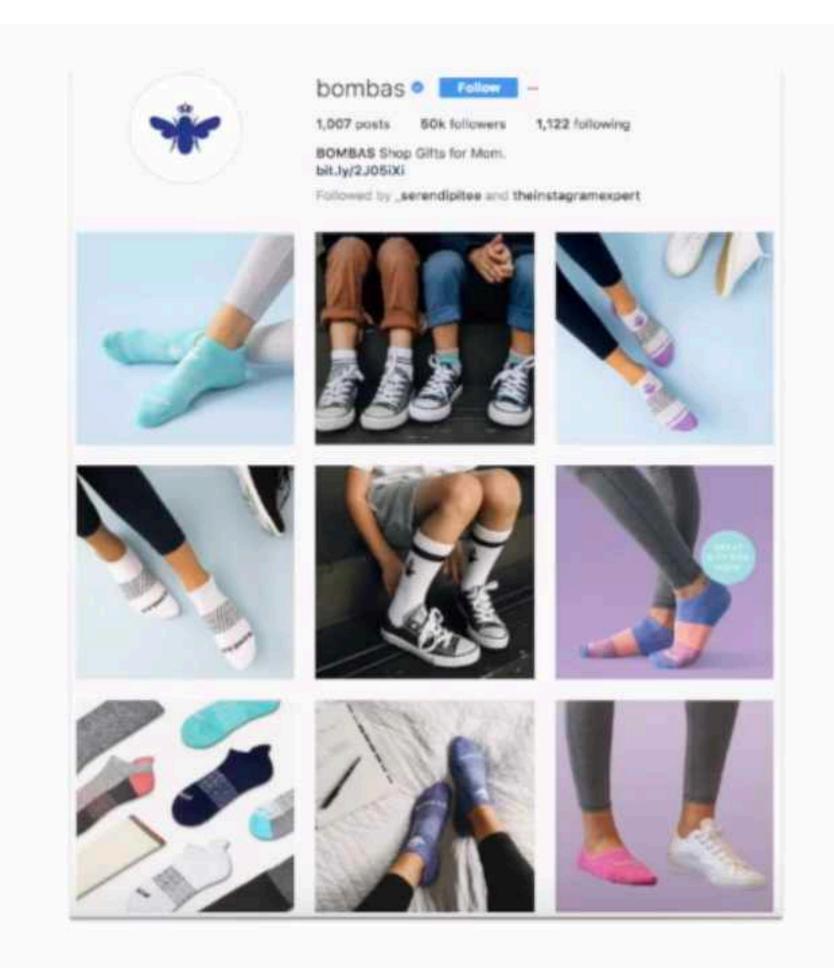


...

- Cross reference to their snapchat account
- Their call to action (shop + emoticons)
- URL link to track insta traffic

#2 The different areas you can create content for and how to do it: newsfeed, live and stories





Static feed



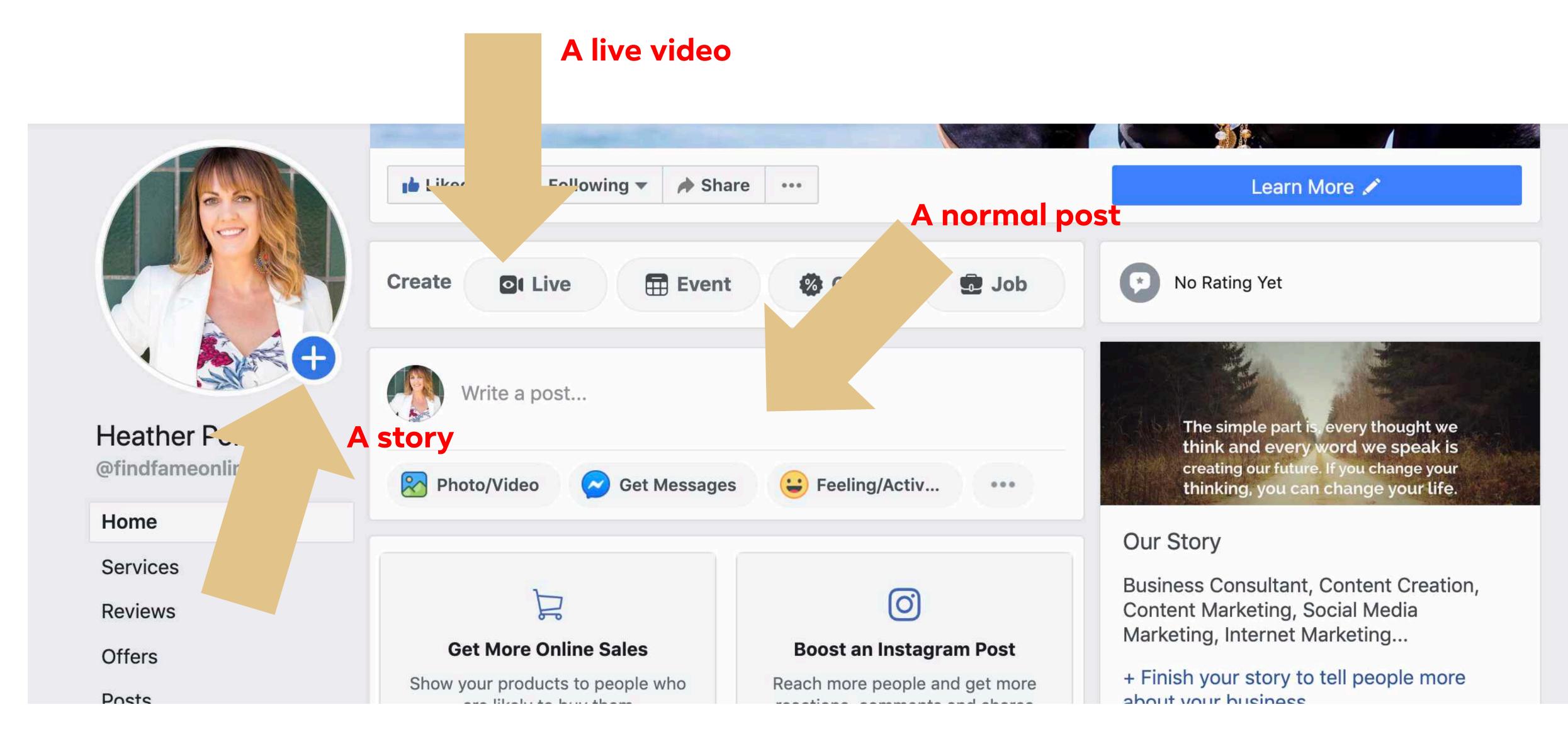
Stories



Live



Where to create the content



Where your posts show up on your feed

f Search		(
Meather Porter		Creat
层 News Feed		Con your mind Heather'
Messenger		s on your mind, Heather
💽 Watch		
marketplace		Tag Friends Where you s
Shortcuts	2	Stories
ASSET Realty		the later of the l
Explore Groups		Save your marriage call these guys
📕 Pages	20+	ATPACKASSEMBLYSERVICES
C Oculus		
5 Events	6	Add to Story Beaute
FundraisersSee More		You're seeing posts from Uplift Connect firs



14 mins · 🚱

A scientific perspective on why we a

Leather Hom	e Create 🔉 🧈 🦉 👬 🕜 👻
	 6 event invites Tamara Norwood and 4 others
Feeling/Activ •••	Your Pages (10) ♥ ··· JDL Strategies ♀ Messages
	Notifications Likes Views Posts 12,484 4 new likes this week
au ati ur	Recent Posts
Normal post	WEALTH FLOWS FROM ENERGY AND IDEAS. October 24 at 6:36 PM S Boost Post
e stronger together!	





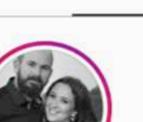
Updating your feed on the Instagram App

Where to create a story in the app















Your story

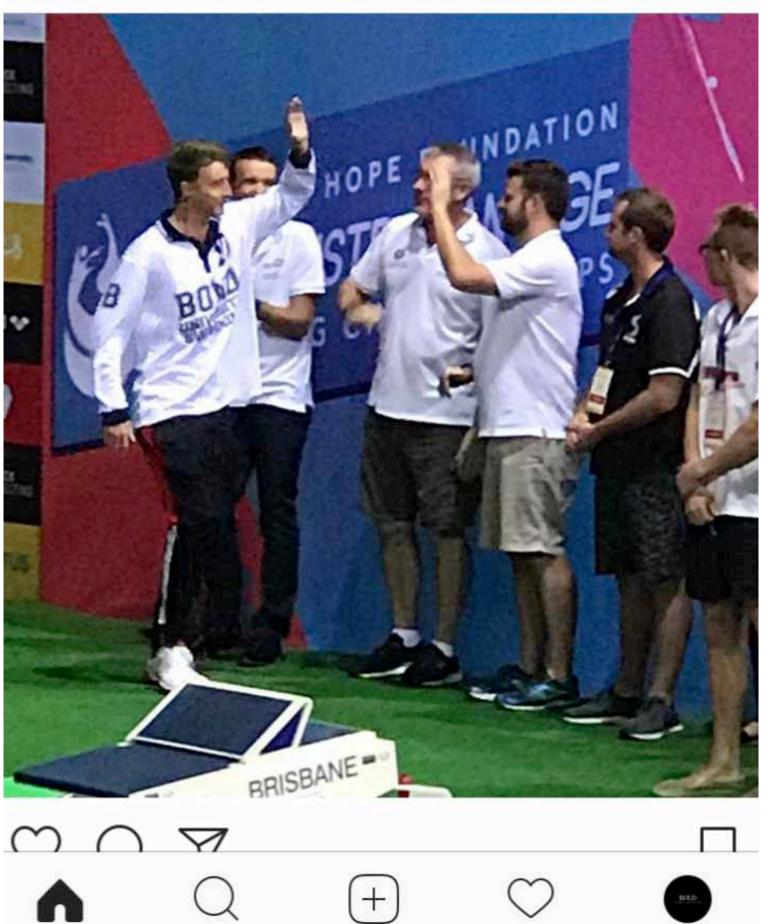
joey_ryan

Instagram

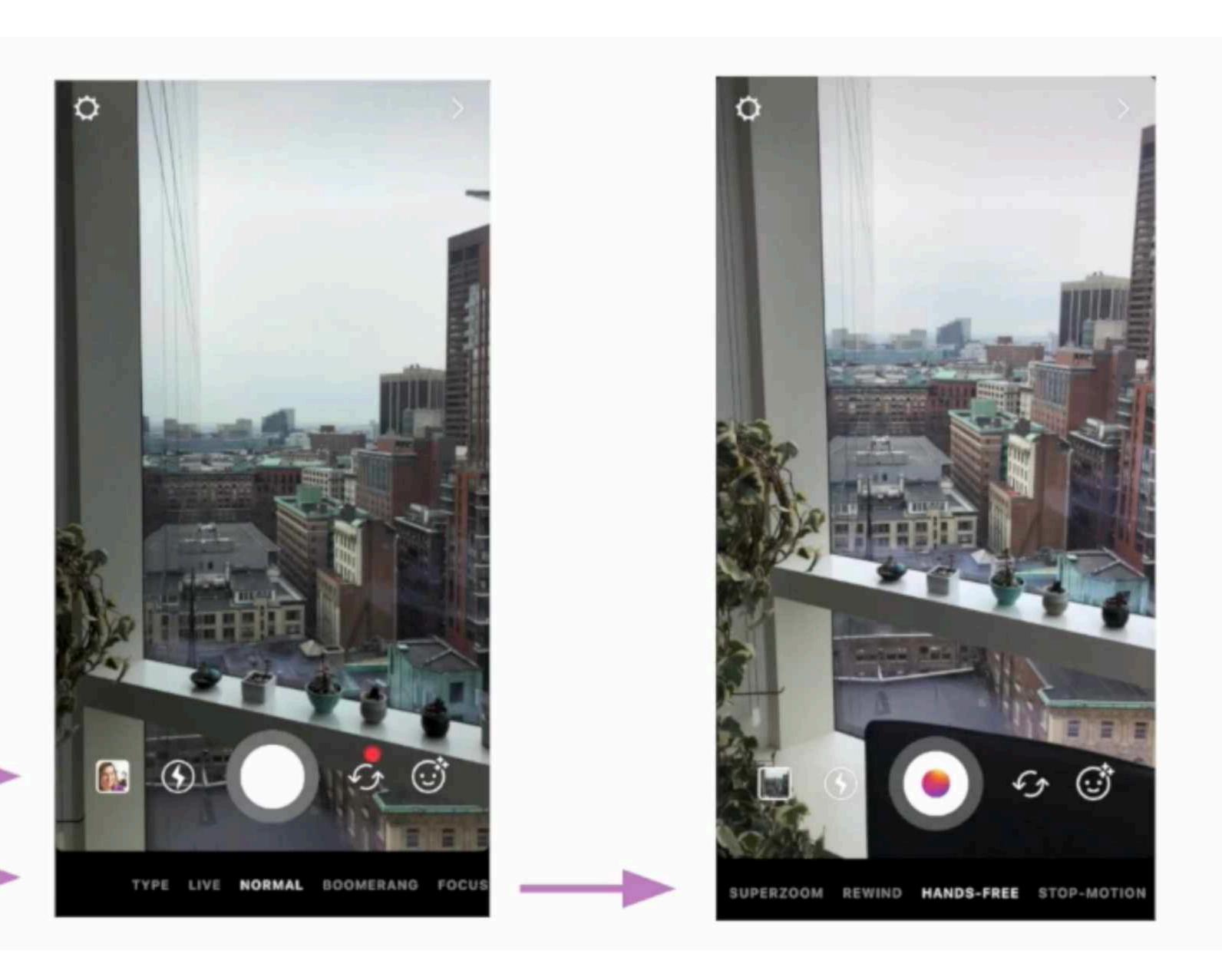
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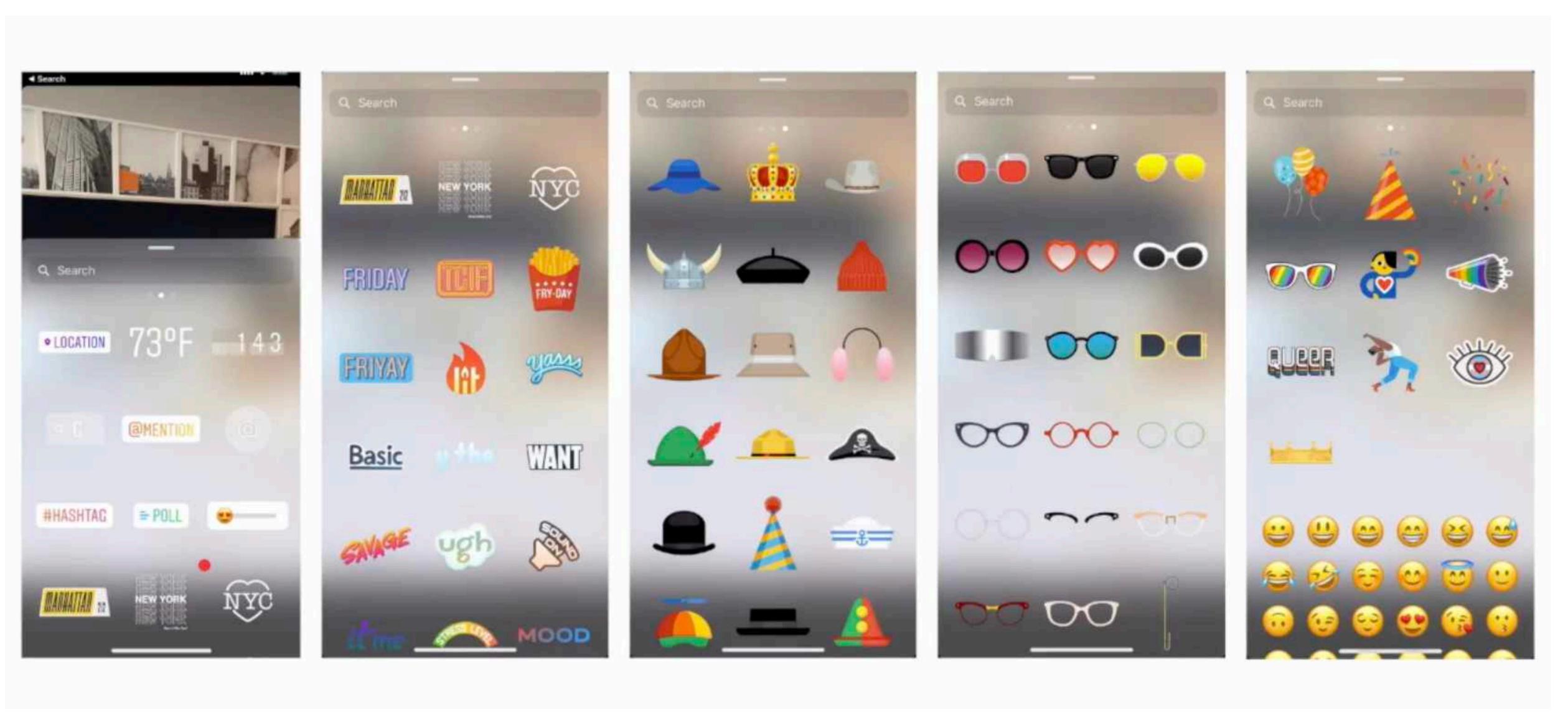
debwinno



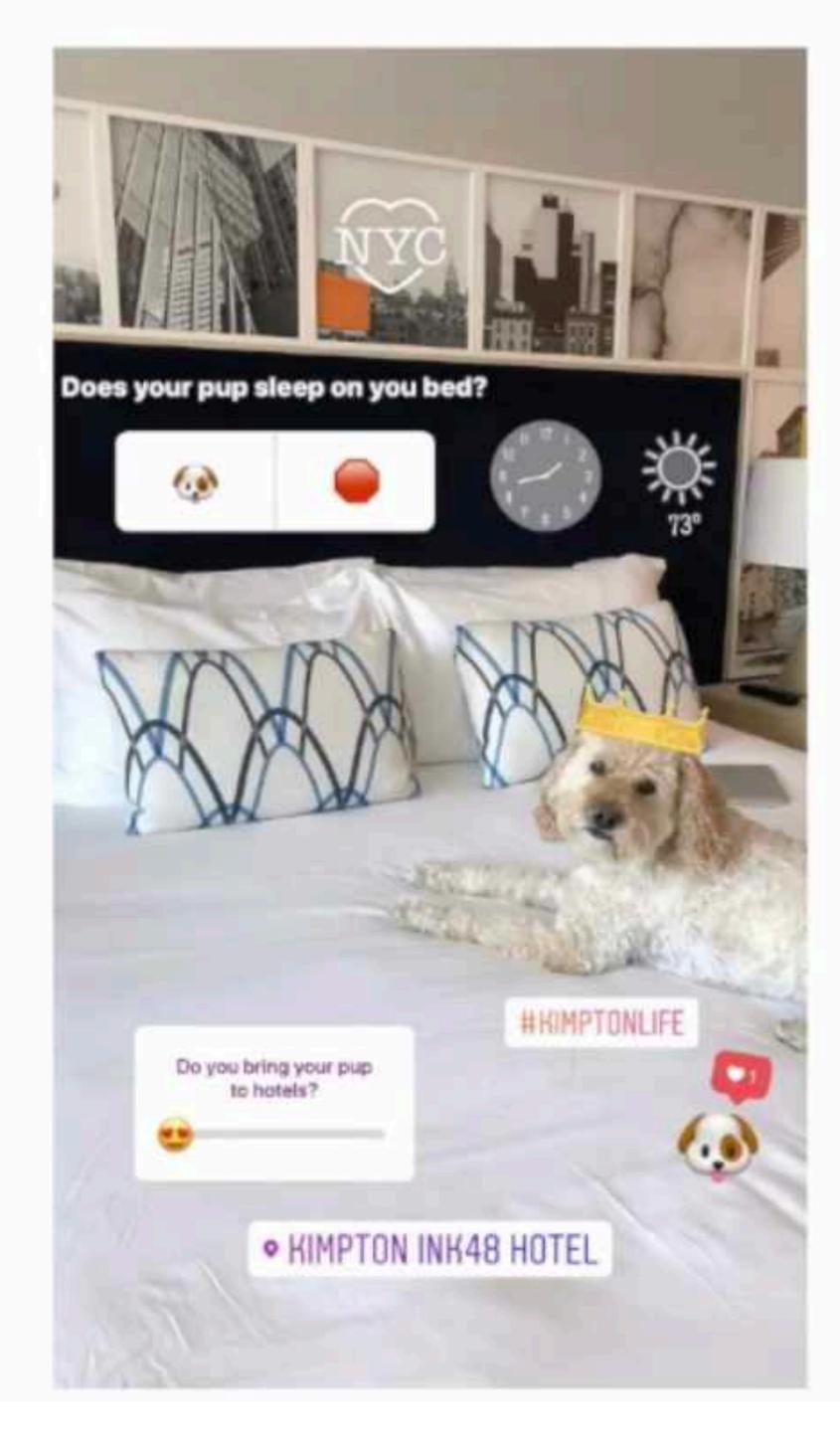
You can click the white button to create a video or take a photo or click on the square image on the left of the white button to load in media from your phone







Use Stickers



Instagram Stories Apps

Clips

Easily add annotations to your videos with this well designed app from Apple.

Continual App

Split a video longer than 15 seconds into shorter clips than can be uploaded to your Story for a more seamless recording.

CutStory

Split a video longer than 15 seconds into shorter clips.



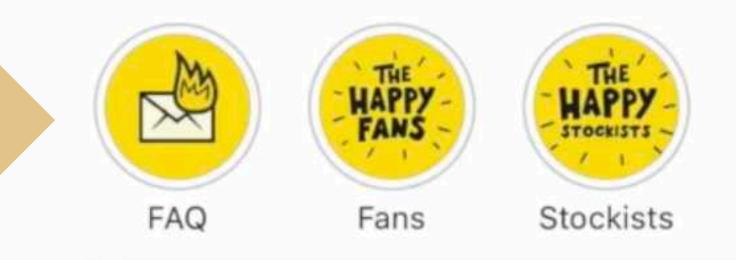
Instagram Story Highlights +

Once you have created a story you can click on it and you will have a setting to create or add to a highlight

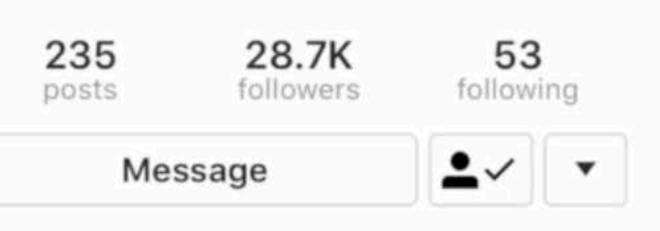
The Happy News

Media/News Company contact via website not DM

www.thehappynewspaper.com/



thehappynewspaper



...

- An actual real newspaper to share positive news and
- wonderful people. Created by @emilycoxhead 🙂 🛤 please

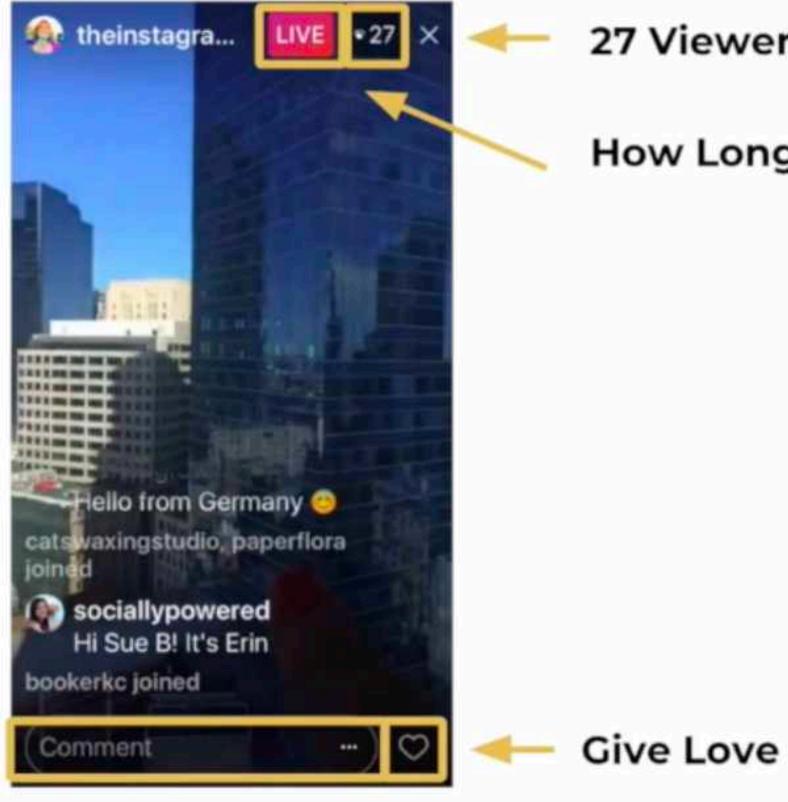
Benefits of Instagram Story Highlights

- Extends the life of your Story
- Added branding on your profile
- O Provides potential new followers with more content
- O Allows you to categorize important content

Instagram Live

Can be up to an hour.
Start where you do your stories. It says "live" to the left of "normal"

Instagram LIVE basics +



Turn Off Commenting



Other important features.

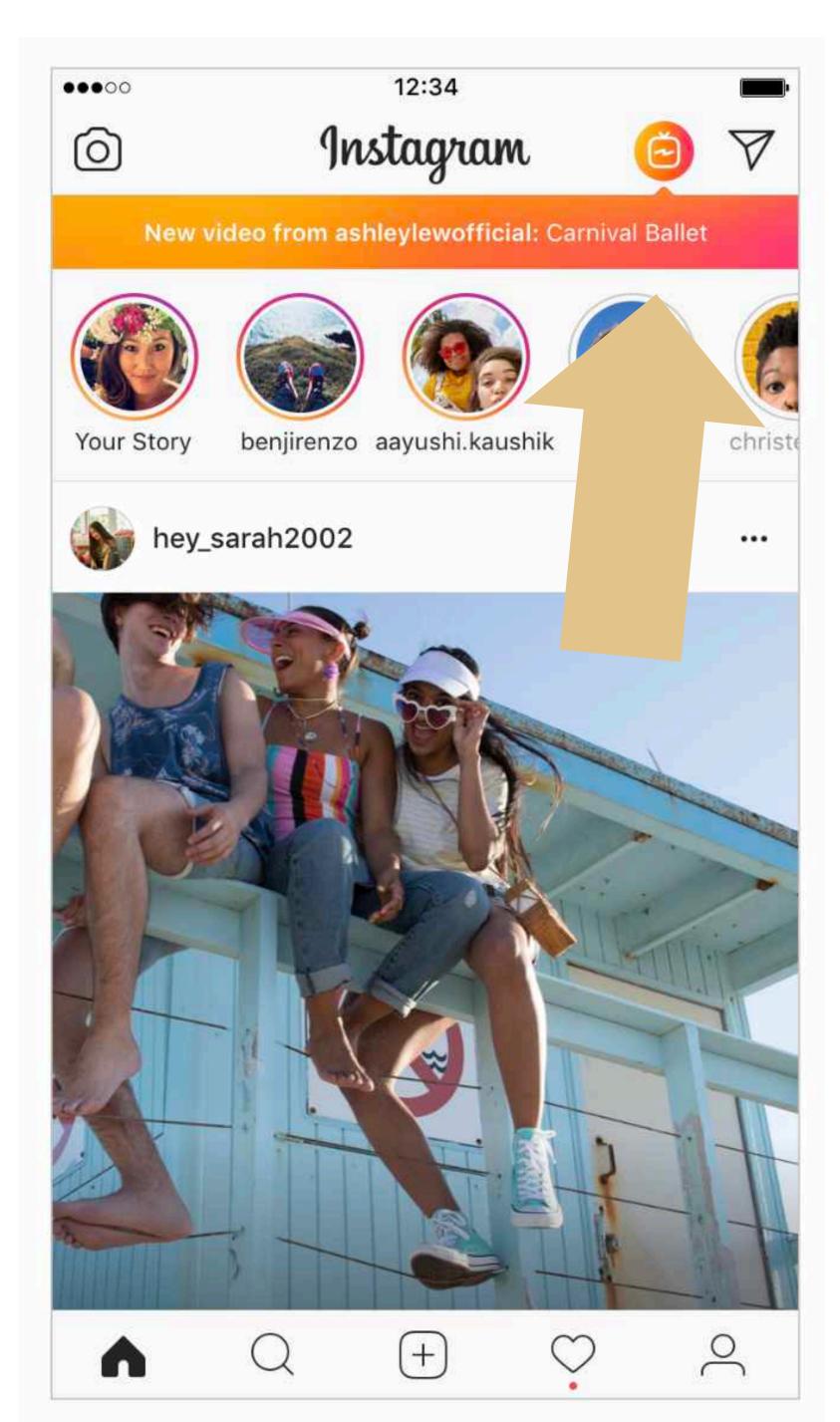
27 Viewers

How Long Live

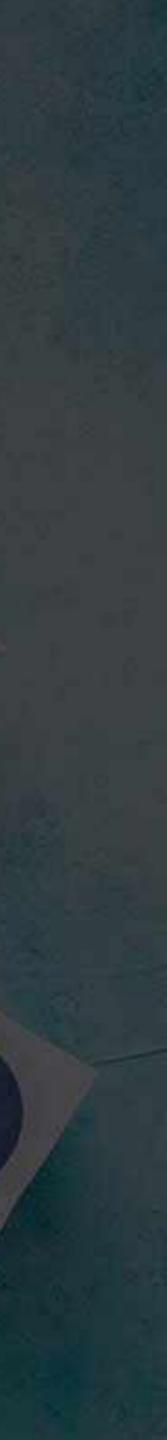
IGTV for longer videos

Use IGTV link in top right of your app Upload video from your phone





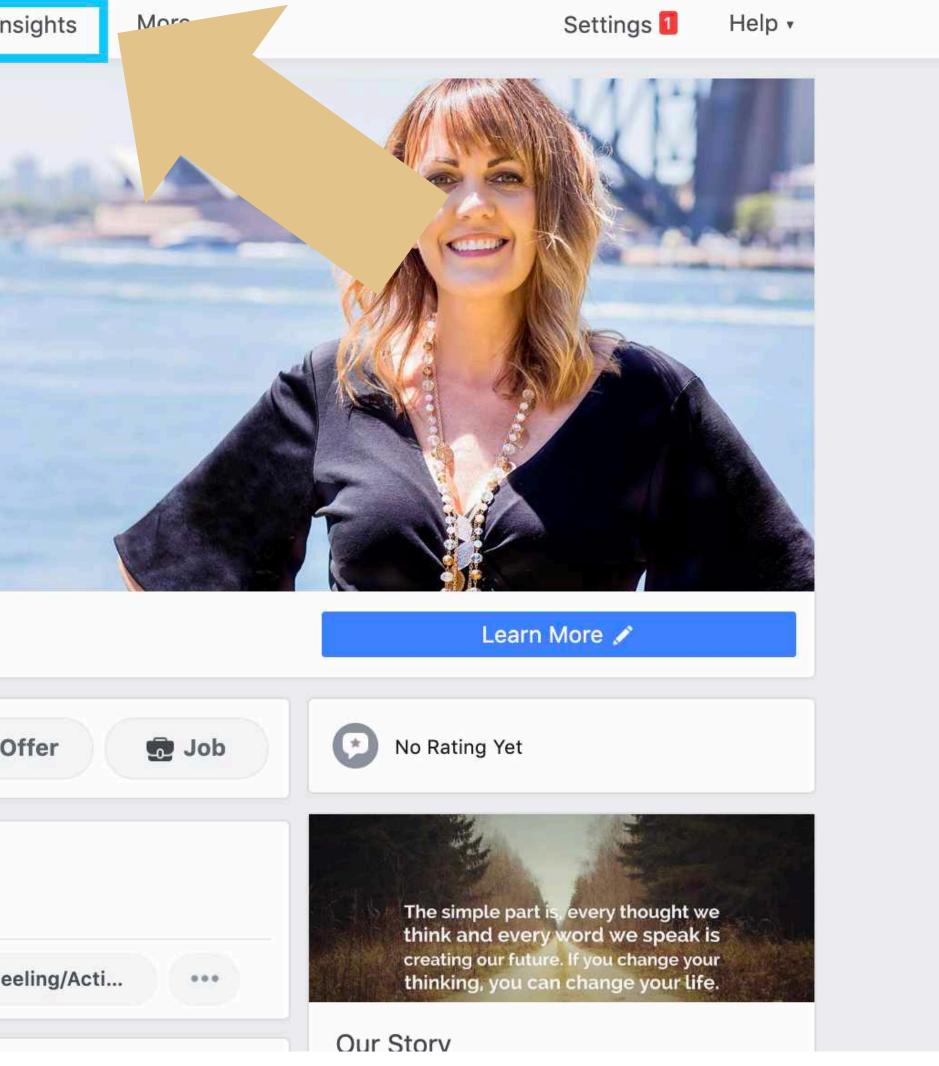
#3 What to post and when to get the best results



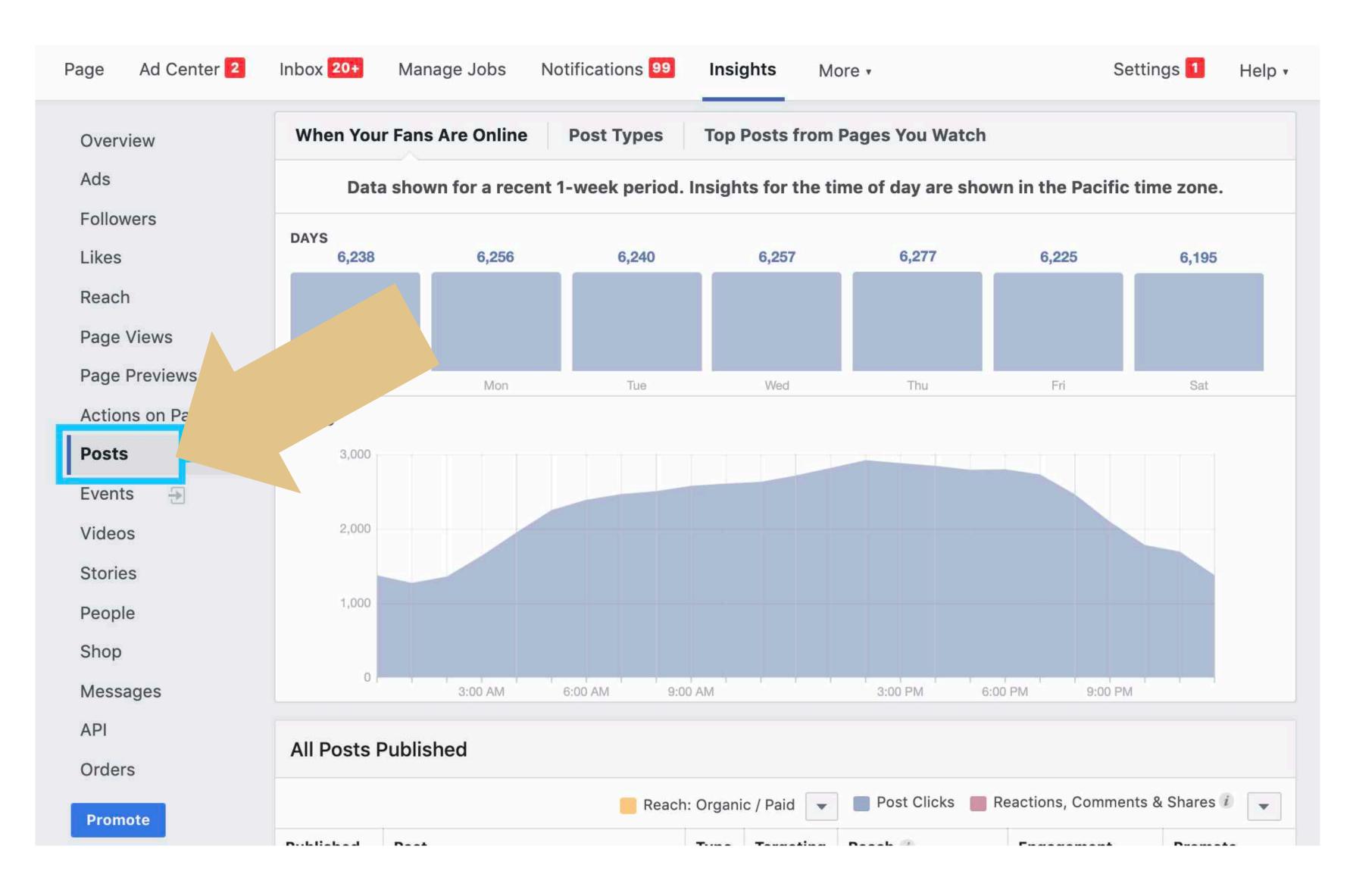
Do more of what is currently working

Facebook Insights

	Page	Ad Center 2	Inbox 36	Manage Jobs	Notifications 99	l In		
		<image/>						
	@findfar	meonline	-					
	Services	S						
	Reviews		ı Lik	ed 🔻 🔊 Followin	g 🔻 🍂 Share			
	Offers				g pronare			
	Posts		Create	Ot Live	Event	an c		
	Photos		oreate	OI LIVE	Event	Ø		
	Videos							
	Events			Write a post				
	About							
	Commu	nity	Pł	noto/Video 🔗	Get Messages 😜 F			
	Jobs							



Look at your posts



Reach: Organic / Paid 🚽 📕 Post Clicks 📕 Reactions, Comments & Shares 🚽						
ype	Targeting Reach (i)		Engagement		Promote	
		94		1 0	1	C View Promotion
	۲	1K		37 7		Boost Post
	۲	492		20 8		Boost Post
	۲	213		5 2		Boost Post
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S	\$	368		4 0		C View Promotion
	۲	323		10 5		Boost Post
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📕 Reach: Organic / Paid 🚽 📕 Post Clicks 📕 Reactions, Comments & Shares 🚽						
Published •	Post	Туре	Targeting	Reach i	Engagement	Promote
04/20/2018 12:29 pm	Have you been looking for another way to promote you		¢	94	1 0	C View Promotion
04/19/2018 10:47 am	When so many are chasing "likes" instead of thinking "d		۲	1K	37 7	Boost Post
03/27/2018 4:00 pm	Anyone else choose experi ences over "things"?		۲	492	20 8	Boost Post
03/20/2018 1:02 pm	Central Centra		۲	213	5 2	Boost Post
03/16/2018 2:12 pm	What is automation? And h ow you can make it work to		۲	766	29 8	C View Promotion
03/10/2018 11:51 am	Struggling to make sense of the recent changes in Face	S	\$	368	4 0	C View Promotion
03/09/2018 12:31 pm	Are you creating buying frict ion? (and what to do about i		۲	323	10 5	Boost Post
02/28/2018 3:32 pm	Oh yes. My thoughts exactly TODAY y. This is why I am doing m		۲	117	1 2	Boost Post

Instagram Insights in your app

2:06 7

 \bigcirc







Your story



createcultivate





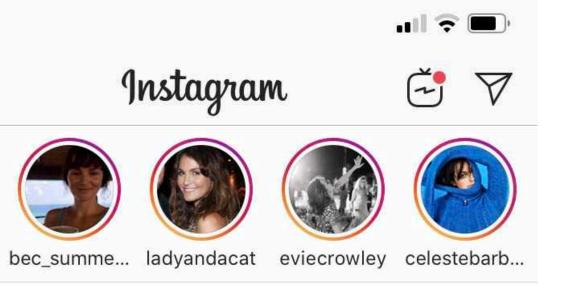
Liked by omgitsdei and others createcultivate THIS. 🖕 It's time surroundings + GROW. 🥂

View all 28 comments





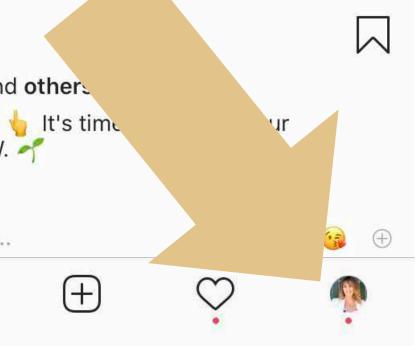




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Stop Shrinking Yourself in Places You've Outgrown

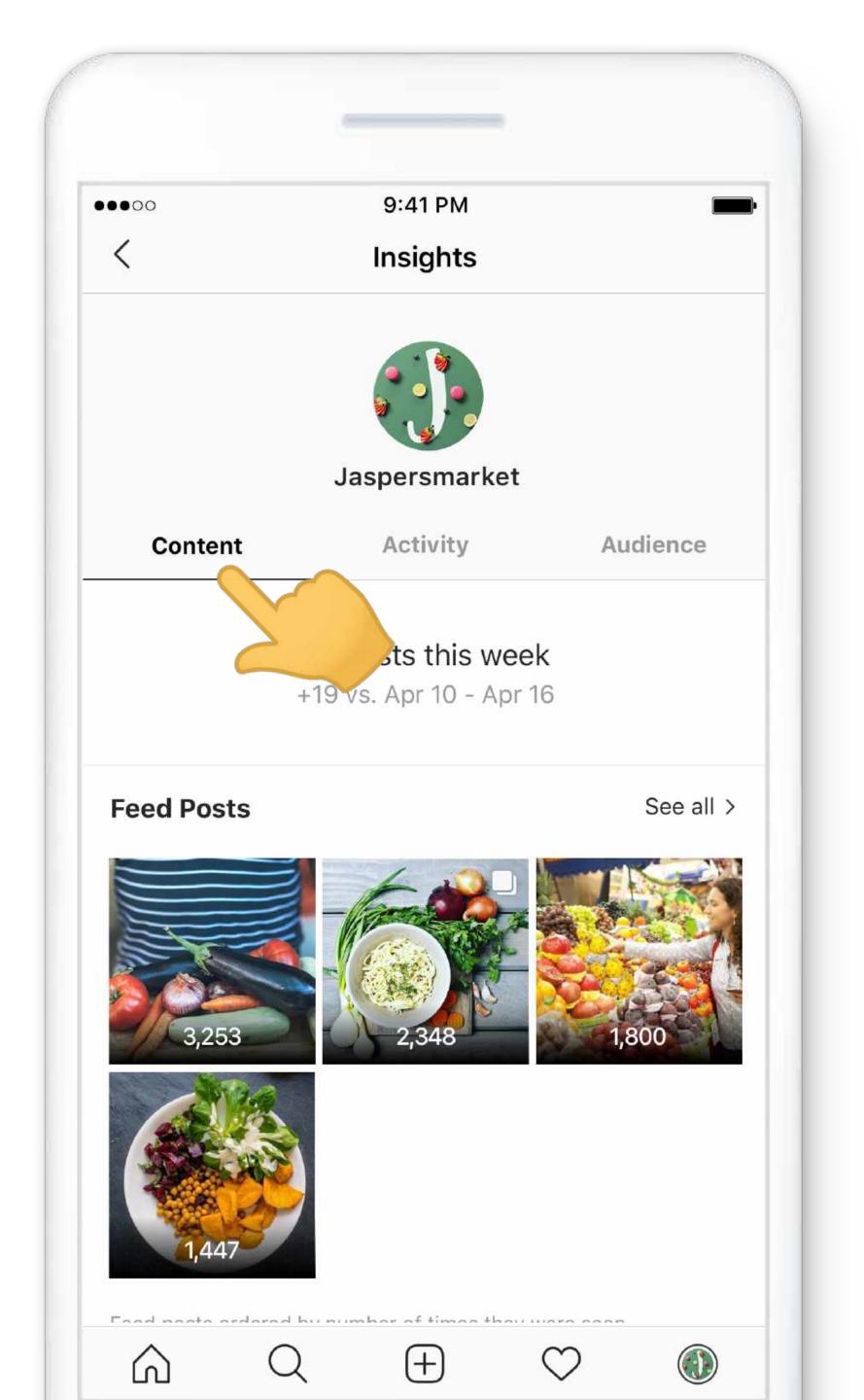
@createcultivate



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	heatherrporter 💁
	30 profile visits in the last 7 days
Heat	her Porter
	apreneur nelp grow businesses online. 🙀
0	Settings
D	Archive
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+은	Discover people
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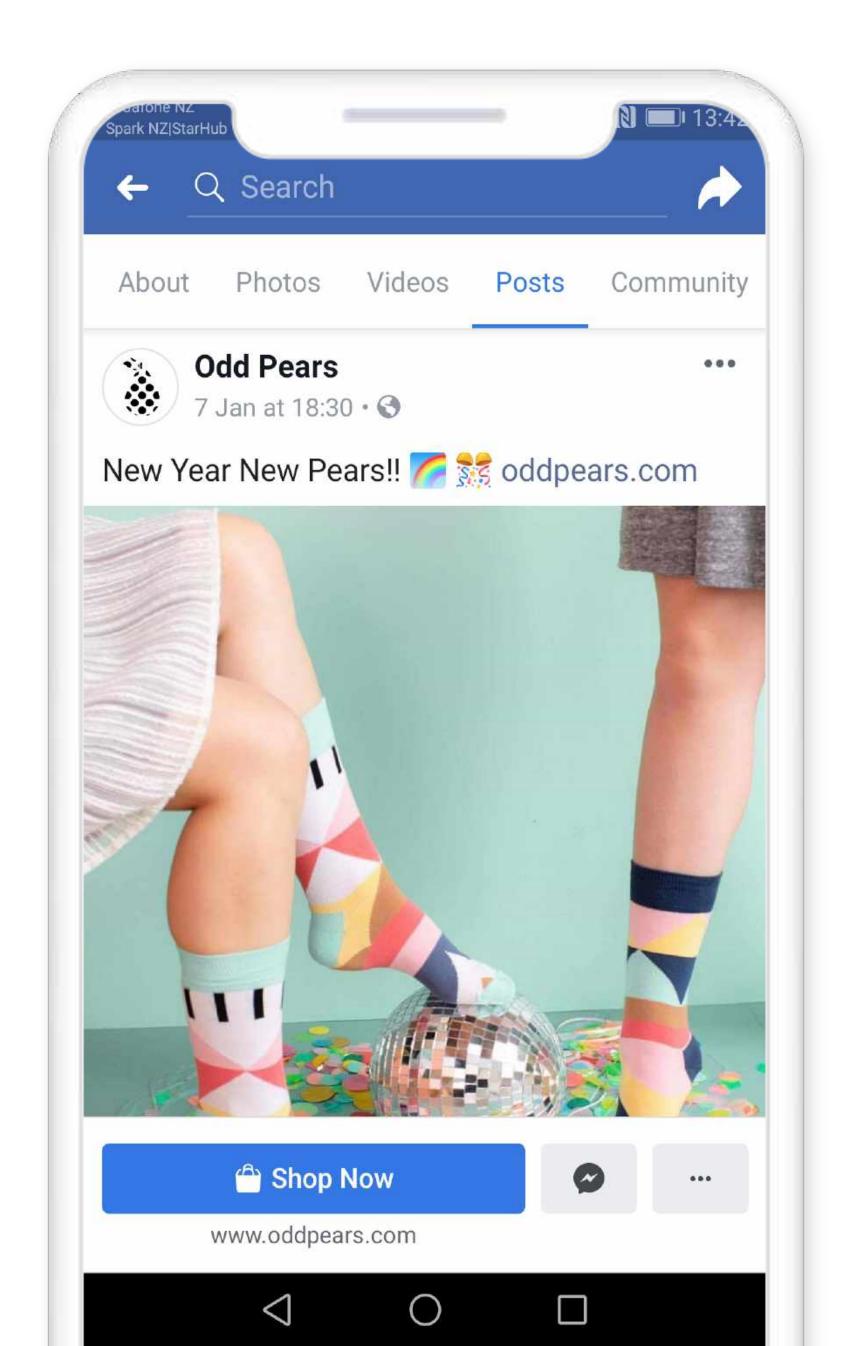
Review your content





Mobile basics

- Showcase your brand
- 2 Craft a single-minded message
- 3 Inspire action
- 4 Add motion...



Create Video for mobile

Capture attention quickly

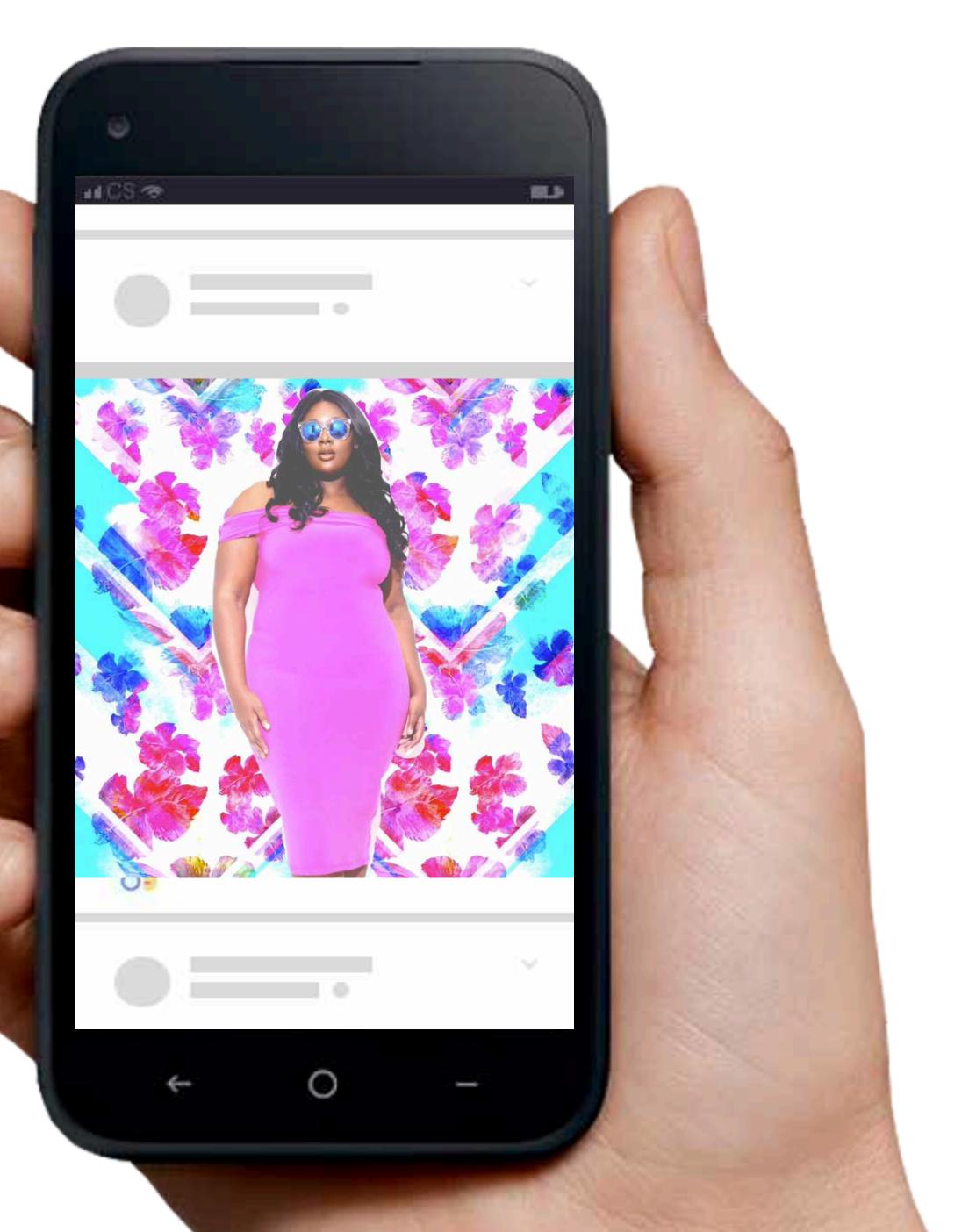
2 Frame your story

3 Build for sound off



Capture attention quickly



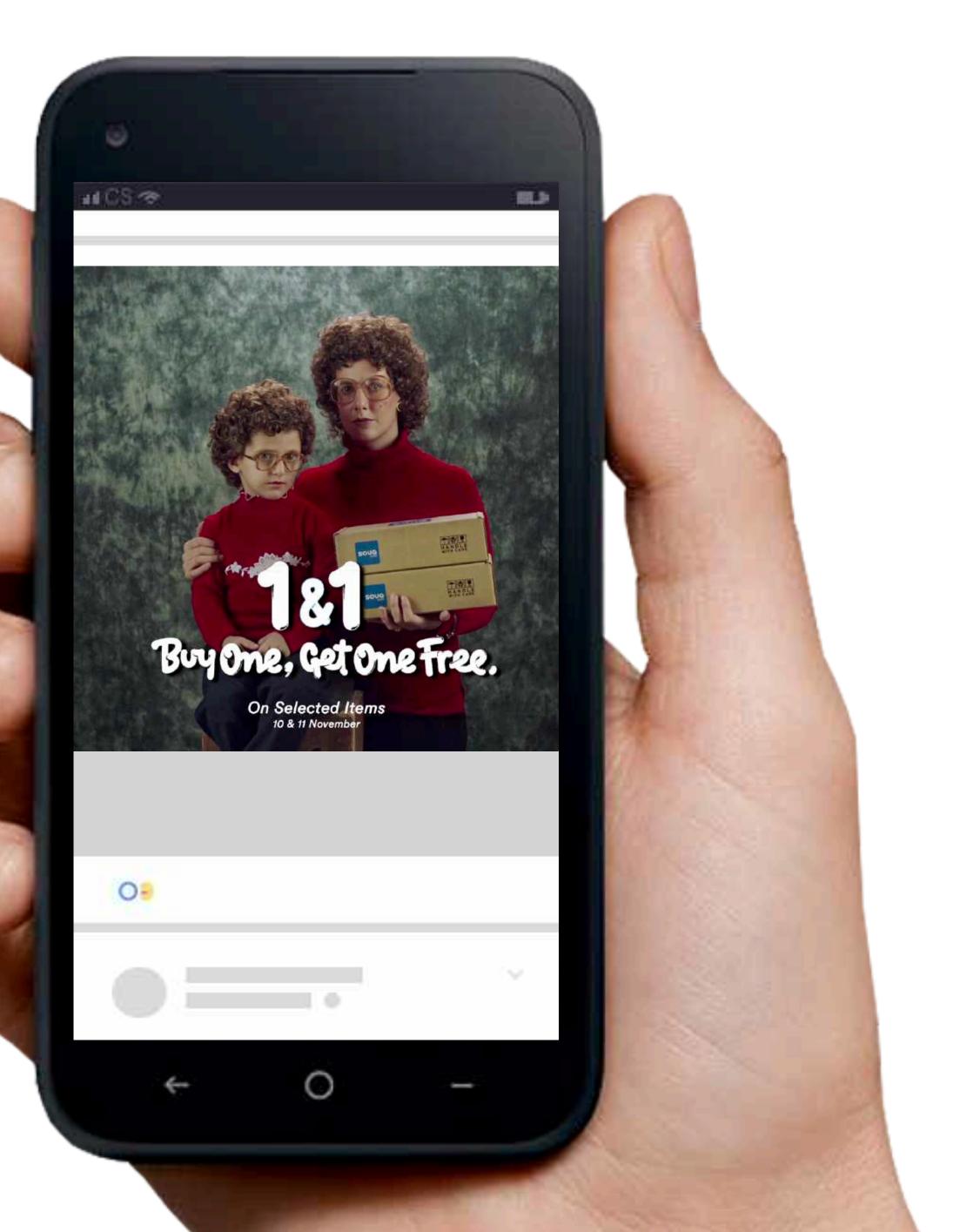


2 Frame your story



3 Build for sound off





Create Valuable Content



O Entertain O Inform Inspire Educate O Provide resources

What does "value" mean?

What content should you share?

- How-To's
- Interesting Thoughts 0
- Survey or Question ()
- What You're Working On 0
- Blog Snippets \bigcirc
 - Interview Clips
 - Event Highlights
 - Takeovers

What content should you share?

Resources []Exclusive Deals \cap Behind-the-Scene \bigcap Company Culture Funny Moments \bigcirc Testimonials





'User Generated Content'

Images that get noticed

 Split your photo into thirds either vertically or horizontally. One-third of the photo should have nothing extra in it.

 Don't over-clutter your images.



Get creative with your CTAs

- "Who else feels this way?"
- "What are your thoughts about X?"
- "Vote for your favorite."
- "Tag your bestie who X."
- Take a peek by clicking the link in my bio."
- O Ask a specific question.

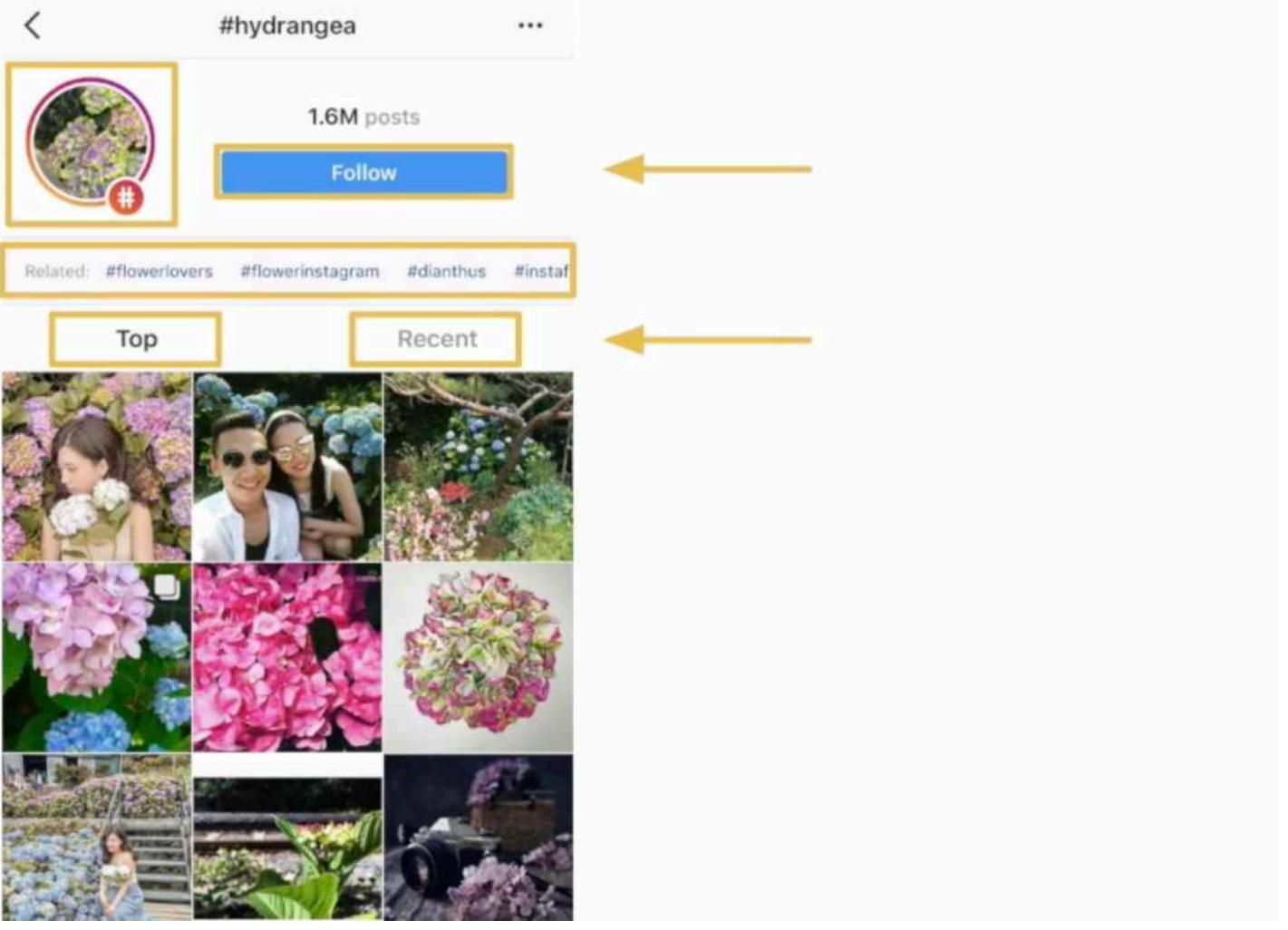
Avoid engagement killing mistakes

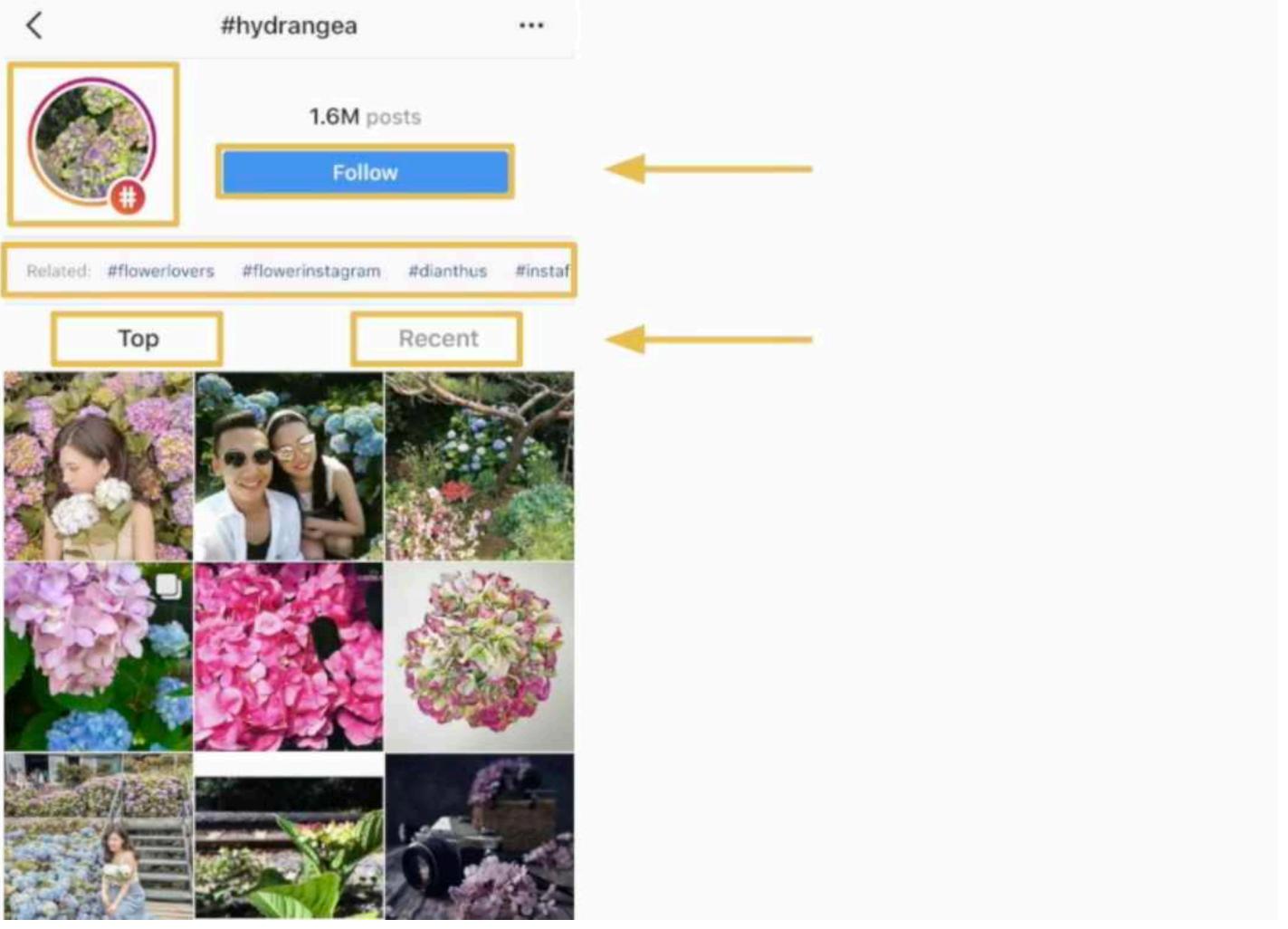
O Blurry photos Irrelevant stuff \bigcirc Too many posts in one day Too few posts over time Repetitive images back-to-back Website product shots

Some Instagram Tips

Anatomy of a hashtag hub

In your Instagram App use the search bar at the top and search for a hashtag to find this page







Include emojis 💂 😑 😑 🧭 🐷 🛴 🥔 👄 💟 😡 🌚

Up to 30 hashtags – but recommend 3-5 Put in the caption; Separate caption from tags using a line of Ο or ** or • Or put them in the first comment

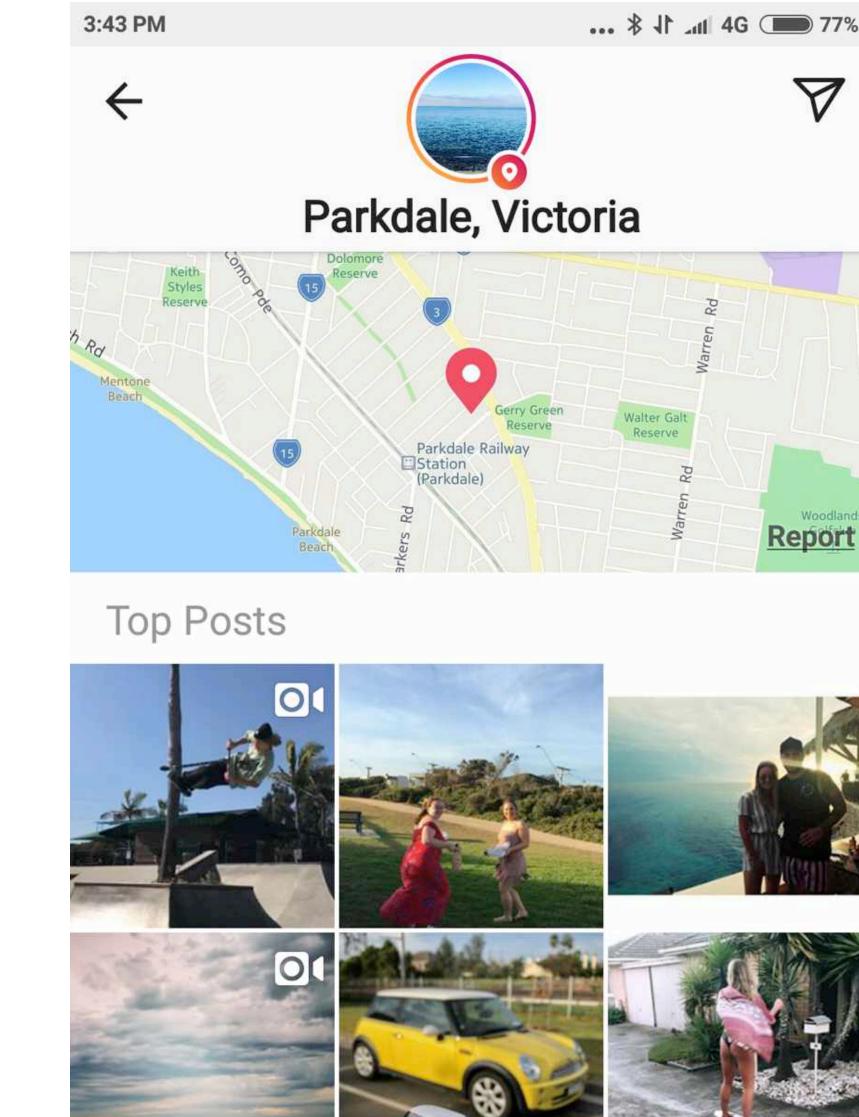




Do you have your location set up?

Want people to check in at your location? Search under places to see if yours comes up. If not, you can create a new one on Facebook.

Once you've created the location on Facebook, you'll be able to add it to your Instagram posts.



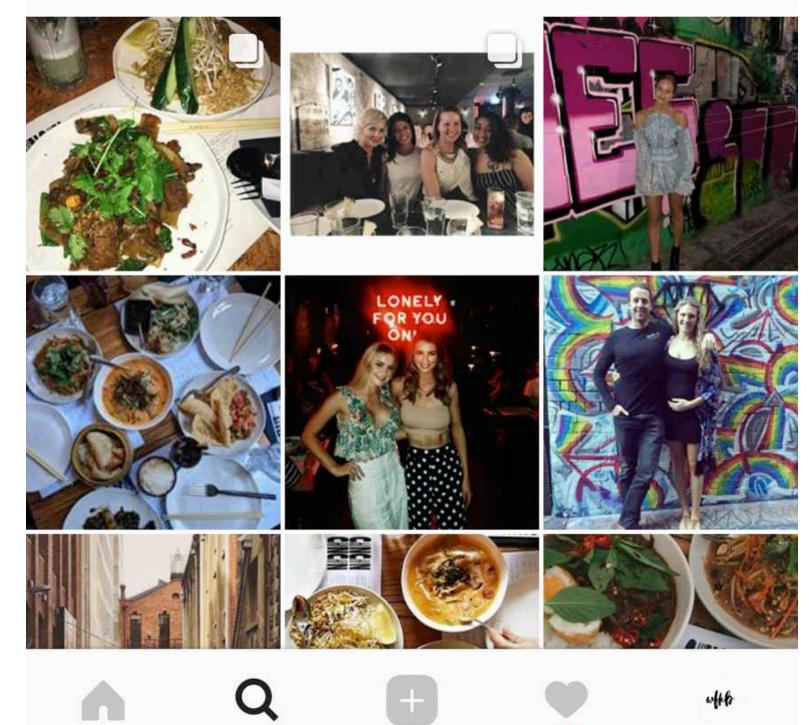
Q







Top Posts



Instagram

What's the benefit of location tagging?

- Pages with locations added receive more engagement
- If someone clicks on your location, they'll see not only your posts, but those of people who have checked in.

- Makes it easy to engage with your audience. Someone tags your business, you can then chat with them.

Location Pages on

Examples of what to post





in Like Page

NERVOUS ABOUT PRESENTING??

1) Concerned Your Audience Will Be Bored?

2) Want To Make Sure You Don't Forget To Say Something Important?... See More



Nervous to Speak -- No More

Even if the fear of speaking feels completely paralysing at the moment, I know that anyone (including you) can learn to deliver a presentation with absolute conviction and stunning impact.

THESPEAKINGFORMULA.COM.AU

Learn More





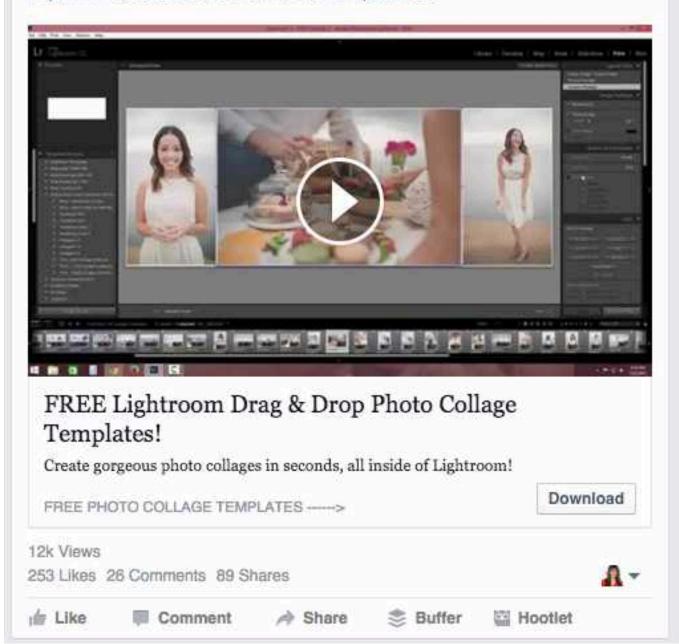
Sponsored · @

Do you already have these? Hey there, Cole here 🙂 I'm sure you are familiar with Lightroom presets, but these are what you really need and you can get them FREE right here.

Now you can create stunning photo collages all inside of Lightroom, as simple as "drag & drop"!

These templates work are already sized to perfection for Instagram, Facebook, your Blog or Website or anywhere else online - just simply drag, drop and export and you're all done.

Click the link below to get your FREE set today! http://www.colesclassroom.com/free-templates-fb



Workshops



Beautiful Minds Australia

Written by Heather Porter [?] · November 23 at 6:51pm · @

Do you feel like your teen daughter is going through a tough time or is worrying too much about what other people think of her?

Beautiful Minds is a safe place for your daughter to really share what is going on in her life with experts that are focused on giving her tips and advice on how to best deal with the issues she is going through.

We have a one day event coming up in Sydney where we will teach your daughter about confidence and self-esteem, fashion, skin care and makeup, healthy eating and how to release anxiety and stress.

Help her to find her inner beauty and grab her a ticket now!



Grab A Ticket To Our Next Sydney Course

Your daughter is in safe hands with Australia's leading provider of self-esteem and confidence education for girls aged 11-17.

BEAUTIFULMINDS.COM.AU

Learn More



BRAND NEW FREE WORKSHOP BY FRANK KERN:

Exclusively for Consultants, Coaches, and Professional Service Providers:

==>http://frankkern.com/fb

This workshop tells you exactly what to do and exactly what to say so you can attract (and convert) ideal clients.

But that's really just the tip of the iceberg.

In this brand new workshop, I'll debut the Freedom Multiplier Exercise which will tell you precisely who your best clients are, exactly what you should do for them in exchange for the money, and exactly how to begin attracting them.

==>http://frankkern.com/fb

In the second half of the workshop, I'll walk you through a three-step lead generation and closing method that I've personally used to sell high end services with the "cheapest" sale being \$17,500 and the highest sale being just over \$700,000.00.

There's no charge and you can register here: http://frankkern.com/fb



Click Here To Get The Details & Register: "Exclusive Workshop Reveals Precisely What To Do To Attract High Paying Prospects, And Exactly What To Say To Convert Them Into Happy Clients Who Pay You What You Want."

FRANKKERN.COM

Sign Up



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Get A Diploma Of Naturopathy. Don't Pay 1 Cent Until You're Making \$\$\$. Spots are Limited So Secure Yours Today ...



Become A Successful Naturopath?

Earn A Diploma Of Naturopathy From The Comfort Of Your Home. Don't Pay A Single Cent For The Education Until You're Earning...

CLICK HERE FOR DETAILS ...

Learn More

Like · Comment · Share · Hootlet · Buffer · 13 17 1





Make tomorrow your best morning ever.

Five Morning **Rituals To Keep** You Productive All Day Long

5 Morning Rituals to Keep You Productive All Day Long

Adopt these five easy habits every morning to channel productive energy and mindful focus throughout the day.

ENTM.AG

Like · Comment · Share · Buffer · 2,092 D 36 A 1,334





Autopilot Your Business

August 14 at 1:21pm - @

Is your website keeping people from taking the next steps with you? You can't scale and automate something that is not working to begin with... Let's get your foundation right: http://bit.ly/ayb-5steps



Coupons

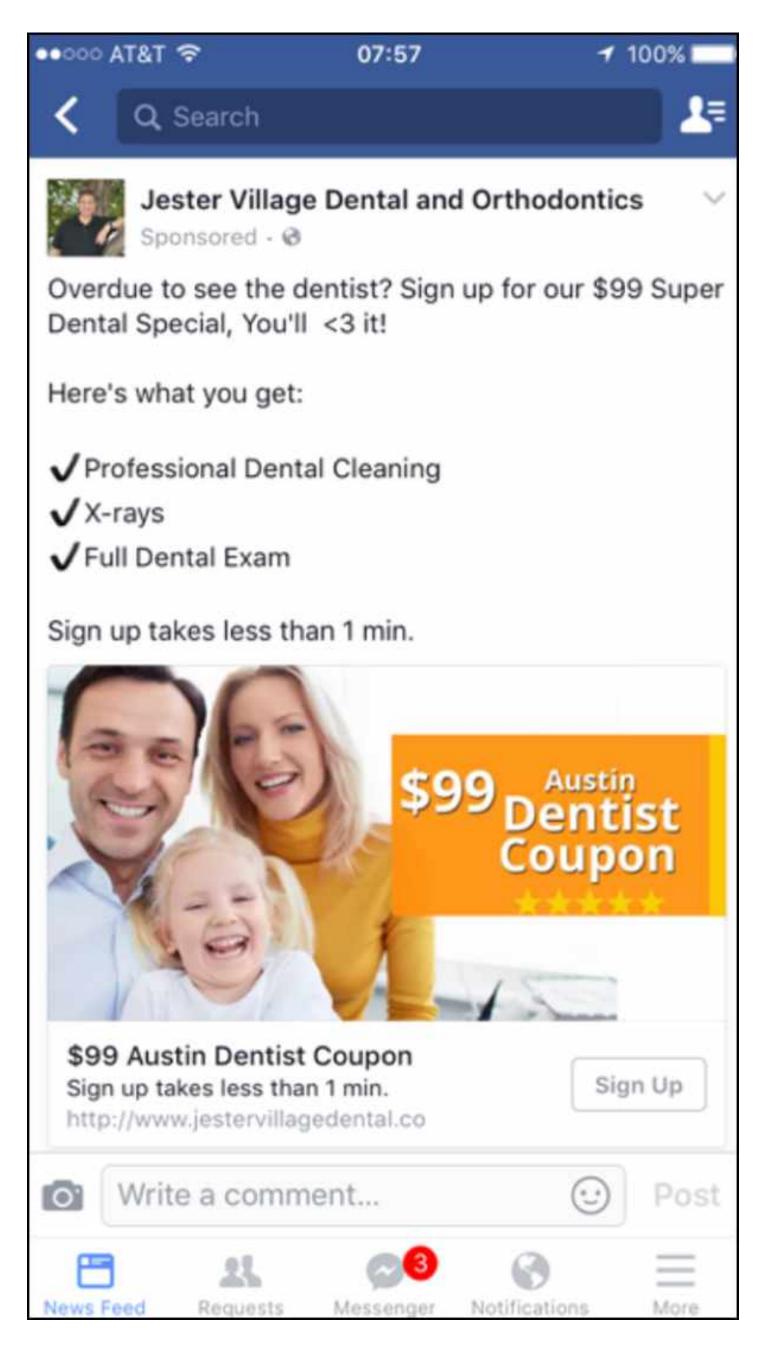


Do you know that our colour is 97-99% natural? Book your first colour with



n 17 people like this.





Announcements & Specials

...



Beauty On Rose

Published by Later [?] · September 4 at 10:00 AM · ④

See whats inside this months Rose Journal!

You can browse & book all of our amazing new promotions via https://beautyonrose.com.au/promotions/





The Old Civic

August 15 at 7:48pm · ∂ · Food

This Week's Special: and it's only available at our specials price for a couple days. Beautifully crisp FISH TACOS! Every serve comes with the salsa of Pico De Gallo, Slaw, a little Fennel and a housemade Jalapeño Tartare. Get some. And... H U R R Y !

#theOLDCIVIC #SydneyFoodShare #SydneyCafe #SydneyRestaurant #SydneyLife #CafeLife #RestaurantLife #BaristaLife #SydneyFoodLovers #ChefLife #FishTacos #CamposCoffee #SydneyCoffee #Diner #SydneyFoodBlogger #MexicanFood #AmericanFood #DinerFood #DinerLife #CityOfSydney #SeeSydney #InstaLove #RestaurantGuide #BroadsheetSydney #Manly to #PalmBeach #NorthernBeaches #NorthernBeachesLocal





BOOM by Cindy Joseph May 14 - @

JUST FOR YOU, our loyal and enthusiastic customers! We are continuing our sale through tomorrow night midnight EST!!! (5/14) Use coupon code BOOM15 at checkout for 15% OFF all BOOM products! ==> http://goo.gl/iKN9jW

Use coupon code BOOM15 at checkout for 15% OFF all BOOM products!

Thank you for your continued support, and for making the Pro-Age Revolution possible!

Sincerely,

Cindy Joseph CEO

It's about women It's about beauty It's about time

==> http://goo.gl/iKN9jW Use coupon code BOOM15 at checkout for 15% OFF all BOOM products!



Best Organic Cosmetics & Pro-Age Make Up! USDA All Natural Skin Care

Boom products are tailor-made for environmentally conscious women. No extra packaging, no animal testing, no parabens or phthalates.

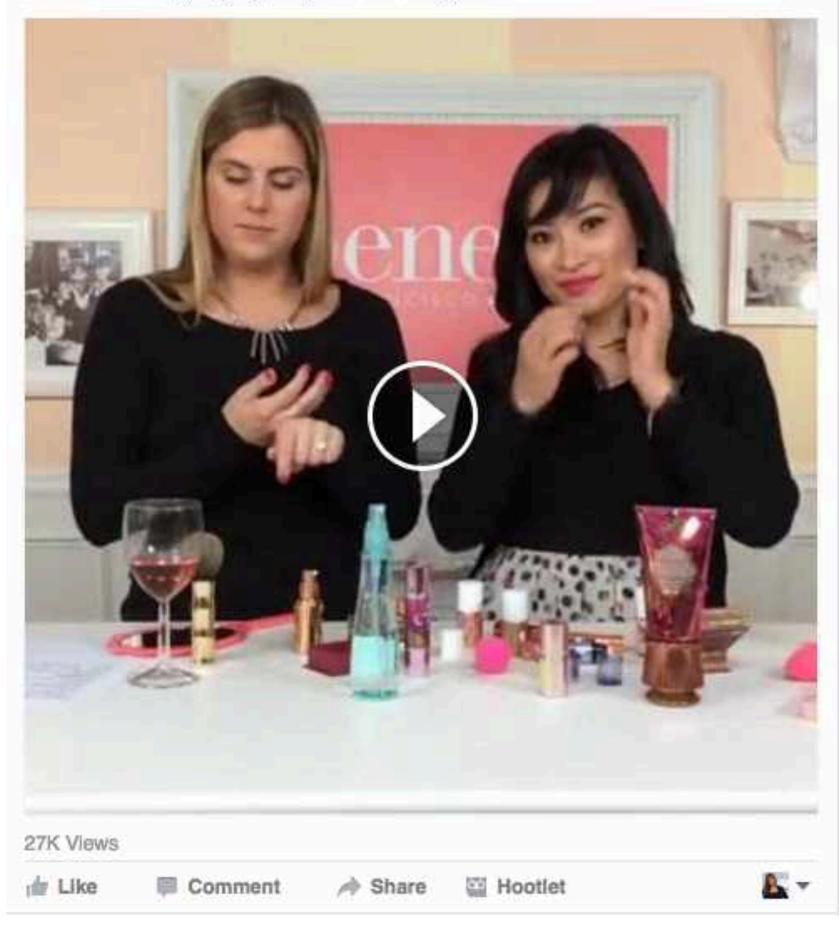
BOOMBYCINDYJOSEPH.COM



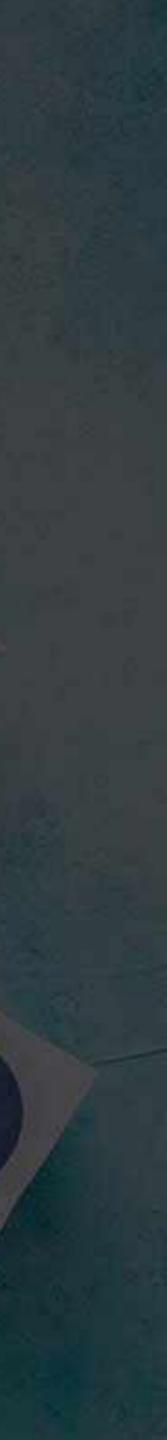


Benefit Cosmetics was live. May 27 · 🥥

For this week's tipsy tricks we asked you guys to send snaps (benefitbeauty) telling us what you want to see. You snapped, we listened, so we're talking summer beauty, highlighting & contouring!



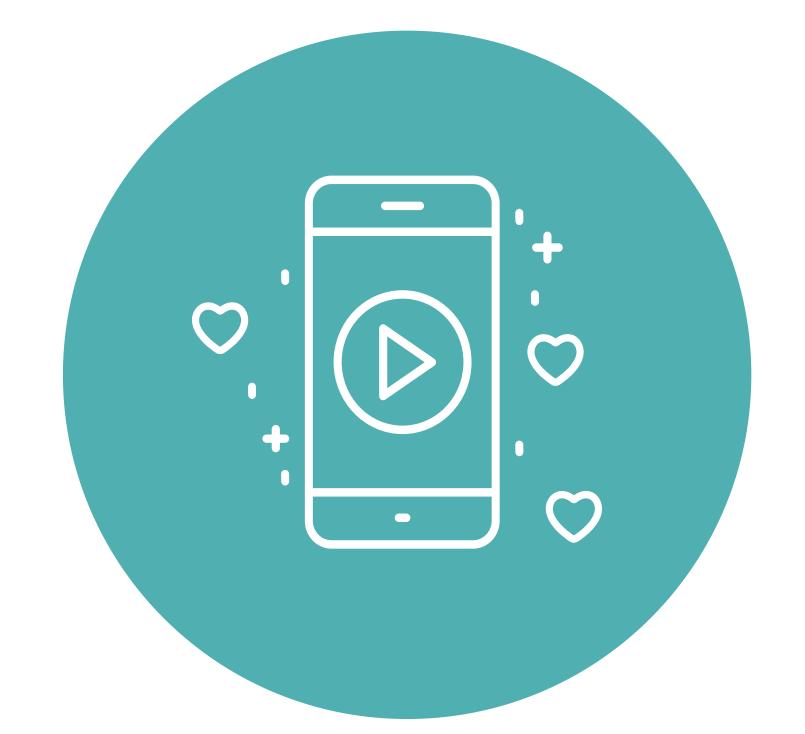
#4 How to plan and schedule your posts



Write yourself a brief

How would you describe your business to a friend?

What makes your business stand out?



Who are your customers?

What is the goal of the content?

What do you want to tell them about your business, product/service?

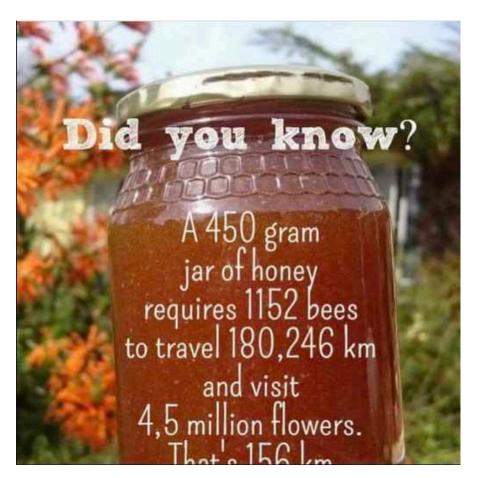


Have a Content Plan



Come up with your own 5 'buckets' of content to continually post about





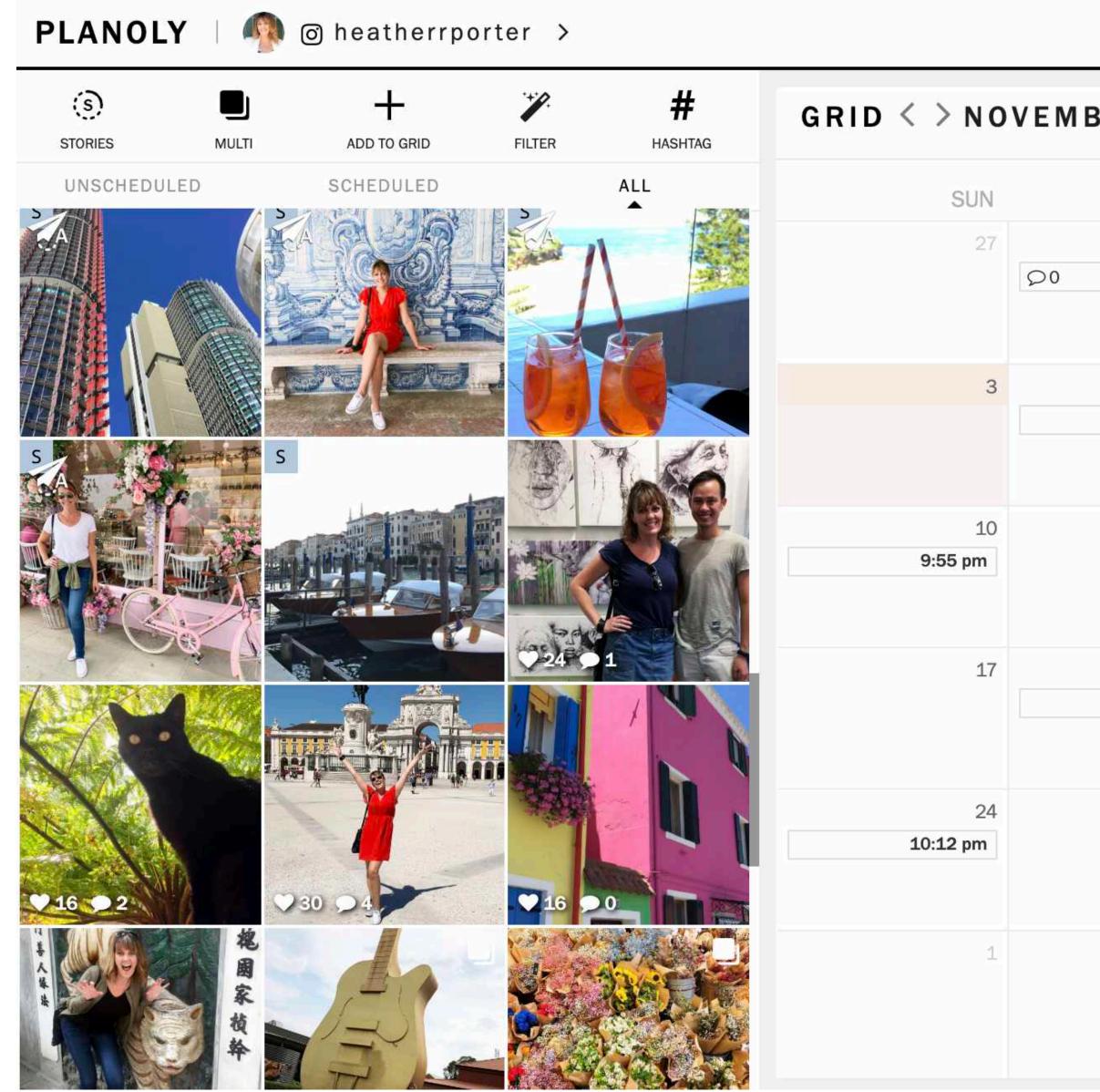








Be consistent with your look and feel

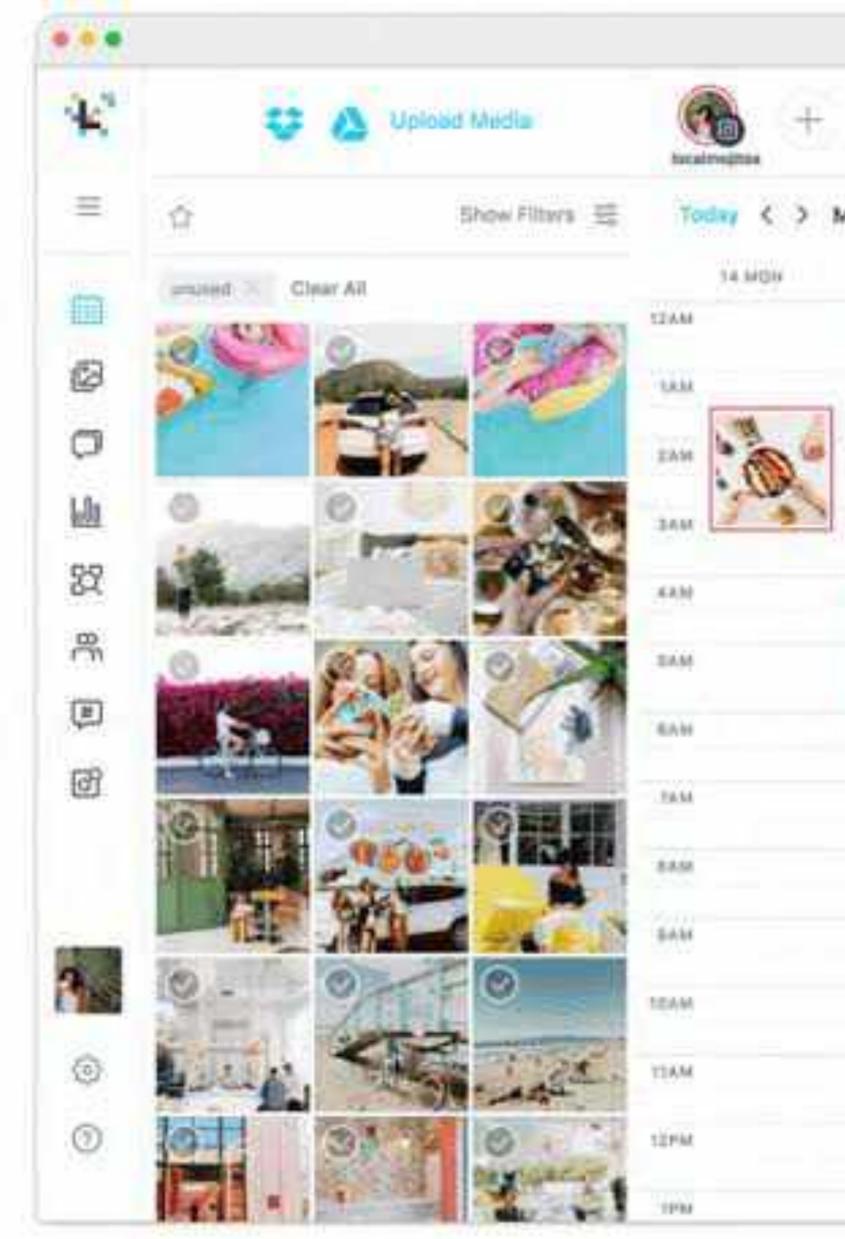


Plan ahead – Planoly.com

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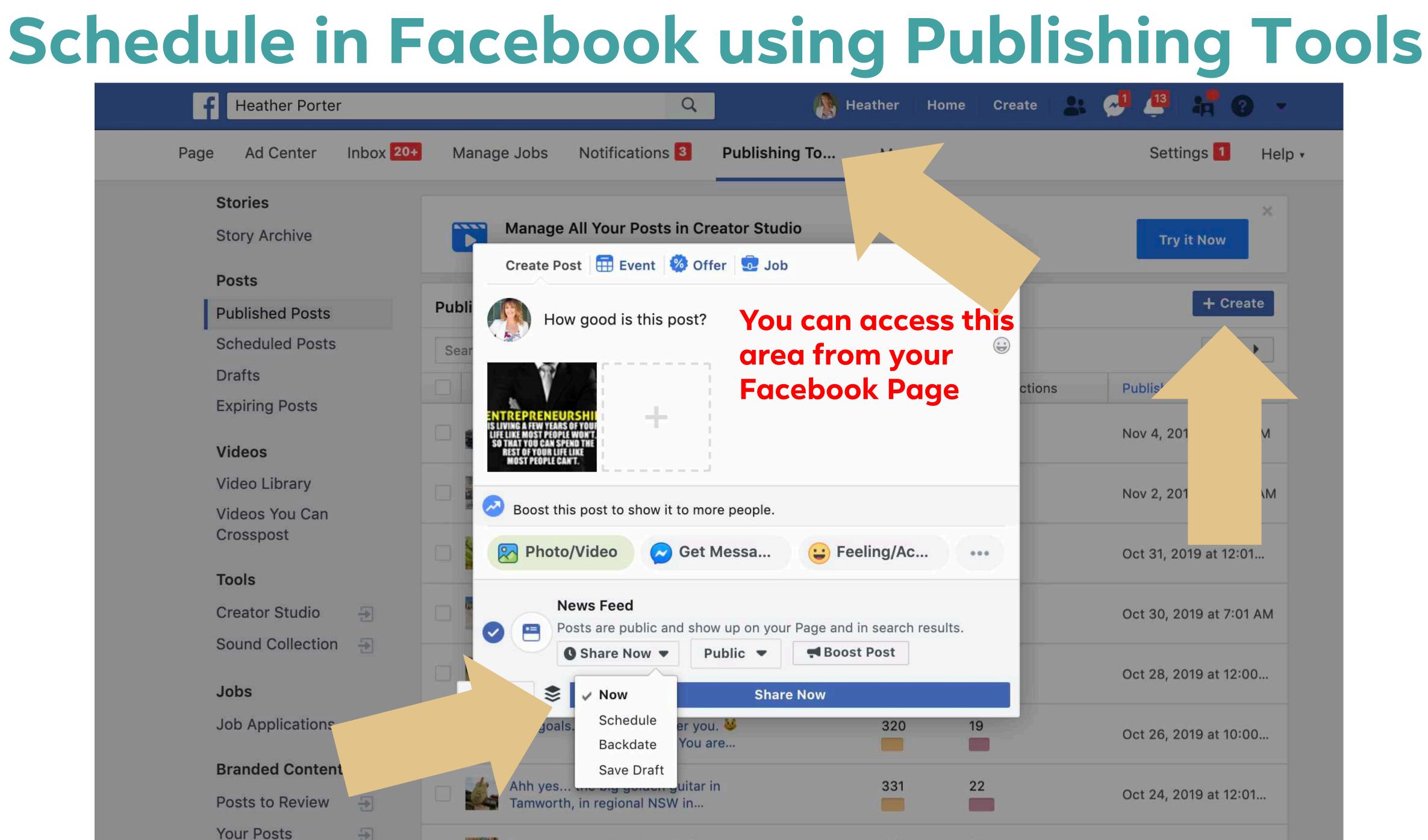
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Plan ahead – Later.com



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	Heather Porter			
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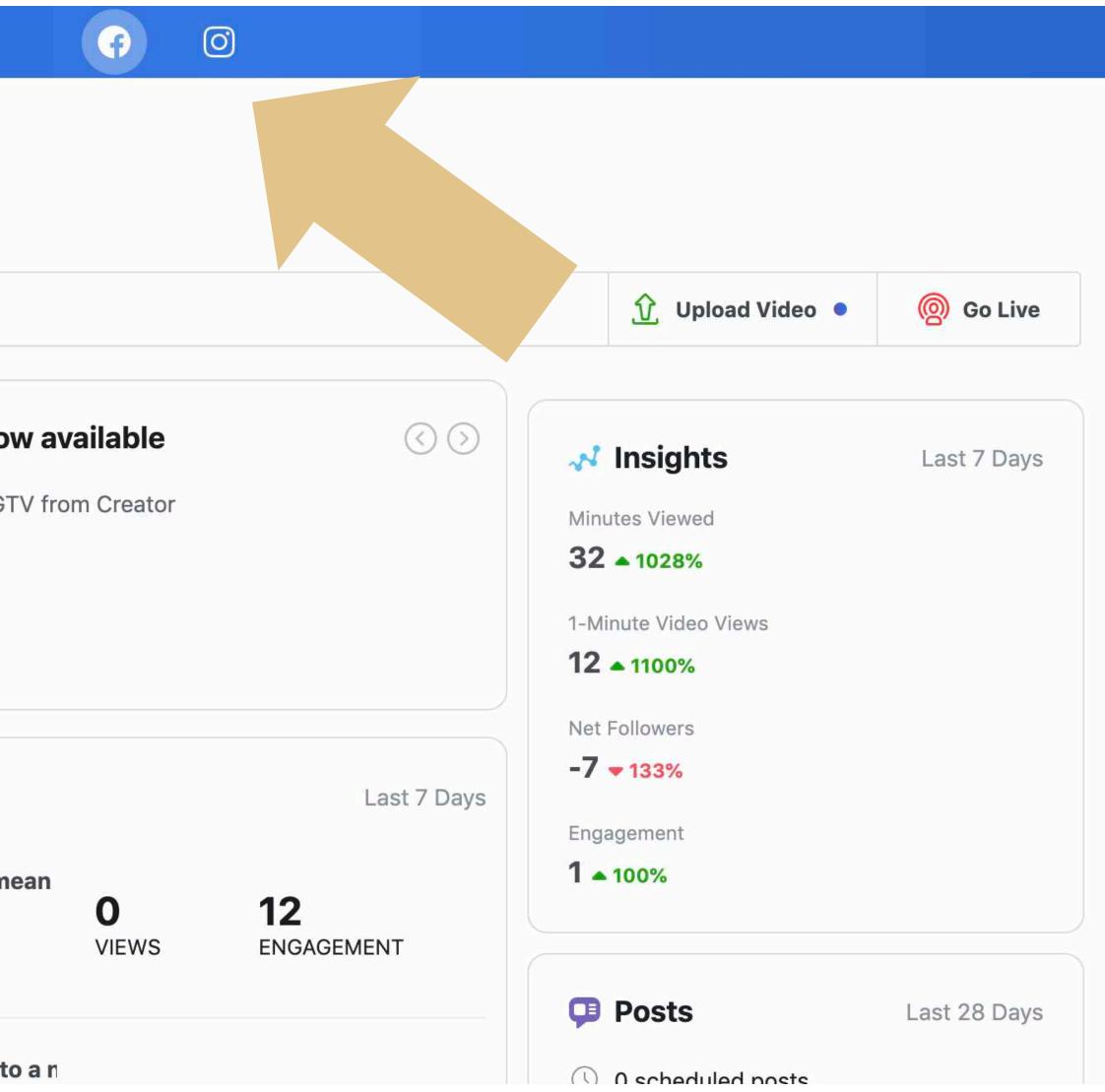




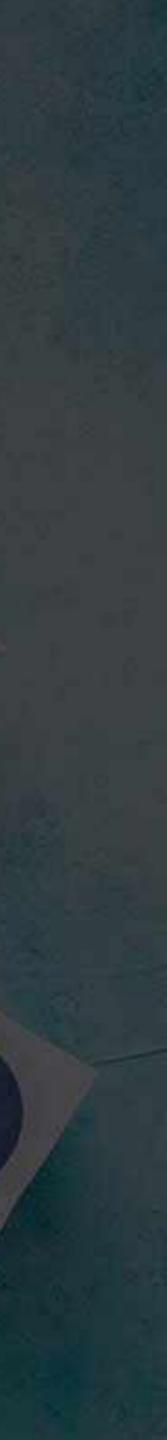
Just Google 'Facebook Creator Studio' to find it

Try Creator Studio

Creator Studio	
Create Post	Heather Porter •
Home	Home
A Insights	Instagram and IGTV publishing nov Publish and schedule posts to Instagram and IGT Studio.
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ı ا باًا Sound Collection	Image: Second system What does success me Image: Second system Today 9:26 AM Image: Second system Heather Porter
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#5 Resources and apps to help you create amazing content, even if you are not creative



Your Kit



- Clamp lights or other any other light source with white light (desk lamps are ok). Alternatively you could use strong natural light.
- Colored paper or backdrop to set the scene
- Foam board to bounce light
- Your product or assets

 Inexpensive tripod with phone mount (make sure it fits your phone)

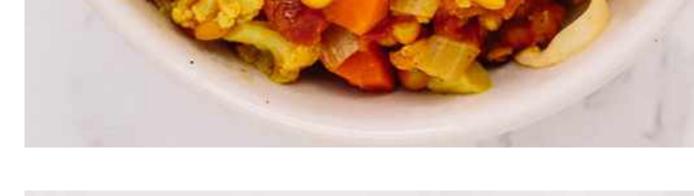






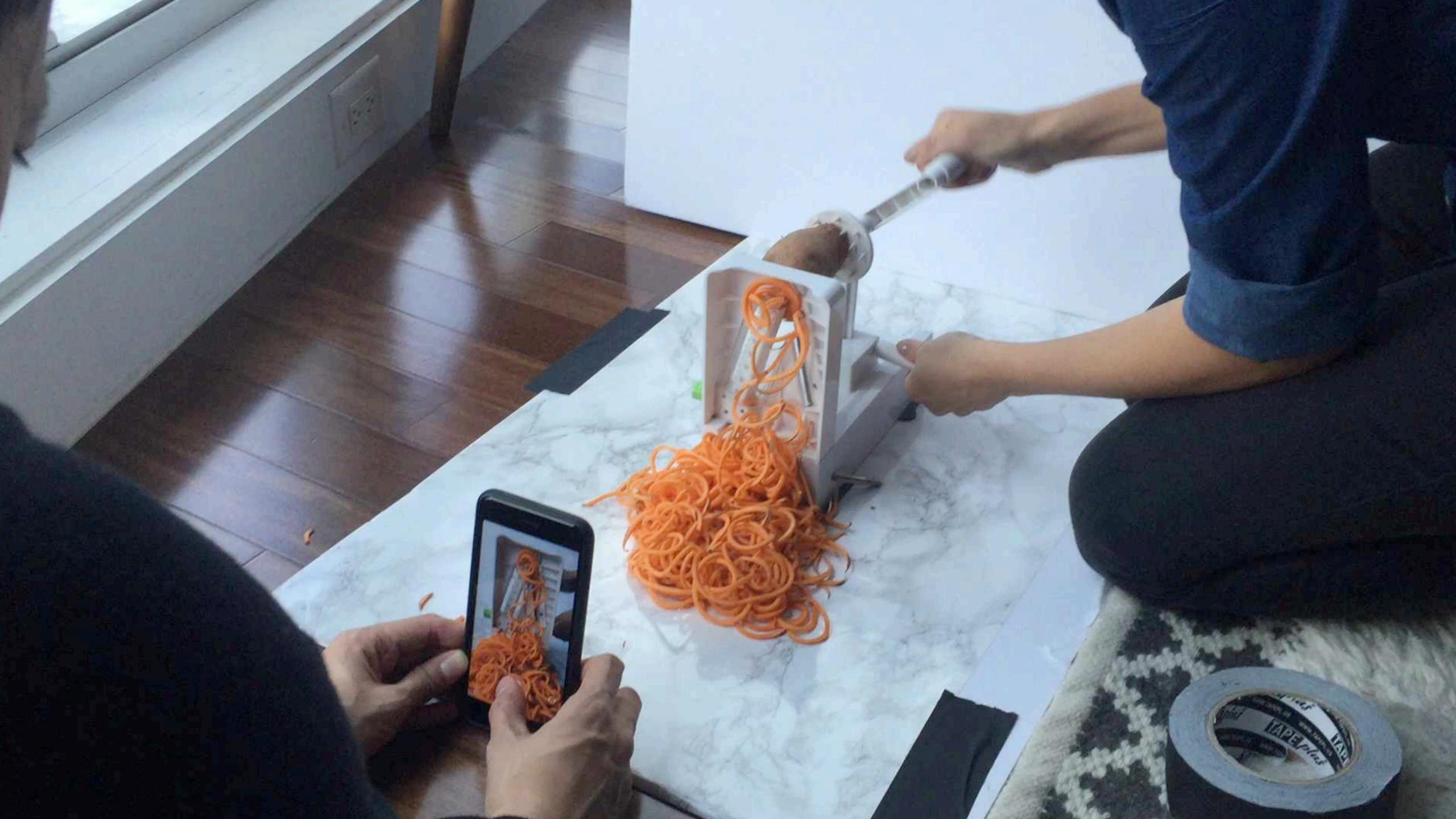




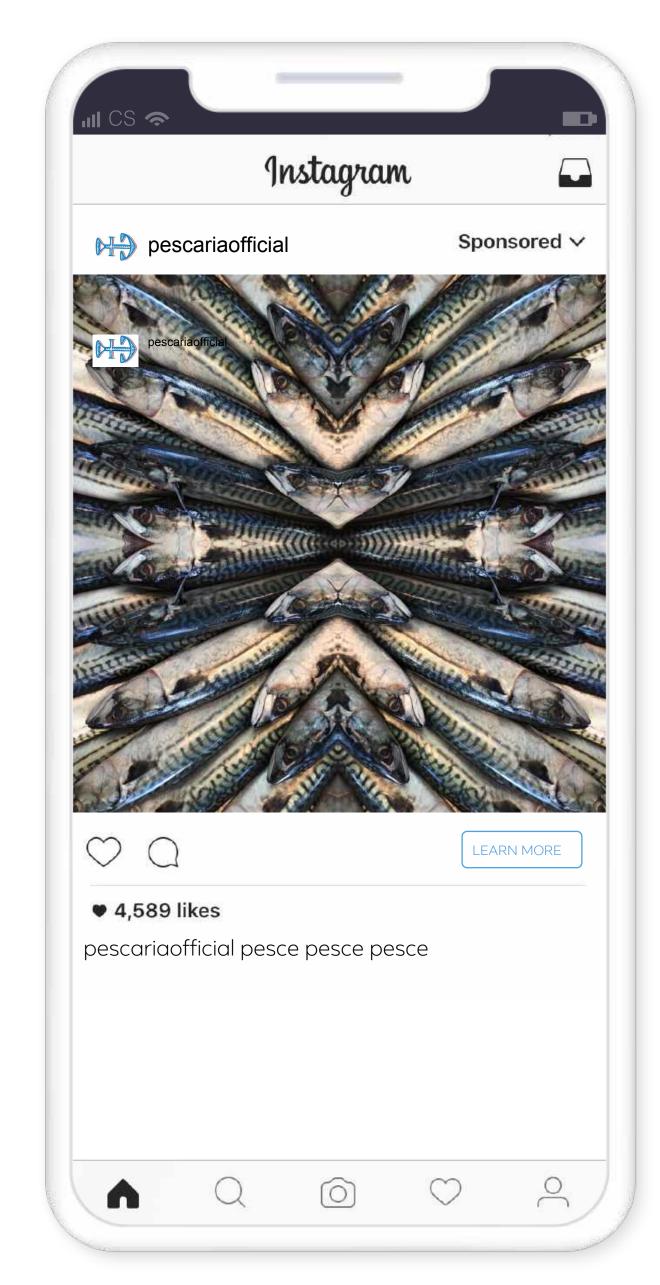


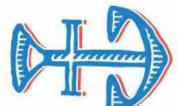


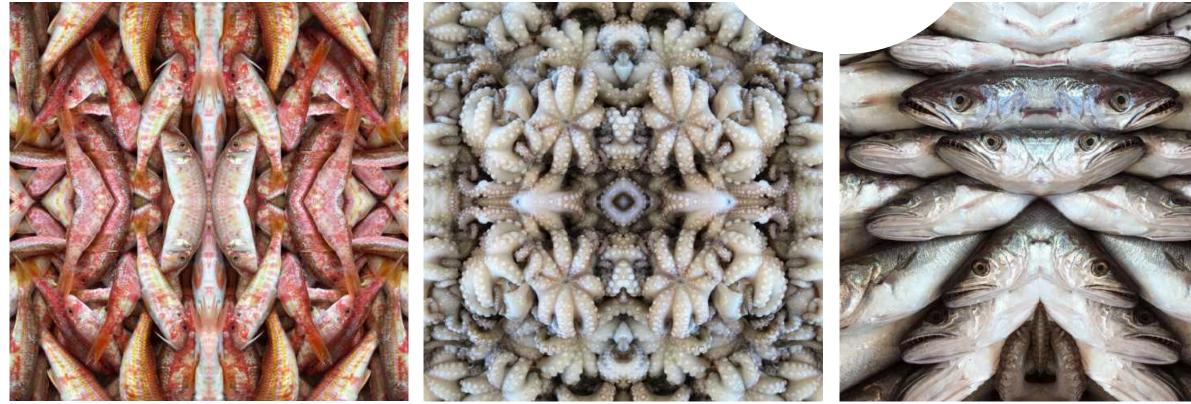




Give images new life with Layout App

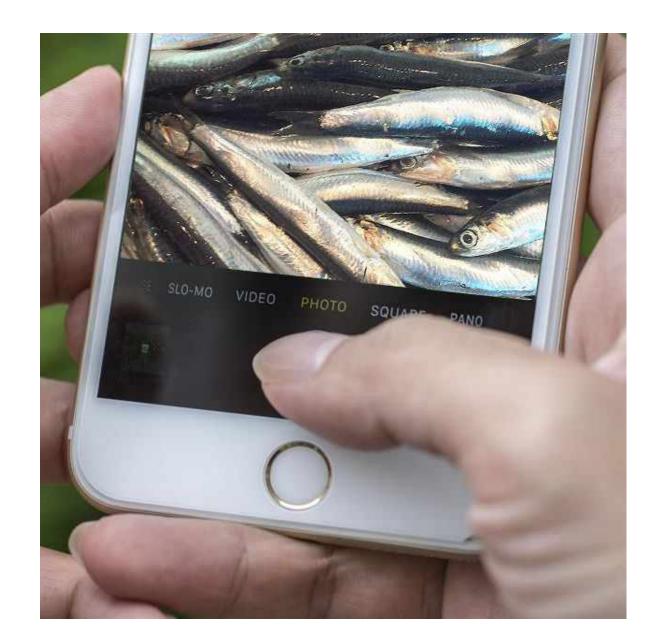




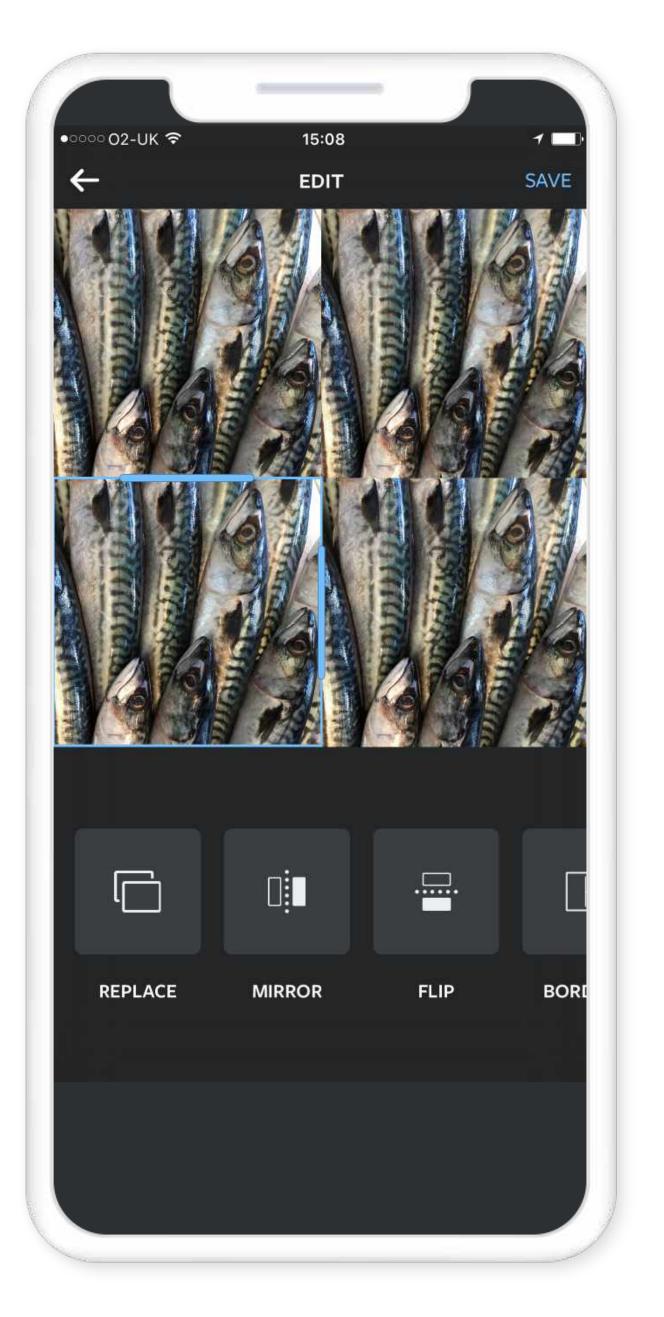


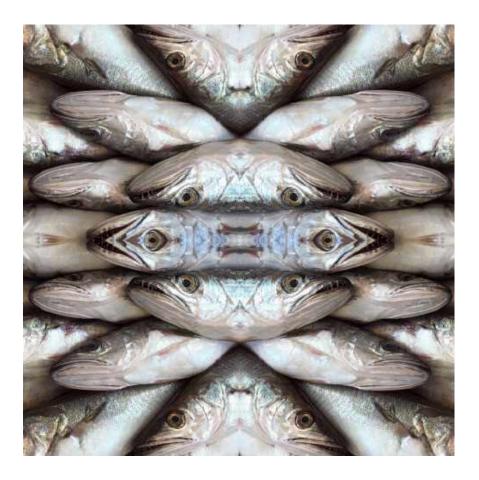


Here's how



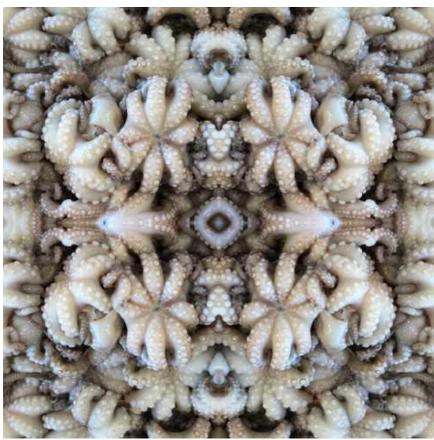












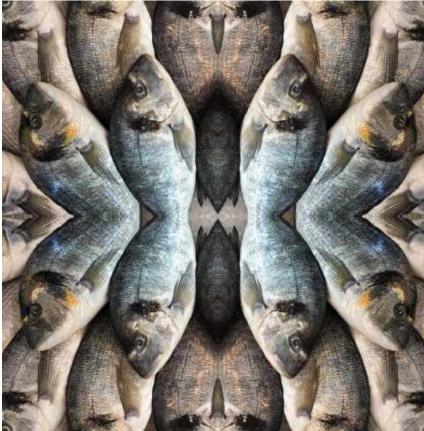






















Captionr

Your audience is 70 percent more likely to convert if they experience an emotional reaction to your content—and the right Instagram caption can make this happen.

Come up with clever and funny captions that engage your audience using Captionr.

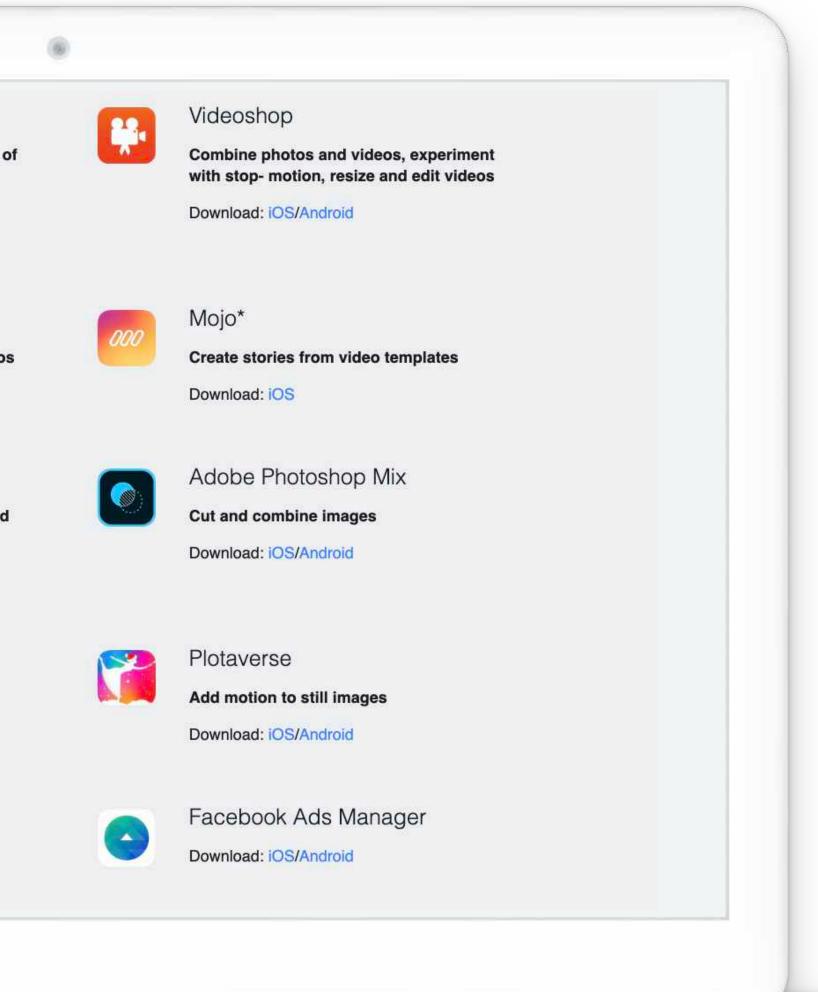
Find great content for Instagram caption Q coffee Θ Coffee doesn't ask stupid guestions Drink some coffee and pretend to know what you're doing. Before coffee I'm a hot mess. After I'm a. wide awake hot mess. Coffee should be black as hell, strong as death and sweet as love.

Depresso: when I don't have coffee

Any friend of coffee is a friend of mine.

facebook.com/business/m/mobile-studio

Dial	Ripl
Ripl	Layer animated templates on to photos
	Download: iOS/Android
ß	Unfold
	Create stories with multiple pho
	Download: iOS/Android
	Adobe Spark Post
	Transform photos with design a animation templates
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	Boomerang
\sim	Create short looping videos
	Download: iOS/Android
	Quik
	Animate your photos to music
	Download: iOS/Android





























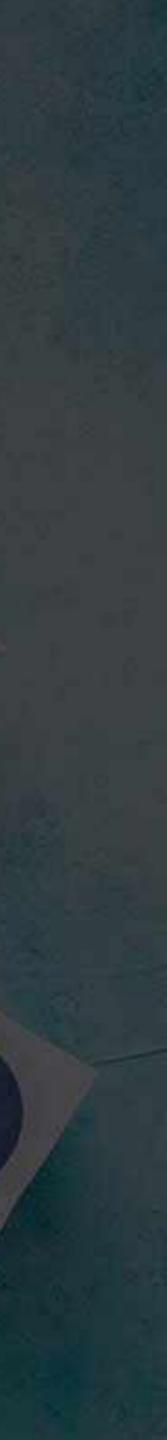








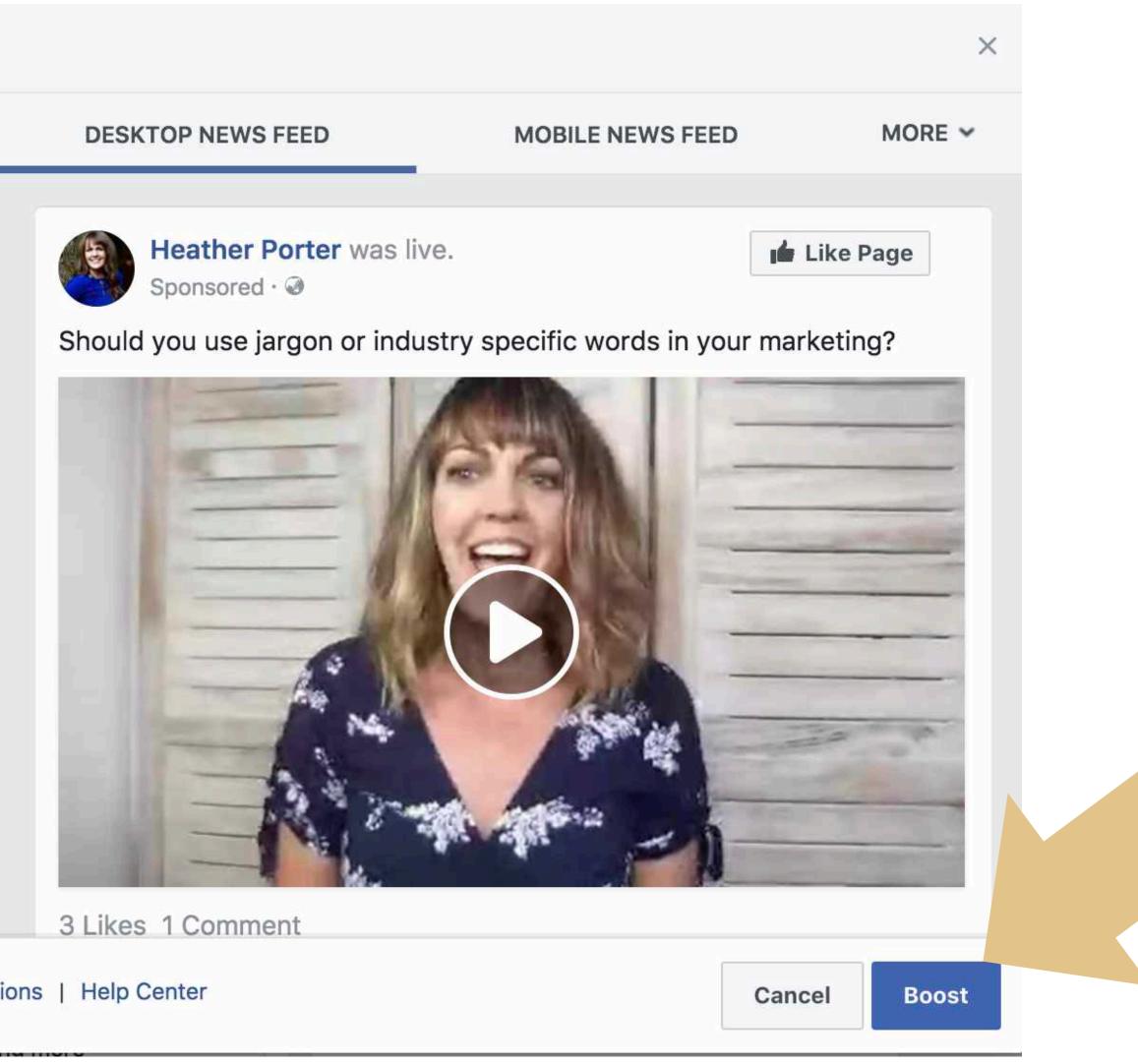
#6 How to start advertising with boosted posts



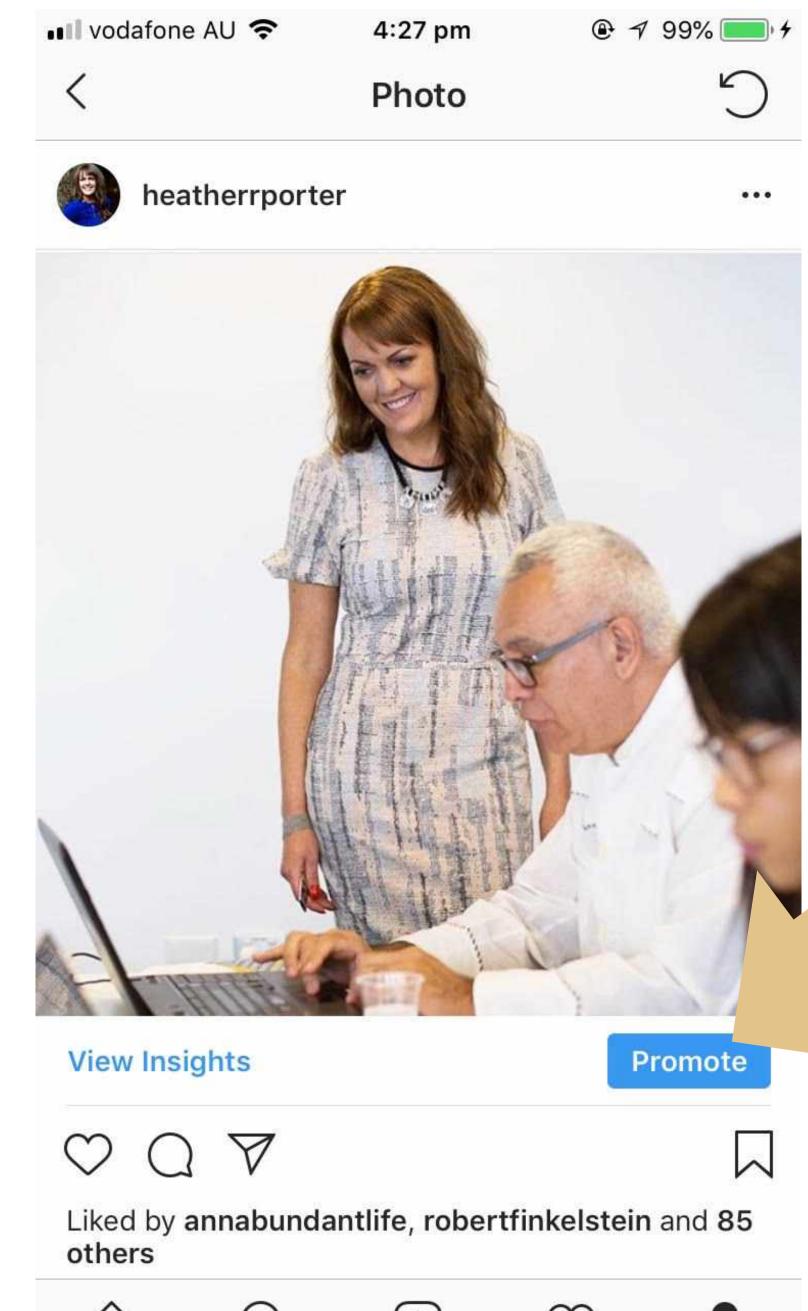
Boosted Posts in Facebook

Boost Post

POST BUTTON (Optional)	
Add a button to your post ① No Button ▼	
AUDIENCE	
O People you choose through targeting	
People who like your Page	Edit
Location - Living In: Australia, Canada Ireland, New Zealand, United States More 🔻	, United Kingdom,
O People who like your Page and their fr	riends
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Audience Network	
Run promotion on Audience Network	
By clicking Boost, you agree to I	Facebook's Terms & Cond











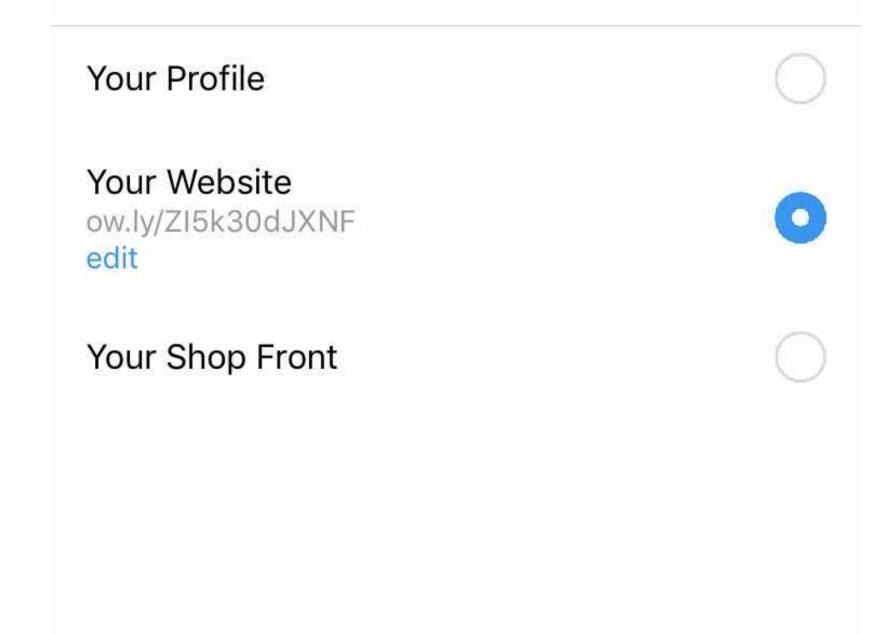






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Cancel	Destination	Next

Select where to send people

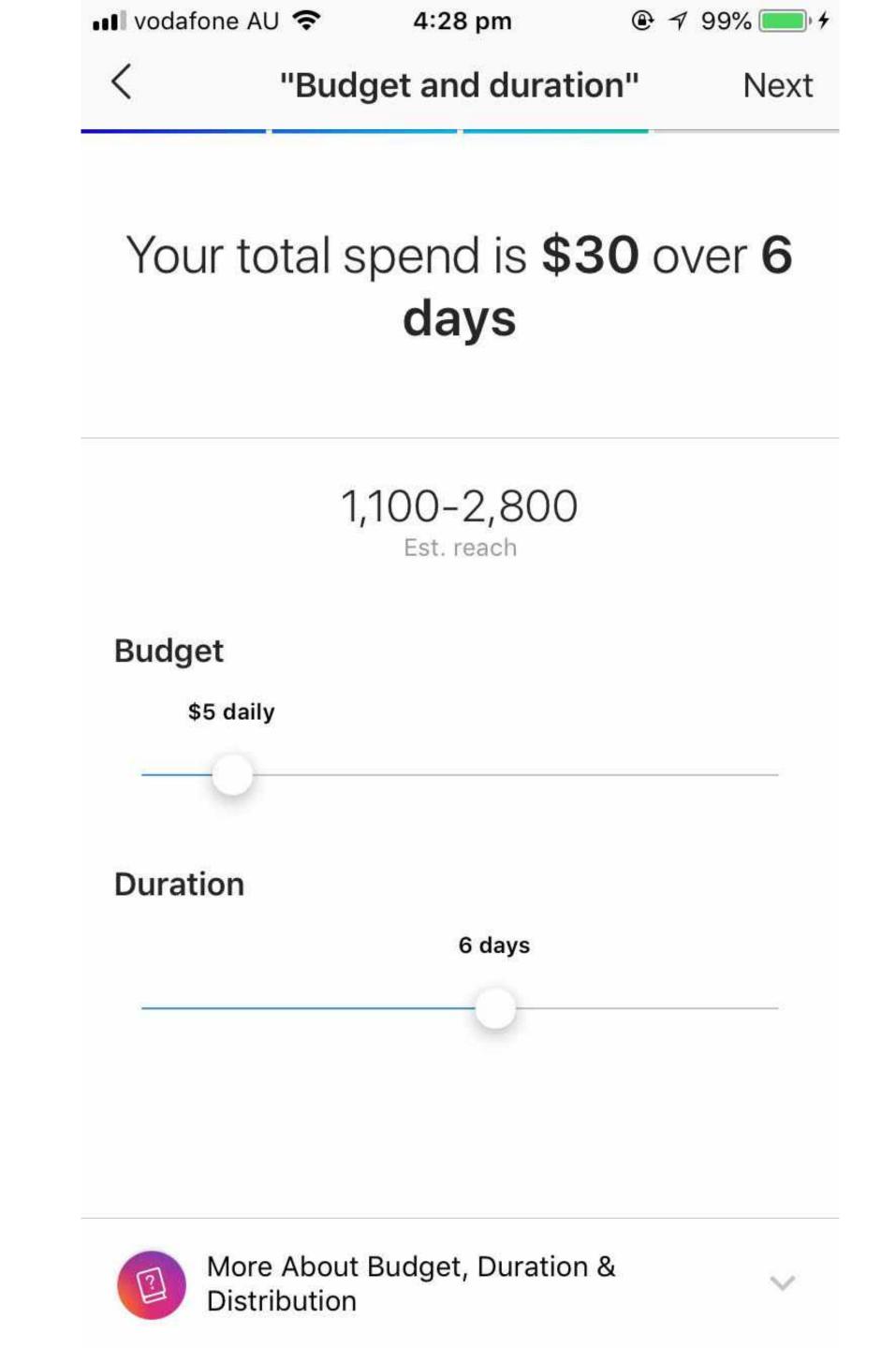




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Local Select people ir	n a specific location f	to target
Manual Select people, p	places or interests to	> target



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TIP: Boost posts that are already doing well.



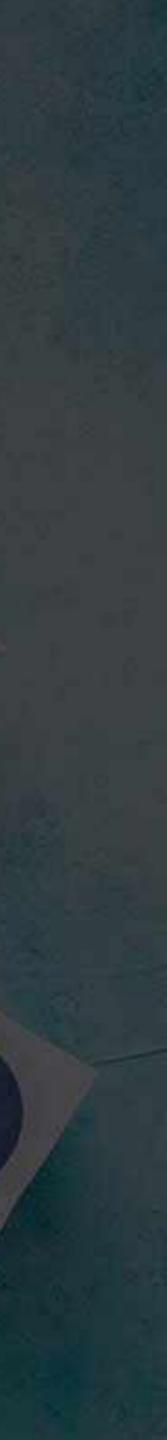
LET'S RECAP

- Tips for making your accounts stand out
- The different areas you can create content for and how to do it: newsfeed, live and stories
- What to post and when to get the best results
- How to plan and schedule your posts
- Resources and apps to help you create amazing content, even if you are not creative
- How to start advertising with boosted posts





HOMEWORK FOR NEXT TIME



- surname, email, mobile phone#. If you only have their email that is fine.
- logins to your website
- package, etc.
- how it will help them (benefits) and price
- call.
- this we can find some together

Your email or customer list in a csv spreadsheet with the following columns: first name,

Your web team's contact email so you can send them your Facebook pixel OR admin

A clear focus on 1 thing you want to promote: a certain special, promotion, product,

Write a paragraph to promote that item including: a summary of what someone will get,

How can people book or buy that item? Do you need to set something up on your website for it? Come with the link to the page you want to promote and/or phone# to

At least 2 photos to represent the item we will be promoting. If you are struggling with





THANKS - - -

Presenter: Heather Porter

